# <u>Literature, Journalism, Writing and Languages</u> PLO Data for Literature/English: 2022-2023

## **Learning Outcome 1:**

Students who complete the program will be able to integrate their literature studies with ongoing reflection and hospitable engagement with a diverse world.

#### **Outcome Measure**

A reflective essay to be completed by graduating seniors sometime during their final year of study and submitted to Watermark for senior portfolio assessment.

## **Criteria for Success**

An average score of 87.5% on the AAC&U Integrative Learning Rubric and a score of 81.25% on the AAC&U Lifelong Learning Rubric.

## Aligned with DQP Learning Areas (circle/highlight one or more but not all five)

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data: Percentage of Class Meeting Targets for PLO #1

	2015	2016	2017	2018	2019	2020	2021	2022	2023
AAC&U Integrative	67%	100%	100%	100%	100%	100%	100%	100%	100%
Learning									
AAC&U Lifelong	100%	100%	100%	100%	100%	100%	100%	100%	100%
Learning									
# of Students	6	6	9	7	11	2	6	3	8

## **Conclusions Drawn from Data**

Based on the data sample totaling 58 students comprised of Literature majors completing the major from 2015-2023, the average percentage of students meeting the criterion set for Integrative Learning is 100%. These results indicate that our Literature majors are making meaningful connections between the literature they study and a diverse world. They are meeting our targets for PLO #1.

## **Changes to be Made Based on Data**

No changes were made based on the data.

## **Rubrics Used**

LIT4095 – Reflective Essay Rubric which includes elements from AAC&U's Integrative Learning and Life-Long Learning Assessment Rubrics.

LIT4095 – Reflective Essay Rubric

(combination of AAC&U's Integrative Learning Value Rubric and Foundations and Foundations and Skills for Lifelong Learning Value Rubrics)

	Capstone – 4	3	2	Benchmark - 1
Integrative Learning:	Meaningfully synthesizes	Effectively selects and	Compares life experiences	Identifies connections
Connections to Experience -	connections among	develops examples of life	and academic knowledge to	between life experiences
Connects relevant experience	experiences outside of the	experiences, drawn from a	infer differences, as well as	and those academic texts
and academic knowledge	formal classroom (including	variety of contexts (e.g.,	similarities, and	and ideas perceived as
	life experiences and academic	family life, artistic	acknowledge perspectives	similar and related to
	experiences such as	participation, civic	other than own	own interests
	internships and travel abroad)	involvement, work		
	to deepen understanding of	experience), to illuminate		
	fields of study and to broaden	concepts/theories/framewo		
	own points of view	rks of fields of study		
Integrative Learning:	Independently creates wholes	Independently connects	When prompted, connects	When prompted,
Connections to Discipline - Sees	out of multiple parts	examples, facts, or theories	examples, facts, or theories	presents examples, facts,
(makes) connections across	(synthesizes) or draws	from more than one field of	from more than one field of	or theories from more
disciplines, perspectives	conclusions by combining	study or perspective	study or perspective	than one field of study or
	examples, facts, or theories			perspective
	from more than one field of			
	study or perspective			
Integrative Learning:	Adapts and applies,	Adapts and applies skills,	Uses skills, abilities,	Uses, in a basic way,
Transfer - Adapts and applies	independently, skills, abilities,	abilities, theories, or	theories, or methodologies	skills, abilities, theories,
skills, abilities, theories, or	theories, or methodologies	methodologies gained in	gained in one situation in a	or methodologies gained
methodologies gained in one	gained in one situation to new	one situation to new	new situation to contribute	in one situation in a new
situation to new situations	situations to solve difficult	situations to solve problems	to understanding of	situation
	problems or explore complex	or explore issues	problems or issues	
	issues in original ways			
Integrative Learning:	Envisions a future self (and	Evaluates changes in own	Articulates strengths and	Describes own
Reflection and Self-Assessment -	possibly makes plans that	learning over time,	challenges (within specific	performances with
Demonstrates a developing	build on past experiences that	recognizing complex	performances or events) to	general descriptors of
sense of self as a learner,	have occurred across multiple	contextual factors (e.g.,	increase effectiveness in	success and failure
building on prior experiences to	and diverse contexts	works with ambiguity and	different contexts (through	
respond to new and challenging		risk, deals with frustration,	increased self-awareness	
contexts (may be evident in self-		considers ethical		
assessment, reflective, or		frameworks).		
creative work)				

	Capstone – 4	3	2	Benchmark - 1
Life-Long Learning: Transfer	Makes explicit references to	Makes references to	Makes references to	Makes vague references
	previous learning and applies	previous learning and	previous learning and	to previous learning but
	in an innovative (new and	shows evidence of applying	attempts to apply that	does not apply
	creative) way that knowledge	that knowledge and those	knowledge and those skills	knowledge and skills to
	and those skills to	skills to demonstrate	to demonstrate	demonstrate
	demonstrate comprehension	comprehension and	comprehension and	comprehension and
	and performance in novel	performance in novel	performance in novel	performance in novel
	situations	situations	situations	situation
Life-Long Learning: Reflection	Reviews prior learning (past	Reviews prior learning (past	Reviews prior learning (past	Reviews prior learning
	experiences inside and	experiences inside and	experiences inside and	(past experiences inside
	outside of the classroom) in	outside of the classroom) in	outside of the classroom)	and outside of the
	depth to reveal significantly	depth, revealing fully	with some depth, revealing	classroom) at a surface
	changed perspectives about	clarified meanings or	slightly clarified meanings	level, without revealing
	educational and life	indicating broader	or indicating a somewhat	clarified meaning or
	experiences, which provide	perspectives about	broader perspectives about	indicating a broader
	foundation for expanded	educational or life events	educational or life events	perspective about
	knowledge, growth, and			educational or life events
	maturity over time			

## **Learning Outcome 2**

Students who complete the program will be able to identify and articulate characteristics and trends of diverse literatures and historical periods: dates, styles, authors, and canon formation.

## **Outcome Measure**

The ETS Field Test in Literature.

## **Criteria for Success**

Our target performance on the ETS Literature Field Test is to have our students scoring at least 5 points above the national average in their knowledge of the subcategories as designated by the ETS Test:

- Literature Pre-1900
- Literature 1901 and Later
- Literary Analysis
- Literary History and Identification

These subcategories correspond to our PLOs 2 and 3 (literary-historical periods, dates, styles, authors; major literary-theoretical perspective and terminology; and literary terms).

# Aligned with DQP Learning Areas (circle/highlight one or more but not all five)

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning,
- 5. Civic and Global Learning

## **Longitudinal Data: Student Scores in Relation to the National Mean**

	2018	2019	2020	2021	2022	2023	National Mean 2011-22	Lit. Program Targets
Pre-1900	48	58	64	48	30	51	52.1	57.9
1901 and Later	57	58	66	50	31	53	52.9	58.5
Literary Analysis	49	56	51	44	24	49	52.3	57.9
Literary History & Identification	49	60	83	53	36	54	52.1	58
Number of students	7	11	2	6	2*	8*		

<sup>\*</sup> Only 8 of the 9 students took the ETS field test in literature

## **Conclusions Drawn from Data**

The 2018 group of students did not reach the program goals; however, they did surpass the national mean in one of the four categories. The 2019 students met 2 of the 4 program goals and surpassed the national mean in all four categories. Students in 2020 met 2 of the 4 program goals, particularly excelling in the Literary History and Identification category. Students in 2021 and 2022 did not meet the Literature Program Targets in any of the four categories, but students in 2021 surpassed the national mean in one exam category. Students in 2023 did not meet the program goals in any of the four categories, but they did surpass the national mean in 2 of the 4 exam categories.

While our data sample is still quite small, totaling 36 student scores across six years, the data would suggest that setting our program goals <u>at and not above</u> the national mean in all categories would be a more representative program goal.

## **Changes to be Made Based on Data**

This ETS test is included here only as an external measure of our students in relation to a national standardized test, and in the years following the COVID pandemic there has been a shift away from using some standardized tests in higher education. As such, it may not be the best measure of our program's success though it does offer a national benchmark. This ETS test duplicates alignment with DQP areas 1 and 3, which are covered in Learning Outcomes 3 and 4.

Beginning in 2024, our Criteria for Success will be to meet rather than exceed the national mean in each of the four categories (see new table and targets below):

- Literature Pre-1900
- Literature 1901 and Later
- Literary Analysis
- Literary History and Identification

	2024	National Mean 2011-22	Lit. Program Targets
Pre-1900	TBD	52.1	52.1
1901 and Later	TBD	52.9	52.9
Literary Analysis	TBD	52.3	52.3
Literary History & Identification	TBD	52.1	52.1
Number of students	TBD		

We will also discuss the data and our conclusions to determine whether to continue using this test for its merit as an external measure.

**Rubric Used:** No rubric is required.

# **Learning Outcome 3:**

Students who complete the program will be able to develop and support close readings of texts using literary theory and terminology.

## **Outcome Measure**

Senior Portfolio Major Researched Essay written in the capstone course LIT 4095 Literary Theory and Scholarship.

## **Criteria for Success**

A score of 85% on each of the three designated AAC&U Rubrics. The professor of record in LIT 495 will be the one assessor for this signature assignment.

## Aligned with DQP Learning Areas (circle/highlight one or more but not all five)

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

## Longitudinal Data: Capstone Research Paper – Average Student Percentage

Capstone Research Essay	2017	2018	2019	2020	2021	2022	2023
Information Literacy	78%	91%	91%	98%	87%	83%	96%
Written Communication	78%	86%	89%	95%	85%	87%	96%
Critical Thinking	78%	87%	90%	100%	86%	82%	96%
Total # of Students	9	7	11	2	6	3	8

# **Conclusions Drawn from Data**

Program targets were met for all categories in 2018, 2019, 2020, 2021, and 2023. In 2022 only the Written Communication scores met the target, but because the sample size was only three students in 2022, those percentages are not statistically reliable. Performance numbers are highly variable from year to year, given the fluctuations in program size. We will continue to gather additional years of longitudinal data as we form reasonable conclusions.

## **Changes to be Made Based on Data**

Program targets will no longer be an average across the three rubrics, and there will no longer be two assessors for the signature assignment – Major Researched Essay.

We changed the program targets from an average across the three rubrics to an individual target on each rubric because we changed the number of assessors for the Major Researched Essay signature assignment from two to one. The two assessors had been the professor of record for the capstone course LIT 4095 plus one other literature faculty member. Going forward only the professor of record for the capstone course will be assessing this signature assignment. This one assignment in the capstone portfolio will be the only one with a single assessor.

## **Rubric Used**

AAC&U Rubrics: Critical Thinking, Information Literacy, and Written Communication

# **CRITICAL THINKING VALUE RUBRIC**



for more information, please contact value@aacu.org

	Capstone – 4	3	2	Benchmark - 1
Explanation of issues	Issue/problem to be considered critically	Issue/problem to be considered	Issue/problem to be considered	Issue/problem to be considered
	is stated clearly and described	critically is stated, described, and	critically is stated but description leaves	critically is stated without
	comprehensively, delivering all relevant	clarified so that understanding is	some terms undefined, ambiguities	clarification or description.
	information necessary for full	not seriously impeded by	unexplored, boundaries undetermined,	
	understanding.	omissions.	and/or backgrounds unknown.	
Evidence - Selecting and using	Information is taken from source(s) with	Information is taken from	Information is taken from source(s)	Information is taken from
information to investigate a	enough interpretation/evaluation to	source(s) with enough	with some interpretation/evaluation,	source(s) without any
point of view or conclusion	develop a comprehensive analysis or	interpretation/evaluation to	but not enough to develop a coherent	interpretation/ evaluation.
	synthesis. Viewpoints of experts are	develop a coherent analysis or	analysis or synthesis.	Viewpoints of experts are taken
	questioned thoroughly.	synthesis.	Viewpoints of experts are taken as	as fact, without question.
		Viewpoints of experts are subject	mostly fact, with little questioning.	
		to questioning.		
Influence of context and	Thoroughly (systematically and	Identifies own and others'	Questions some assumptions. Identifies	Shows an emerging awareness of
assumptions	methodically) analyzes own and others'	assumptions and several relevant	several relevant contexts when	present assumptions (sometimes
	assumptions and carefully evaluates the	contexts when presenting a	presenting a position. May be more	labels assertions as assumptions).
	relevance of contexts when presenting a	position.	aware of others' assumptions than	Begins to identify some contexts
	position.		one's own (or vice versa).	when presenting a position.
Student's position	Specific position (perspective,	Specific position (perspective,	Specific position (perspective,	Specific position (perspective,
(perspective,	thesis/hypothesis) is imaginative, taking	thesis/hypothesis) takes into	thesis/hypothesis) acknowledges	thesis/hypothesis) is stated, but
thesis/hypothesis)	into account the complexities of an issue.	account the complexities of an	different sides of an issue.	is simplistic and obvious.
	Limits of position (perspective,	issue.		
	thesis/hypothesis) are acknowledged.	Others' points of view are		
	Others' points of view are synthesized	acknowledged within position		
	within position (perspective,	(perspective, thesis/hypothesis).		
	thesis/hypothesis).			
Conclusions and related	Conclusions and related outcomes	Conclusion is logically tied to a	Conclusion is logically tied to	Conclusion is inconsistently tied
outcomes (implications and	(consequences and implications) are	range of information, including	information (because information is	to some of the information
consequences)	logical and reflect student's informed	opposing viewpoints; related	chosen to fit the desired conclusion);	discussed; related outcomes
	evaluation and ability to place evidence	outcomes (consequences and	some related outcomes (consequences	(consequences and implications)
	and perspectives discussed in priority	implications) are identified clearly.	and implications) are identified clearly.	are oversimplified.
	order.			



# **INFORMATION LITERACY VALUE RUBRIC**

for more information, please contact value@aacu.org

	Capstone – 4	3	2	Benchmark – 1
Determine the Extent of Information Needed	Effectively defines the scope of the research question or thesis. Effectively determines key concepts. Types of information (sources) selected directly relate to concepts or answer research question.	Defines the scope of the research question or thesis completely. Can determine key concepts. Types of information (sources) selected relate to concepts or answer research question.	Defines the scope of the research question or thesis incompletely (parts are missing, remains too broad or too narrow, etc.). Can determine key concepts. Types of information (sources) selected partially relate to concepts or answer research question.	Has difficulty defining the scope of the research question or thesis. Has difficulty determining key concepts. Types of information (sources) selected do not relate to concepts or answer research question.
Access the Needed Information	Accesses information using effective, well-designed search strategies and most appropriate information sources.	Accesses information using variety of search strategies and some relevant information sources. Demonstrates ability to refine search.	Accesses information using simple search strategies, retrieves information from limited and similar sources.	Accesses information randomly, retrieves information that lacks relevance and quality.
Evaluate Information and its Sources Critically	Chooses a variety of information sources appropriate to the scope and discipline of the research question. Selects sources after considering the importance (to the researched topic) of the multiple criteria used (such as relevance to the research question, currency, authority, audience, and bias or point of view.)	Chooses a variety of information sources appropriate to the scope and discipline of the research question. Selects sources using multiple criteria (such as relevance to the research question, currency, and authority.)	Chooses a variety of information sources. Selects sources using basic criteria (such as relevance to the research question and currency.)	Chooses a few information sources. Selects sources using limited criteria (such as relevance to the research question.)
Use Information Effectively to Accomplish a Specific Purpose	Communicates, organizes and synthesizes information from sources to fully achieve a specific purpose, with clarity and depth	Communicates, organizes and synthesizes information from sources. Intended purpose is achieved.	Communicates and organizes information from sources. The information is not yet synthesized, so the intended purpose is not fully achieved.	Communicates information from sources. The information is fragmented and/or used inappropriately (misquoted, taken out of context, or incorrectly paraphrased, etc.), so the intended purpose is not achieved.
Access and Use Information Ethically and Legally*	Students use correctly all of the following information use strategies (use of citations and references; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrate a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly three of the following information use strategies (use of citations and references; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly two of the following information use strategies (use of citations and references; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly one of the following information use strategies (use of citations and references; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.



# WRITTEN COMMUNICATION VALUE RUBRIC (modified) for more information, please contact value@aacu.org

Context of and Purpose for Writing Includes considerations of audience, purpose, and the circumstances surrounding the writing task(s).	Demonstrates a thorough understanding of context, audience, and purpose that is responsive to the assigned task(s) and focuses all elements of the work.	Demonstrates adequate consideration of context, audience, and purpose and a clear focus on the assigned task(s) (e.g., the task aligns with audience, purpose, and context).	Demonstrates awareness of context, audience, purpose, and to the assigned tasks(s) (e.g., begins to show awareness of audience's perceptions and assumptions).	Demonstrates minimal attention to context, audience, purpose, and to the assigned tasks(s) (e.g., expectation of instructor or self as audience).
Content Development	Uses appropriate, relevant, and compelling content to illustrate mastery of the subject, conveying the writer's understanding, and shaping the whole work.	Uses appropriate, relevant, and compelling content to explore ideas within the context of the discipline and shape the whole work.	Uses appropriate and relevant content to develop and explore ideas through most of the work.	Uses appropriate and relevant content to develop simple ideas in some parts of the work.
Genre and Disciplinary Conventions Formal and informal rules inherent in the expectations for writing in particular forms and/or academic fields (please see glossary).	Demonstrates detailed attention to and successful execution of a wide range of conventions particular to a specific discipline and/or writing task (s) including organization, content, presentation, formatting, and stylistic choices	Demonstrates consistent use of important conventions particular to a specific discipline and/or writing task(s), including organization, content, presentation, and stylistic choices	Follows expectations appropriate to a specific discipline and/or writing task(s) for basic organization, content, and presentation	Attempts to use a consistent system for basic organization and presentation.
Sources and Evidence	Demonstrates skillful use of high-quality, credible, relevant sources to develop ideas that are appropriate for the discipline and genre of the writing	Demonstrates consistent use of credible, relevant sources to support ideas that are situated within the discipline and genre of the writing.	Demonstrates an attempt to use credible and/or relevant sources to support ideas that are appropriate for the discipline and genre of the writing.	Demonstrates an attempt to use sources to support ideas in the writing.
Control of Syntax and Mechanics	Uses graceful language that skillfully communicates meaning to readers with clarity and fluency, and is virtually errorfree.	Uses straightforward language that generally conveys meaning to readers. The language in the portfolio has few errors.	Uses language that generally conveys meaning to readers with clarity, although writing may include some errors.	Uses language that sometimes impedes meaning because of errors in usage.

# **Learning Outcome 4:**

Students who complete the program will be able to employ strong research, rhetorical, linguistics, literary, and analytical skills in their writing.

## **Outcome Measure**

Senior Portfolio Major Researched Essay written in the capstone course LIT 4095 Literary Theory and Scholarship.

## **Criteria for Success**

A score of 85% on each one of the three designated AAC&U Rubrics. The professor of LIT 495 will be the one assessor for this signature assignment.

## Aligned with DQP Learning Areas (circle/highlight one or more but not all five)

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

## **Longitudinal Data: Capstone Research Paper**

Capstone	2017	2018	2019	2020	2021	2022	2023	Mean Scores	Lit Program
Research Essay								2017-22	Targets
Information	78%	91%	91%	98%	87%	83%	96%	88%	85%
Literacy									
Written	78%	86%	89%	95%	85%	87%	96%	86.7%	85%
Communication									
<b>Critical Thinking</b>	78%	87%	90%	100%	86%	82%	96%	87.2%	85%
Total # of	9	7	11	2	6	3	8		
Students									

#### **Conclusions Drawn from Data**

Program targets were met for all categories in 2018, 2019, 2020, 2021, and 2023. In 2022 only the Written Communication scores met the target, but because the sample size was only three students in 2022, those percentages are not statistically reliable. Performance numbers are highly variable from year to year, given the fluctuations in program size. We will continue to gather additional years of longitudinal data as we form reasonable conclusions.

## **Changes to be Made Based on Data**

Program targets will no longer be an average across the three rubrics, and there will no longer be two assessors for the signature assignment – Major Researched Essay.

We changed the program targets from an average across the three rubrics to an individual target on each rubric because we changed the number of assessors for the Major Researched Essay signature assignment from two to one. The two assessors had been the professor of record for the capstone course LIT 4095 plus one other literature faculty member. Going forward only the professor of record for the capstone course will be assessing this signature assignment. This one assignment in the capstone portfolio will be the only one with a single assessor.

# **Rubric Used**

AAC&U Rubrics: Critical Thinking, Information Literacy, Written Communication

# **Learning Outcome 5:**

Students who complete the program will be able to present literary analysis to formal audiences, demonstrating strategies for audience engagement and oral communication of written work.

## **Outcome Measure**

A formal oral presentation of literary scholarship completed as part of the Senior Portfolio.

## **Criteria for Success**

An average of 80% or higher on the two assessors' scores on the AAC&U Oral Communication Rubric.

# Aligned with DQP Learning Areas (circle/highlight one or more but not all five)

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

**Longitudinal Data: Capstone Oral Presentation** 

	2017	2018	2019	2020	2021	2022	2023
Percentage of Students	100%	100%	100%	100%	100%	100%	100%
Meeting Target							
Total # of Students	9	7	11	2	6	3	8

## **Conclusions Drawn from Data**

Students are meeting the program objectives.

# **Changes to be Made Based on Data**

No changes are planned based on the data.

## **Rubric Used**

AAC&U Rubric: Oral Communication

# **Rubric Used**



# **ORAL COMMUNICATION VALUE RUBRIC**

for more information, please contact value@aacu.org

**Definition:** Oral communication is a prepared, purposeful presentation designed to increase knowledge, to foster understanding, or to promote change in the listeners' attitudes, values, beliefs, or behaviors. *Evaluators* are encouraged to assign a zero to any work sample or collection of work that does not meet benchmark (cell one) level performance.

	Capstone (4)	Milestones (3)	Milestones (3)	Benchmark (1)
Organization	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is clearly and consistently observable and is skillful and makes the content of the presentation cohesive.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is clearly and consistently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is intermittently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is not observable within the presentation.
Language	Language choices are imaginative, memorable, and compelling, and enhance the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are thoughtful and generally support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are mundane and commonplace and partially support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are unclear and minimally support the effectiveness of the presentation. Language in presentation is not appropriate to audience.
Delivery	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation compelling, and speaker appears polished and confident.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation interesting, and speaker appears comfortable.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation understandable, and speaker appears tentative.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) detract from the understandability of the presentation, and speaker appears uncomfortable.
Supporting Material	A variety of types of supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that significantly supports the presentation or establishes the presenter's credibility/authority on the topic.	Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that generally supports the presentation or establishes the presenter's credibility/authority on the topic.	Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that partially supports the presentation or establishes the presenter's credibility/authority on the topic.	Insufficient supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make reference to information or analysis that minimally supports the presentation or establishes the presenter's credibility/authority on the topic.
Central Message	Central message is compelling (precisely stated, appropriately repeated, memorable, and strongly supported.)	Central message is clear and consistent with the supporting material.	Central message is basically understandable but is not often repeated and is not memorable.	Central message can be deduced, but is not explicitly stated in the presentation.