Fermanian School of Business

NAZARENE UNIVERSITY

## Spring 2024

| Meeting days: Wednesday | Instructor: Randy Waynick PhD |
| :--- | :--- |
| Meeting times: 5:30pm-8:15pm | Phone: (612)-910-9353 |
| Meeting location: MV 315 | E-mail: rwaynick@pointloma.edu |
| Final Exam: | Office location and hours: 30 minutes before or <br> after class. Or by appointment as needed. FSB134 |

## PLNU Mission

To Teach ~ To Shape ~ To Send

Point Loma Nazarene University exists to provide higher education in a vital Christian community where minds are engaged and challenged, character is modeled and formed, and service is an expression of faith. Being of Wesleyan heritage, we strive to be a learning community where grace is foundational, truth is pursued, and holiness is a way of life.

Fermanian School of Business Mission<br>Character - Professionalism - Excellence - Relationships - Commitment - Innovation

As members of a vital Christian community, we strive to provide high quality business programs that equip students to make a positive impact in their workplace and community by connecting purpose to practice.

## COURSE DESCRIPTION

This course examines the challenges and opportunities in international business. Through case studies and experiential learning, this course will explore how countries differ in culture, ethics, and business practices, and review the economic, political, legal, and social framework in which international business operates. Other topics include the study of the global monetary system and the climate for foreign investment, and the examination of the strategies and structures of international business.

## COURSE LEARNING OUTCOMES

Upon completion of this course, students will be able to:

1. Identify and examine the economic, political, legal, social, and cultural framework in which international business operates, and the added complexity that these issues bring (PLO 1, 2 \& 4). 2. Investigate various corporate functional areas in an international business (PLO $2 \& 4$ ).
2. Evaluate differences and risks in countries and how they affect the ability to make complex business decisions in a global context (PLO 4).
3. Explain and assess the global monetary system, foreign exchange, and the climate for foreign investment (PLO 1, 2 \& 4).
4. Present recommendations to address global business issues using multiple perspectives (PLO 4\& 6).
5. Construct strategies and structures of international business that reflect ethics and integrity (PLO 5).
6. Collaborate effectively in a team to enhance awareness of diverse perspectives (PLO 7).

## COURSE CREDIT HOUR INFORMATION

In the interest of providing sufficient time to accomplish the stated Course Learning Outcomes, this class meets the PLNU credit hour policy for a 3 unit class delivered over 16 weeks. Specific details about how the class meets the credit hour requirement can be provided upon request.

| Assignments \& Activities | Course Hours |
| :--- | :---: |
| Weekly Post and responses to fellow learners in Canvas | 28 |
| Business Simulation | 42 |
| Interview Global Leader | 3 |
| Readings and Video assignments | 42 |
| Total | 115 |

## REQUIRED TEXTS AND RECOMMENDED STUDY RESOURCES

1. Peng, M. W. (2017). Global business (4th ed.). Boston, MA: Cengage Learning.
2. You will need to sign up for the CESIM Global Challenge simulation. Details will be given on the course Canvas page.

## ASSESSMENT AND GRADING

Students are expected to attend all class sessions, participate in class activities, complete exams as scheduled, and turn in assignments on time, or risk the loss of points. Approximate points available are as follows:

| Peregrine Course Leveling Module | 50 |
| :--- | ---: |
| Weekly post and responses to fellow student | 280 |
| CESIM Global Challenge Simulation | 220 |
| Interview Paper | 100 |
| Final Case | 50 |
| Midterm/Final Exam | 200 |
| Survey and Peer Evaluation | 100 |

Grading: The following represents the general grading policy for this class:

| $93.0-100.0 \%$ | A | $73.0-$ <br> $76.9 \%$ | C |
| :---: | :---: | :---: | :---: |
| $90.0-92.9 \%$ | A- | $70.0-$ <br> $72.9 \%$ | C- |
| $87.0-89.9 \%$ | B+ | $67.0-$ <br> $69.9 \%$ | D+ |
| $83.0-86.9 \%$ | B | $63.0-$ <br> $66.9 \%$ | D |
| $80.0-82.9 \%$ | B- | $60.0-$ | D- |
|  |  | $62.9 \%$ |  |
| $77.0-79.9 \%$ | C+ | $0-59.9 \%$ | F |

## Peregrine Course Leveling Module (50 points)

You are required to take the Foundations of Global Dimensions of Business course assignment leveling module. The time to complete the module is estimated at 6 to 9 hours, depending on your previous exposure to the subject.

To access the Foundations of Global Dimensions of Business module, follow the on-screen instructions found at the following URL: https://micro.peregrineacademics.com/pointloma

The password for the module is: PLNU-1001

If you have any problems with the registration process, please visit Peregrine's technical support page at: http://www.peregrineacademics.com/support

To successfully complete the module, you must earn a minimum score of $80 \%$ on the module post-test. You are allowed to attempt the post-test twice. If you have not achieved a passing score (80\%) after two attempts, you will be required to purchase a new module for $\$ 39.00$ and continue attempts until a passing score is achieved at the same URL:
https://micro.peregrineacademics.com/pointloma
The password for the retake module is: PLNUPAY-1001
"If you take any modules that are not assigned to you for this course, you will be billed for each module at \$39 each."

This module is worth $5 \%$ of your total course grade. The deadline for completing the module is Ja. 17th. The percentage earned on the leveling module post-test will be translated into points earned in this course as follows:

| Post-test <br> Percentage | Points Earned in <br> Course |
| :--- | :--- |
| $95.00-100$ | 50 |
| $90-94.99$ | 45 |
| $85.00-89.99$ | 40 |
| $80.00-84.99$ | 35 |
| $<80.00$ | 0 |

Weekly assignments and post (280 points). Students are required to post on time and respond to a fellow student when instructed. Response to fellow student should involve questions for deeper insight and further clarification. Students may also suggest expansion or provide supportive material to the posting. Insufficient responses to a fellow student would include generic statements i.e. "I agree" "interesting" or "Thank you." The intent is to promote dialog and discourse on a given topic. Student points are assigned only if submitted on time as defined in the assignment, there is no credit for late submissions.

CESIM Global Challenge Simulation ( $\mathbf{2 2 0}$ points) We will explore many of the complexities of the execution of business strategies and processes through a team-based simulation - the CESIM Global Challenge. While no simulation does full justice to the complexity of business, this simulation will highlight some of the key challenges and opportunities in building a firm which spans international boundaries in production, sales and finance. The simulation will consist of 2 practice and 8 competition rounds. We will discuss in class how the simulation results will translate into earned grades.

## Peer Feedback and evaluation (100 points)

Interview Paper (100 points) This assignment asks students to identify and interview a businessperson about their experience in international business. The interview could focus on either the challenges of carrying out business internationally or on the cross-cultural challenges of living and working overseas. There will be a set of deadlines for students to meet - selecting and securing the interview, preparing the interview questions, completion of a draft, peer review and the final interview paper.

Final Case (50 points) The final take-home case will explore your understanding of the cultural, ethical and business implications of a specific "news story". Details will be discussed in class and posted on Canvas

Midterm \& Final Exam ( 200 points total) These exams will consist of questions taken from the text reading material. Details on test method will be shared in advance.

## INCOMPLETES AND LATE ASSIGNMENTS

All assignments are to be submitted/turned in by the beginning of the class session when they are
due-including assignments posted in Canvas. In general, I assign a grade of 0 for any work submitted late without prior agreement or acceptable reason. Incompletes will only be assigned under extremely unusual circumstances.

## ARTIFICIAL INTELLIGENCE (AI) POLICY

You are allowed to use Artificial Intelligence (AI) tools (e.g, ChatGPT, iA Writer, Marmot, Botowski) to generate ideas, but you are not allowed to use Al tools to generate content (text, video, audio, images) that will end up in any work submitted to be graded for this course. If you have any doubts about using Al, please gain permission from the instructor.

## CONTENT WARNING

I acknowledge that each of you comes to PLNU with your own unique life experiences. This contributes to the way you perceive various types of information. In [class name], all of the class content, including that which may be intellectually or emotionally challenging, has been intentionally curated to achieve the learning goals for this course. The decision to include such material is not taken lightly. These topics include [list topics]. If you encounter a topic that is intellectually challenging for you, it can manifest in feelings of discomfort and upset. In response, I encourage you to come talk to me or your friends or family about it. Class topics are discussed for the sole purpose of expanding your intellectual engagement in the area of [subject/major], and I will support you throughout your learning in this course.

## TRIGGER WARNING

I acknowledge that each of you comes to PLNU with your own unique life experiences. This contributes to the way you perceive several types of information. In [class name], we will cover a variety of topics, some of which you may find triggering. These topics include [list topics]. Each time this topic appears in a reading or unit, it is marked on the syllabus. The experience of being triggered versus intellectually challenged are different. The main difference is that an individual must have experienced trauma to experience being triggered, whereas an intellectual challenge has nothing to do with trauma. If you are a trauma survivor and encounter a topic in this class that is triggering for you, you may feel overwhelmed or panicked and find it difficult to concentrate. In response, I encourage you to take the necessary steps for your emotional safety. This may include leaving class while the topic is discussed or talking to a therapist at the Counseling Center. Should you choose to sit out on discussion of a certain topic, know that you are still responsible for the material; but we can discuss if there are other methods for accessing that material, and for assessing your learning on that material. Class topics are discussed for the sole purpose of expanding your intellectual engagement in the area of [subject/major], and I will support you throughout your learning in this course.

## SPIRITUAL CARE

PLNU strives to be a place where you grow as a whole person. To this end, we provide resources for our graduate students to encounter God and grow in their Christian faith. At the Mission Valley (MV) campus we have an onsite chaplain who is available during class break times across the week. If you have questions for, desire to meet or share a prayer request please email mvchaplain@pointloma.edu.

In addition, on the MV campus there is a prayer chapel on the third floor which is open for use as a space set apart for quiet reflection and prayer.

## LANGUAGE AND BELONGING

Point Loma Nazarene University faculty are committed to helping create a safe and hospitable learning environment for all students. As Christian scholars we are keenly aware of the power of language and believe in treating others with dignity. As such, it is important that our language be equitable, inclusive, and prejudice free. Inclusive/Bias-free language is the standard outlined by all major academic style guides, including MLA, APA, and Chicago, and it is the expected norm in university-level work. Good writing and speaking do not use unsubstantiated or irrelevant generalizations about personal qualities such as age, disability, economic class, ethnicity, marital status, parentage, political or religious beliefs, race, gender, sex, or sexual orientation. Inclusive language also avoids using stereotypes or terminology that demeans persons or groups based on age, disability, class, ethnicity, gender, race, language, or national origin. Respectful use of language is particularly important when referring to those outside of the religious and lifestyle commitments of those in the PLNU community. By working toward precision and clarity of language, we mark ourselves as serious and respectful scholars, and we model the Christ-like quality of hospitality.

You may report an incident(s) using the Bias Incident Reporting Form.

## SEXUAL MISCONDUCT AND DISCRIMINATION

In support of a safe learning environment, if you (or someone you know) have experienced any form of sexual discrimination or misconduct, including sexual assault, dating or domestic violence, or stalking, know that accommodations and resources are available through the Title IX Office at pointloma.edu/TitleIX. Please be aware that under Title IX of the Education Amendments of 1972, faculty and staff are required to disclose information about such misconduct to the Title IX Office.

If you wish to speak to a confidential employee who does not have this reporting responsibility, you can contact Counseling Services at counselingservices@pointloma.edu or find a list of campus pastors at pointloma.edu/title-ix.

## GPS ACADEMIC RESOURCES

PLNU offers the following free academic resources virtually for Graduate Professional Studies (GPS) Students. Visit myPLNU through the links below for more information.

- The GPS Writing Center offers:
- Zoom Writers Workshops offered each quad on a variety of helpful topics
- One-to-one appointments with the Writing Coach
- Microlearning YouTube Video Library for helpful tips anytime
- Research Help Guide to help you start your research
- The physical office is located on the third floor of the Mission Valley Regional Center off the student lounge
- Academic Writing Resources Course: Found on your Canvas Dashboard, this course is non-credit with $24 / 7$ access, no time limits, and self-paced content. Watch a quick video run-through and take time now to explore!
- Tutoring: Students have access to $24 / 7$ live or scheduled subject tutoring through Tutor.com, including a Paper Drop-Off Service with feedback within 12 hours.

We are here to support you! Contact us anytime: GPSWritingCenter@pointloma.edu
NOTE: The following policies are to be used without changes:

## SPIRITUAL CARE

PLNU strives to be a place where you grow as a whole person. To this end, we provide resources for our graduate students to encounter God and grow in their Christian faith. At the Mission Valley (MV) campus we have an onsite chaplain, Rev. Gordon Wong, who is available during class break times across the week. If you have questions for, desire to meet or share a prayer request with Rev. Wong you can contact him directly at mvchaplain@pointloma.edu or gordonwong@pointloma.edu. Rev. Wong's cell number is 808-429-1129 if you need a more immediate response.

In addition, on the MV campus there is a prayer chapel on the third floor which is open for use as a space set apart for quiet reflection and prayer.

## PLNU COPYRIGHT POLICY

Point Loma Nazarene University, as a non-profit educational institution, is entitled by law to use materials protected by the US Copyright Act for classroom education. Any use of those materials outside the class may violate the law.

## PLNU ACADEMIC HONESTY POLICY

Students should demonstrate academic honesty by doing original work and by giving appropriate credit to the ideas of others. Academic dishonesty is the act of presenting information, ideas, and/or concepts as one's own when in reality they are the results of another person's creativity and effort. A faculty member who believes a situation involving academic dishonesty has been detected may assign a failing grade for that assignment or examination, or, depending on the seriousness of the offense, for the course. Faculty should follow and students may appeal using the procedure in the university Catalog. See Graduate Academic and General Policies for definitions of kinds of academic dishonesty and for further policy information.

During the first week of class, you will be asked to submit an Academic Honesty Verification Statement. Submitting the statement is a requirement of this course. By submitting the Academic Honesty Verification Statement, you will be verifying all assignments completed in this course were completed by you. Carefully review the Academic Honesty Statement below.

Statement: "In submitting this form, I am verifying all the assignments in this course will be completed by me and will be my own work."

## PLNU ACADEMIC ACCOMMODATIONS POLICY

PLNU is committed to providing equal opportunity for participation in all its programs, services, and activities. Students with disabilities may request course-related accommodations by contacting the Educational Access Center (EAC), located in the Bond Academic Center (EAC@pointloma.edu or 619-849-2486). Once a student's eligibility for an accommodation has been determined, the EAC will issue an academic accommodation plan ("AP") to all faculty who teach courses in which the student is enrolled each semester.

PLNU highly recommends that students speak with their professors during the first two weeks of each semester/term about the implementation of their AP in that particular course and/or if they do not wish to utilize some or all of the elements of their AP in that course.

Students who need accommodations for a disability should contact the EAC as early as possible (i.e., ideally before the beginning of the semester) to assure appropriate accommodations can be provided. It is the student's responsibility to make the first contact with the EAC.

## PLNU ATTENDANCE AND PARTICIPATION POLICY

Face-to-Face MBA/MAOL Courses:
Regular and punctual attendance at all class sessions is considered essential to optimum academic achievement. Therefore, regular attendance and participation in each course are minimal requirements.

If the student is absent for more than 10 percent of class sessions, the faculty member will issue a written warning of de-enrollment. If the absences exceed 20 percent, the student may be de-enrolled without notice until the university withdrawal date or, after that date, receive an " F " grade.

Students who anticipate being absent for an entire week of a course should contact the instructor in advance for approval and make arrangements to complete the required coursework and/or alternative assignments assigned at the discretion of the instructor. Acceptance of late work is at the discretion of the instructor and does not waive attendance requirements.

Refer to Academic Policies for additional detail.

## USE OF TECHNOLOGY

In order to be successful in your course, you'll need to meet the minimum technology and system requirements; please refer to the Technology and System Requirements information. Additionally, students are required to have headphone speakers, microphone, or webcams compatible with their computer available to use for any online or hybrid classes. Please note that any course with online proctored exams require a computer with a camera (tablets are not compatible) to complete exams online.

Problems with technology do not relieve you of the responsibility of participating, turning in your assignments, or completing your class work.

## FINAL EXAMINATION POLICY

Successful completion of this class requires taking the final examination on its scheduled day. No requests for early examinations or alternative days will be approved.

## COURSE SCHEDULE AND ASSIGNMENTS

The course schedule will be posted on Canvas. The initial schedule may change as the term progresses. Please check regularly on Canvas to ensure that you stay up-to-date.

| Week | Date | Topic | Reading |
| :---: | :---: | :---: | :---: |
| 1 | 08-Jan | Overview | "Light Week" |
| 2 | 15-Jan | Globalization | Ch 1 |
| 3 | 22-Jan | Formal Institutions | Ch 2 |
| 4 | 29-Jan | Informal Institutions | Ch 3 |
| 5 | 5-Feb | Resources and Capabilities | Ch 4 |
| 6 | 12-Feb | Resources and Capabilities | Ch 5 |
| 7 | 19-Feb | Foreign Investment | Ch 6 |
| 8 | 26-Feb | Foreign Exchanges | Ch 7 |
| 9 | 5-Mar |  |  |
| 10 | 12-Mar | Regional Integration | Ch 8 |
| 11 | 19-Mar | Entrepreneurial Org | Ch 9 |
| 12 | 26-Mar | Entering Foreign Mkts | Ch 10 |
| 13 | 9-Apr | Strategy and Structure | Ch 13 |
| 14 | 16-Apr | Supply Chain | Ch 14 |


| 15 | 23-Apr | International HR | Ch 15 |
| :--- | :--- | :--- | :--- |
| 16 | 01-May | Final Exam |  |

