POINT 19 LOMA NAZARENE UNIVERSITY

Fermanian School of Business

BLD 4040 - Leading Teams in Organizations 3 Units

Summer 2023 Quad 1

Meeting days: Online	Instructor title and name: Pete Thurman DBA	
Meeting times: N/A	Phone: (858) 705-5711	
Meeting location: N/A	E-mail: pthurman@pointloma.edu	
Final Exam: N/A	Office location and hours:	
	Zoom by Appointment	

PLNU Mission

To Teach ~ To Shape ~ To Send

Point Loma Nazarene University exists to provide higher education in a vital Christian community where minds are engaged and challenged, character is modeled and formed, and service is an expression of faith. Being of Wesleyan heritage, we strive to be a learning community where grace is foundational, truth is pursued, and holiness is a way of life.

Fermanian School of Business Mission

Character - Professionalism - Excellence - Relationships - Commitment - Innovation

As members of a vital Christian community, we strive to provide high quality business programs that equip students to make a positive impact in their workplace and community by connecting purpose to practice.

COURSE DESCRIPTION

This course is a study of leadership and group dynamics to cultivate and promote teamwork in traditional and virtual settings. Topics include understanding and managing the internal dynamics of teams, examining dysfunctional dynamics and processes, and facilitating the creation of teams. Emphasis is placed on developing leadership knowledge and skills to build thriving teams in contemporary organizations.

COURSE LEARNING OUTCOMES

Upon completion of this course, students will be able to:

Prerequisite(s): BLD 4012

- 1. Explain team principles, practices, and theory
- 2. Create a functional team, including establishing team processes for productive interactions
- 3. Apply team congruence incorporating team diversity

- 4. Assess team response to change
- 5. Demonstrate an understanding of team dysfunctionalities and disruptive conflict resolution
- 6. Collaborate as a team to present key teamwork concepts

COURSE CREDIT HOUR INFORMATION

In the interest of providing sufficient time to accomplish the stated Course Learning Outcomes, this class meets the PLNU credit hour policy for a 3-unit class delivered over 8 weeks.

The estimated time expectations for this course are shown below:

Course Assignments	Pre-Course Hours	Course Hours	Post-Course Hours
Discussions		25	
Reading, Lecture Videos & Lecture Video Discussions		45	
Papers, Simulation, Weekly Quizzes & Exams		50	
Total Course Hours	120		

REQUIRED TEXTS AND RECOMMENDED STUDY RESOURCES

1. Hesselbein, Frances (2013). Effective Teams: Essentials from Leader to Leader.

ISBN: 978-1-118-58703-4

2. Katzenback, Jon R, Smith, Douglas K. (1993). *The Wisdom of Teams*. Harvard Business School Press. ISBN: 978-0875843674

3. Shapiro, Mary, HBR Guide to Leading Teams (2015). Harvard Business School Publishing Corporation.

ISBN: 978-1633690417

ASSESSMENT AND GRADING

Activities and Point Distribution

Activity	Points
Quizzes/Midterm	275
Video Lecture Discussions	160
Video Lecture Discussions	100
Individual Assignments (reflections, reading summaries, thought questions)	280

Team case studies	105
Final Team Project	180
Total Points	1000

Points will be converted to grades as follows

Points	Grade	Points	Grade
930-1000	Α	730-769	С
900-929	A-	700-729	C-
870-899	B+	670-699	D+
830-869	В	630-669	D
800-829	B-	600-629	D-
770-799	C+	0-599	F

INCOMPLETES AND LATE ASSIGNMENTS

All assignments are to be submitted/turned in when they are due. <u>In general, a grade of 0 will be</u> <u>assigned to any work submitted late (as indicated in Canvas) without prior arrangement.</u> Incompletes will only be assigned in extremely unusual circumstances.

SPIRITUAL CARE

Please be aware PLNU strives to be a place where you grow as whole persons. To this end, we provide resources for our students to encounter God and grow in their Christian faith.

At the Mission Valley (MV) campus we have an onsite chaplain, Rev. Gordon Wong, who is available during class break times across the week. If you have questions for, desire to meet or share a prayer request with Rev. Wong you can contact him directly

at <u>mvchaplain@pointloma.edu</u> or <u>gordonwong@pointloma.edu</u>. Rev. Wong's cell number is 808-429-1129 if you need a more immediate response.

In addition, on the MV campus there is a prayer chapel on the third floor which is open for use as a space set apart for quiet reflection and prayer.

STATE AUTHORIZATION

State authorization is a formal determination by a state that Point Loma Nazarene University is approved to conduct activities regulated by that state. In certain states outside California, Point Loma Nazarene University is not authorized to enroll online (distance education) students. If a student

moves to another state after admission to the program and/or enrollment in an online course, continuation within the program and/or course will depend on whether Point Loma Nazarene University is authorized to offer distance education courses in that state. It is the student's responsibility to notify the institution of any change in his or her physical location. Refer to the map on State Authorization to view which states allow online (distance education) outside of California.

PLNU COPYRIGHT POLICY

Point Loma Nazarene University, as a non-profit educational institution, is entitled by law to use materials protected by the US Copyright Act for classroom education. Any use of those materials outside the class may violate the law.

PLNU ACADEMIC HONESTY POLICY

Students should demonstrate academic honesty by doing original work and by giving appropriate credit to the ideas of others. Academic dishonesty is the act of presenting information, ideas, and/or concepts as one's own when in reality they are the results of another person's creativity and effort. A faculty member who believes a situation involving academic dishonesty has been detected may assign a failing grade for that assignment or examination, or, depending on the seriousness of the offense, for the course. Faculty should follow and students may appeal using the procedure in the university Catalog.

See the <u>Academic Honesty Policy</u> in the Graduate and Professional Studies Catalog for definitions of kinds of academic dishonesty and for further policy information.

PLNU ACADEMIC ACCOMMODATIONS POLICY

PLNU is committed to providing equal opportunity for participation in all its programs, services, and activities. Students with disabilities may request course-related accommodations by contacting the Educational Access Center (EAC), located in the Bond Academic Center (EAC@pointloma.edu or 619-849-2486). Once a student's eligibility for an accommodation has been determined, the EAC will issue an academic accommodation plan ("AP") to all faculty who teach courses in which the student is enrolled each semester.

PLNU highly recommends that students speak with their professors during the first two weeks of each semester/term about the implementation of their AP in that particular course and/or if they do not wish to utilize some or all of the elements of their AP in that course.

Students who need accommodations for a disability should contact the EAC as early as possible (i.e., ideally before the beginning of the semester) to assure appropriate accommodations can be provided. It is the student's responsibility to make the first contact with the EAC.

PLNU ATTENDANCE AND PARTICIPATION POLICY

Regular and punctual attendance at all **synchronous** class sessions is considered essential to optimum academic achievement. If the student is absent for more than 10 percent of class sessions (virtual or face-to-face), the faculty member will issue a written warning of de-enrollment. If the absences exceed 20 percent, the student may be de-enrolled without notice until the university drop date or, after that date, receive the appropriate grade for their work and participation. In some courses, a portion of the credit hour content will be delivered **asynchronously** and attendance will be determined by submitting the assignments by the posted due dates. See <u>ADC Academic Policies in the Graduate and Professional Studies Catalog</u>. If absences exceed these limits but are due to university excused health issues, an exception will be granted.

Asynchronous Attendance/Participation Definition: A day of attendance in asynchronous content is determined as contributing a substantive note, assignment, discussion, or submission by the posted due date. Failure to meet these standards will result in an absence for that day. Instructors will determine how many asynchronous attendance days are required each week.

Students taking online courses are expected to attend each week of the course. Attendance is defined as participating in an academic activity within the online classroom which includes posting in a graded activity in the course. (Note: Logging into the course does not qualify as participation and will not be counted as meeting the attendance requirement.)

Students who do not attend at least once in any 3 consecutive days will be issued an attendance warning. Students who do not attend at least once in any 7 consecutive days will be dropped from the course retroactive to the last date of recorded attendance.

Students who anticipate being absent for an entire week of a course should contact the instructor in advance for approval and make arrangements to complete the required coursework and/or alternative assignments assigned at the discretion of the instructor.

USE OF TECHNOLOGY

In order to be successful in your course, you'll need to meet the minimum technology and system requirements; please refer to the <u>Technology and System Requirements</u> information. Additionally, students are required to have headphone speakers, microphone, or webcams compatible with their computer available to use for any online or hybrid classes. Please note that any course with online proctored exams require a computer with a camera (tablets are not compatible) to complete exams online.

Problems with technology do not relieve you of the responsibility of participating, turning in your assignments, or completing your class work.

COURSE SCHEDULE AND ASSIGNMENTS

The 'official' and up-to-date schedule of all activities will be on the Canvas website. Make sure to check this regularly.

Week	Readings	Topics
1	Read Syllabus and Review Canvas Site	Explain team principles, practices, and theory
2	1. Wisdom of Teams ch. 1,2, 3 2 Effective Teams p.6-11	Create a functional team, including establishing team processes for productive interactions
3	1. Leading Teams chapters1-42.Effective Teams p.12-21	Create a functional team, including establishing team processes for productive interactions
4	1. Effective Teams p31-42. 2.Wisdom of Teams ch.4-6	Apply team congruence incorporating team diversity
5	1. Effective Teams p.58-84 2 Leading Teams ch. 5-9	
6	1.Effective Teams p.103- 139 2.Wisdom of Teams ch.7-9	Assess team response to change
7	1.Wisdom of Teams ch.10- 12 2.Effective Teams p.46-57 3. Leading Teams ch. 11	Demonstrate an understanding of team dysfunctionalities and disruptive conflict resolution
8	Review Textbook Readings	Collaborate as a team to present key teamwork concepts

ASSIGNMENTS AT-A-GLANCE

Course Summary:

Due Date	Details	Time
Sun May 14, 2023	Discussion Topic WK1 Video Discussion: Introductions	due by 11:59 PM
Wed May 17, 2023	Assignment WK2 Video Discussion	due by 11:59 PM
Thu May 18, 2023	Assignment WK2 Individual Reading Summary	due by 11:59pm
	Assignment WK2 Individual Reflection	due by 11:59pm
Sat May 20, 2023	Quiz WK2 Quiz	due by 11:59pm
Wed May 24, 2023	Assignment WK3 Video Discussion	due by 11:59pm
Thu May 25, 2023	Assignment WK3 Individual Reading Summary	due by 11:59pm

	Assignment WK3 Team Selection Approach	due
		by 11:59pm
Sat May 27, 2023	Quiz <u>WK3 Quiz</u>	due by 11:59pm
	Assignment WK3 Team Project Topic	due
		by 11:59pm due
Wed May 31, 2023	Assignment WK4 Video Discussion	by 11:59pm
Thu Jun 1, 2023	Assignment WK4 Individual Reflection	due
	The specific state of	by 11:59pm
	Assignment WK4 Team Engagement Plan	due by 11:59pm
Sat Jun 3, 2023	0 : 111110 :	due
3at 3ati 3, 2023	Quiz <u>WK4 Quiz</u>	by 11:59pm
Wed Jun 7, 2023	Assignment WK5 Video Discussion	due by 11:59pm
		due
Thu Jun 8, 2023	Assignment WK5 Individual Reading Summary	by 11:59pm
	Assignment WK5 Team Case Study	due
	Assignment with ream case study	by 11:59pm
Sat Jun 10, 2023	Quiz Extra Credit Survey: Final Project Check-In	due by 11:59pm
		due
	Assignment WK5 Final Team Presentation Bibliography	by 11:59pm
	Quiz WK5 Quiz	due
		by 11:59pm
Tue Jun 13, 2023	Assignment WK6 Video Discussion	due by 11:59pm
		due
Thu Jun 15, 2023	Assignment WK6 Individual Reflection	by 11:59pm
	Assignment WK6 Team Case Study	due
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Sat Jun 17, 2023	Quiz WK6 Midterm Exam	due by 11:59pm
		due
Tue Jun 20, 2023	Assignment WK7 Individual Reflection	by 11:59pm
	Assignment W/V7 Team Case Study	due
	Assignment WK7 Team Case Study	by 11:59pm
Sat Jun 24, 2023	Quiz WK7 Quiz	due
		by 11:59pm
Thu Jun 29, 2023	Assignment WK8 Individual Reading Summary	due by 11:59pm
		due
	Assignment WK8 Team Presentation Slides	by 11:59pm
	Discussion Tonic WK9 Team Procentation Video Discussion	due
	Discussion Topic WK8 Team Presentation Video Discussion	by 11:59pm