

**Summer 2024 – Quad 2**

<b>Meeting days:</b> Online	<b>Instructor title and name:</b> Carsten Hennings DBA
<b>Meeting times:</b> N/A	<b>Phone:</b> (619) 849-2667
<b>Meeting location:</b> N/A	<b>E-mail:</b> chennin1@pointloma.edu
<b>Final Exam:</b> (day/time) Week 8	<b>Office location and hours:</b> Zoom by Appointment

**PLNU Mission**

**To Teach ~ To Shape ~ To Send**

Point Loma Nazarene University exists to provide higher education in a vital Christian community where minds are engaged and challenged, character is modeled and formed, and service is an expression of faith. Being of Wesleyan heritage, we strive to be a learning community where grace is foundational, truth is pursued, and holiness is a way of life.

**Fermanian School of Business Mission**

**Character – Professionalism – Excellence – Relationships – Commitment - Innovation**

As members of a vital Christian community, we strive to provide high quality business programs that equip students to make a positive impact in their workplace and community by connecting purpose to practice.

**COURSE DESCRIPTION**

This course serves as a capstone experience for business students. It seeks to integrate the diverse areas of business study through formal instruction, a competitive business simulation, case analysis and in-depth analysis of current problems facing businesses. Consideration is also given to the policy development process, corporate social responsibility, and the highest purposes of business.

**COURSE LEARNING OUTCOMES**

Upon completion of this course, students will be able to:

1. Describe the key drivers of sustainable competitive advantage and economic profit. (PLO 1; PLO 2; PLO F1)
2. Conduct an actionable business situation analysis (PLO 1; PLO 2; PLO F2)
3. Develop and execute effective business strategies. (PLO 2)
4. Evaluate the purpose of business in society and articulate how their personal vision and sense

of purpose relates to that greater purpose. (PLO 4)

5. Demonstrate well-developed teamwork skills when making strategic decisions (PLO 5).
6. Support decision-making using effective written and verbal communication (PLO 3).

## REQUIRED TEXTS, TOOLS, AND RECOMMENDED STUDY RESOURCES

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**Required Text:** West, G. P. (2024). *Strategic Management: Value Creation, Sustainability, and Performance* (8th ed.).

This text is bundled with the *Capsim* Capstone 2.0 simulation and needs to be purchased from *Capsim*. Instructions for the purchase are found on the Canvas website.

## COURSE CREDIT HOUR INFORMATION

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In the interest of providing sufficient time to accomplish the stated Course Learning Outcomes, this class meets the PLNU credit hour policy for a 3 unit class delivered over 8 weeks. It is anticipated that students will spend a minimum of 37.5 participation hours per credit hour on their coursework. For this course, students will spend an estimated 120 total hours meeting the course learning outcomes. The time estimations are provided in the Canvas modules.

## ASSESSMENT AND GRADING

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### Activities and Point Distribution

Activity	Initial Points
Simulations: <ul style="list-style-type: none"><li>• <i>Capstone 2.0</i> Team Performance (Team)</li><li>• <i>Capstone 2.0</i> Individual &amp; Team Submissions</li></ul>	200 <u>130</u>
Subtotal	330
Exams and Quizzes: <ul style="list-style-type: none"><li>• Strategic Management Exit Exam</li><li>• Knowledge Checks</li><li>• Final Exam</li></ul>	50 100 <u>200</u>
Subtotal	350
Weekly Work: <ul style="list-style-type: none"><li>• Weekly Cases and Why Business Matters to God</li><li>• Video Viewing and Discussion Participation</li></ul>	150 <u>170</u>
Subtotal	320
Total Points	1000

## Points will be converted to grades as follows

Points	Grade	Points	Grade
930-1000	A	730-769	C
900-929	A-	700-729	C-
870-899	B+	670-699	D+
830-869	B	630-669	D
800-829	B-	600-629	D-
770-799	C+	0-599	F

### **INCOMPLETES AND LATE ASSIGNMENTS**

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All assignments are to be submitted/turned in when they are due—including assignments posted in Canvas. In general, a grade of 0 will be assigned to any work submitted late (as indicated in Canvas) without prior arrangement. Incompletes will only be assigned under extremely unusual circumstances.

### **FINAL EXAMINATION POLICY**

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Successful completion of this class requires taking the final examination on its scheduled day. The final examination schedule is posted on the [Class Schedules](#) site. If you find yourself scheduled for three (3) or more final examinations on the same day, you are authorized to contact each professor to arrange a different time for one of those exams. However, unless you have three (3) or more exams on the same day, no requests for alternative final examinations will be granted.

### **COURSE SCHEDULE AND ASSIGNMENTS**

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**The 'official' and up-to-date schedule of all activities will be on the Canvas website. Make sure to check this regularly.**

Week	Readings	Topics
1	Chapter 1 & Course Syllabus	Light Week: Course Introduction
2	Chapter 3 Why Business Matters to God	Vision, Mission, Values <a href="#">Capstone Preparation</a>
3	Chapter 4	Industry & Competitive Analysis <a href="#">Capstone Practice Rounds</a>
4	Chapter 5	Value Chain Analysis <a href="#">Capstone Competition Rounds 1 &amp; 2</a>
5	Chapter 6	Resource-Based Competitive Advantage <a href="#">Capstone Competition Rounds 3 &amp; 4</a>

6	Chapter 7	Business-Level Strategy Capstone Competition Rounds 5 & 6
7	Chapter 10	Corporate Strategy Capstone Competition Rounds 7 & 8
8	Chapters 8, 11, 12 & 13	Special Topics in Strategy <b>Final Exam</b>

### [CAPSTONE 2.0 Simulation](#)

While we will do background reading for our class sessions, simply **the best way to learn about strategy is to do it!** Accordingly, you will “learn by doing” as you learn to manage a simulated firm’s strategies and operations over two practice and eight competitive planning periods. You will be placed in one of six teams which will compete against each other in the *Capstone 2.0* environment. *Capstone 2.0* is the leading business strategy computer simulation and is used worldwide for undergraduate, MBA and executive level strategy training. Because of the simulation’s broad adoption and design, you will be able to benchmark your team’s performance not just against other teams in our class, but also against thousands of other teams across the U.S.

You will receive points towards your final grade based on how well your team does and on how your teammates evaluate your contribution to the team’s efforts. Your Capstone team grade is worth 200 pts.

You will also receive grades for several ‘process’ papers, in particular competition round debrief papers.

### [Teams](#)

As a businessperson you will do the great bulk of your work as members of teams. The reason for this is simple: a group of motivated people can achieve much more than any individual can alone. Similarly, some of the tasks in this class are more successfully tackled when students work in (effective) teams. Finally, this is a last opportunity for you to reflect on how you can be more successful in dealing with the many challenges of working in teams.

**Your Capstone 2.0 simulation has a team assessment tool which we will use. These assessments will affect the grades you receive on your teamwork for *Capstone 2.0*.**

### [Capstone 2.0 Grading](#)

**Capstone 2.0 grading:** Approximately 4000 undergraduate teams are running the *Capstone 2.0* simulation this semester worldwide. Your team’s final score will be based on your weighted ranking vis-à-vis national team performance standards, (possibly modified by your perceived efforts and learning), as follows:

- a) *If your team finishes the simulation at or above the 90<sup>th</sup> percentile in the nation: 200 pts.*
- b) *If your team finishes between the 80<sup>th</sup> and 89<sup>th</sup> percentile in the nation: 190 pts.*
- c) *If your team finishes between the 70<sup>th</sup> and 79<sup>th</sup> percentile in the nation: 180 pts.*
- d) *If your team finishes between the 60<sup>th</sup> and 69<sup>th</sup> percentile in the nation: 165 pts*

- e) If your team finishes between the 50<sup>th</sup> and 59<sup>th</sup> percentile in the nation: 150 pts
- f) If your team finishes between the 40<sup>th</sup> and 49<sup>th</sup> percentile in the nation: 135 pts
- g) If your team finishes between the 30<sup>th</sup> and 39<sup>th</sup> percentile in the nation: 120 pts
- h) If your team finishes between the 20<sup>th</sup> and the 29<sup>th</sup> percentile in the nation: 100 pts
- i) If your team finishes below the 20<sup>th</sup> percentile in the nation: 80 pts.

**NOTE:** low ranking teams which show *SUBSTANTIAL* progress in last couple of years may receive bonus points – instructor’s option. Moreover, a *STRONG* Executive Briefing at the end of the simulation *WILL* earn bonus points – instructor’s option.

**NOTE:** *your individual grade will be influenced by how your team evaluates your individual contributions using the peer evaluation tool in Capstone 2.0!* For example, in a recent class, a team had one member who failed to show up for meetings and contributed little to decisions. Although the team as a whole received 200 points, the non-contributing member ended up with 105 points! The moral: give your best effort and pull your weight!

### Final Exam

The final will likely be a written essay exam – worth 200 points. I will likely post study questions in advance from which I will select questions for the written essay exam.

### Weekly Cases and Why Business Matters to God

For most weeks we will be considering a strategy case based on a newspaper article. There is also an assignment based on the video *Why Business Matters to God*.

### Knowledge Checks

For most weeks there will be a short quiz testing that week’s chapter contents and concepts.

### Video Viewing and Discussion Participation

There will be weekly video lectures and video wrap ups. Students are expected to view the videos and participate in online discussions of the lecture videos.

### Strategic Management Exit Exam

Students are required to take the Peregrine Comprehensive Exam during the term.

## **ARTIFICIAL INTELLIGENCE (AI) POLICY**

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While I do recognize the usefulness of AI tools in many applications, this course is primarily dedicated to your reflection on and wrestling with the practice of Strategy – it is dedicated to your growth as an Strategist. As a result, unless indicated otherwise for a particular assignment, the use of Artificial Intelligence (AI) tools (e.g, ChatGPT, iA Writer, Marmot, Botowski) is not permitted, and use of these tools will be treated as plagiarism.

## SPIRITUAL CARE

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Please be aware PLNU strives to be a place where you grow as whole persons. To this end, we provide resources for our students to encounter God and grow in their Christian faith.

PLNU strives to be a place where you grow as a whole person. To this end we provide resources for our Graduate and Adult Undergraduate students to encounter God and grow in their Christian faith. At the Mission Valley (MV) campus we have an onsite chaplain who is available during class break times across the week. If you have questions for, desire to meet or share a prayer request please email [mvchaplain@pointloma.edu](mailto:mvchaplain@pointloma.edu).

In addition, on the MV campus there is a prayer chapel on the third floor which is open for use as a space set apart for quiet reflection and prayer

## STATE AUTHORIZATION

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State authorization is a formal determination by a state that Point Loma Nazarene University is approved to conduct activities regulated by that state. In certain states outside California, Point Loma Nazarene University is not authorized to enroll online (distance education) students. If a student moves to another state after admission to the program and/or enrollment in an online course, continuation within the program and/or course will depend on whether Point Loma Nazarene University is authorized to offer distance education courses in that state. It is the student's responsibility to notify the institution of any change in his or her physical location. Refer to the map on [State Authorization](#) to view which states allow online (distance education) outside of California.

## LOMA WRITING CENTER

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The Loma Writing Center exists to help all members of the PLNU community cultivate transferable writing skills to engage their academic, professional, personal, and spiritual communities. We work toward this goal by conducting one-on-one consultation sessions, supporting writing education across the PLNU community, and participating in ongoing writing center research.

Getting feedback from the Loma Writing Center while you're in the process of working on an assignment is a great way to improve the quality of your writing and develop as a writer. You are encouraged to talk with a trained writing consultant about getting started on an assignment, organizing your ideas, finding and citing sources, revising, editing for grammar and polishing final drafts, and more. For information about how to make in-person or online appointments, see [Loma Writing Center webpage](#) or visit the Loma Writer Center on the first floor of the Ryan Library, room 221.

## GPS ACADEMIC RESOURCES

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PLNU offers the following free academic resources virtually for Graduate Professional Studies (GPS) Students. Visit myPLNU through the links below for more information.

- [The GPS Writing Center](#) offers:
  - **Zoom Writers Workshops** offered each quad on a variety of helpful topics
  - **One-to-one appointments** with the Writing Coach
  - **Microlearning YouTube Video Library** for helpful tips anytime

- [Research Help Guide](#) to help you start your research
- The physical office is located on the third floor of the [Mission Valley Regional Center](#) off the student lounge
- [Academic Writing Resources Course](#): Found on your Canvas Dashboard, this course is non-credit with 24/7 access, no time limits, and self-paced content. [Watch a quick video run-through](#) and take time now to explore!
- [Tutoring](#): Students have access to 24/7 live or scheduled subject tutoring through Tutor.com, including a Paper Drop-Off Service with feedback within 12 hours.

We are here to support you! Contact us anytime: [GPSWritingCenter@pointloma.edu](mailto:GPSWritingCenter@pointloma.edu)

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## PLNU COPYRIGHT POLICY

Point Loma Nazarene University, as a non-profit educational institution, is entitled by law to use materials protected by the US Copyright Act for classroom education. Any use of those materials outside the class may violate the law.

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## PLNU ACADEMIC HONESTY POLICY

Students should demonstrate academic honesty by doing original work and by giving appropriate credit to the ideas of others. Academic dishonesty is the act of presenting information, ideas, and/or concepts as one's own when in reality they are the results of another person's creativity and effort. A faculty member who believes a situation involving academic dishonesty has been detected may assign a failing grade for that assignment or examination, or, depending on the seriousness of the offense, for the course. Faculty should follow and students may appeal using the procedure in the university Catalog.

See [Adult Undergraduate Academic and General Policies](#) for definitions of kinds of academic dishonesty and for further policy information.

During the first week of class, you will be asked to submit an Academic Honesty Verification Statement. Submitting the statement is a requirement of this course. By submitting the Academic Honesty Verification Statement, you will be verifying all assignments completed in this course were completed by you. Carefully review the Academic Honesty Statement below.

Statement: "In submitting this form, I am verifying all the assignments in this course will be completed by me and will be my own work."

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## PLNU ACADEMIC ACCOMMODATIONS POLICY

PLNU is committed to providing equal opportunity for participation in all its programs, services, and activities. Students with disabilities may request course-related accommodations by contacting the Educational Access Center (EAC), located in the Bond Academic Center ([EAC@pointloma.edu](mailto:EAC@pointloma.edu) or 619-849-2486). Once a student's eligibility for an accommodation has been determined, the EAC will issue an academic accommodation plan ("AP") to all faculty who teach courses in which the student is enrolled each semester.

PLNU highly recommends that students speak with their professors during the first two weeks of each semester/term about the implementation of their AP in that particular course and/or if they do not wish to utilize some or all of the elements of their AP in that course.

Students who need accommodations for a disability should contact the EAC as early as possible (i.e., ideally before the beginning of the semester) to assure appropriate accommodations can be provided. It is the student's responsibility to make the first contact with the EAC.

## **SEXUAL MISCONDUCT AND DISCRIMINATION**

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In support of a safe learning environment, if you (or someone you know) have experienced any form of sexual discrimination or misconduct, including sexual assault, dating or domestic violence, or stalking, know that accommodations and resources are available through the Title IX Office at [pointloma.edu/Title-IX](http://pointloma.edu/Title-IX). Please be aware that under Title IX of the Education Amendments of 1972, faculty and staff are required to disclose information about such misconduct to the Title IX Office.

If you wish to speak to a confidential employee who does not have this reporting responsibility, you can contact Counseling Services at [counselingservices@pointloma.edu](mailto:counselingservices@pointloma.edu) or find a list of campus pastors at [pointloma.edu/title-ix](http://pointloma.edu/title-ix).

## **COURSE MODALITY DEFINITIONS**

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- 1. In-Person:** Course meetings are face-to-face with no more than 25% online delivery.
- 2. Online:** Coursework is completed 100% online and asynchronously.
- 3. Online Synchronous:** Coursework is completed 100% online with required weekly online class meetings.
- 4. Hybrid:** Courses that meet face-to-face with required online components.

## **PLNU ATTENDANCE AND PARTICIPATION POLICY**

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Students taking online courses with no specific scheduled meeting times are expected to actively engage throughout each week of the course. Attendance is defined as participating in an academic activity within the online classroom which includes, but is not limited to:

- Engaging in an online discussion
- Submitting an assignment
- Taking an exam
- Participating in online labs
- Initiating contact with faculty member within the learning management system to discuss course content

Note: Logging into the course does not qualify as participation and will not be counted as meeting the attendance requirement.

## **USE OF TECHNOLOGY**

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In order to be successful in your course, you'll need to meet the minimum technology and system requirements; please refer to the [Technology and System Requirements](#) information. Additionally, students are required to have headphone speakers, microphone, or webcams compatible with their computer available to use. Please note that any course with online proctored exams requires a computer with a camera (tablets are not compatible) to complete exams online.



Problems with technology do not relieve you of the responsibility of participating, turning in your assignments, or completing your class work.