

**B.A. IN ORGANIZATIONAL MANAGEMENT (BAOM)  
2017-18**

**Learning Outcome:**

BAOM PLO 3: Distinguish how the role of a manager needs to continually adapt in relation to human capital, social influence, political structure, relational development, and situational ethics.

**Outcome Measure:**

MRD404 Reflection Essays

**Criteria for Success (how do you judge if the students have met your standards):**

Minimum average score of 80% on rubric for all four essays.

**Aligned with DQP Learning Areas (circle one or more but not all five):**

1. Specialized Knowledge
2. Broad Integrative Knowledge
3. Intellectual Skills/Core Competencies
4. Applied and Collaborative Learning, and
5. Civic and Global Learning

**Longitudinal Data:**

	Percentage of Students Meeting or Exceeding Success Criteria					
	SU16	FA16	SP17	SU17	FA17	SP18
MRD404 Reflection Essays	43% (3/7)	100% (17/17)	86% (19/22)	100% (12/12)	75% (24/32)	70% (14/20)

**Conclusions Drawn from Data:**

Students in the last two semesters are just following below the criteria for success by 5 and 10 percentage points respectively. The data accumulated is for four reflective essays collected in the second, fourth, fifth, and sixth weeks of the seven week course, all graded using the same rubric.

**Changes to be Made Based on Data:**

A different assessment strategy for this Program Learning Outcome needs to be devised that encapsulates a more comprehensive and significant treatment of the objectives to better align the assignment and course to the program in a meaningful way.

## Rubric Used

### Essay Rubric

#### Essay Rubric

Criteria	Ratings					Pts
<p>This criterion is linked to a Learning Outcome</p> <p>Content</p>	<p>25.0 pts</p> <p>Distinguished - Comprehensive, accurate and complete. Key ideas are clearly stated, explained, and well supported.</p>	<p>20.0 pts</p> <p>Proficient - Accurate and complete. Key points are stated and supported.</p>	<p>15.0 pts</p> <p>Basic - Not comprehensive or completely stated. Key points are addressed, but not well supported.</p>	<p>10.0 pts</p> <p>Below Expectations - Partial or incomplete. Key points are not clear.</p>	<p>0.0 pts</p> <p>Non-Performance - Student did not submit answer</p>	<div style="border: 1px solid black; width: 100px; height: 20px; margin-bottom: 5px;"></div> <div style="display: flex; align-items: center;"> <span style="font-size: 1.2em; margin-right: 5px;">/</span> <span>25.0</span> </div>
<p>This criterion is linked to a Learning Outcome</p> <p>Organization</p> <p><a href="#">view longer description</a></p>	<p>25.0 pts</p> <p>Distinguished - Well organized, coherently developed, and easy to follow.</p>	<p>20.0 pts</p> <p>Proficient - Organization is mostly clear and easy to follow.</p>	<p>15.0 pts</p> <p>Basic - Inadequate organization or development. Structure of the answer is not easy to follow.</p>	<p>10.0 pts</p> <p>Below Expectations - Organization and structure detract from the answer.</p>	<p>0.0 pts</p> <p>Non-Performance - Student did not submit answer</p>	<div style="border: 1px solid black; width: 100px; height: 20px; margin-bottom: 5px;"></div> <div style="display: flex; align-items: center;"> <span style="font-size: 1.2em; margin-right: 5px;">/</span> <span>25.0</span> </div>
<p>This criterion is linked to a Learning Outcome</p> <p>Writing Conventions</p> <p><a href="#">view longer description</a></p>	<p>10.0 pts</p> <p>Distinguished - Displays no errors in spelling, punctuation, grammar, and sentence structure.</p>	<p>8.0 pts</p> <p>Proficient - Displays one to three errors in spelling, punctuation, grammar, and sentence structure.</p>	<p>6.0 pts</p> <p>Basic - Displays three to five errors in spelling, punctuation, grammar, and sentence structure.</p>	<p>4.0 pts</p> <p>Below Expectations - Displays over five errors in spelling, punctuation, grammar, and sentence structure.</p>	<p>0.0 pts</p> <p>Non-Performance - Student did not submit answer</p>	<div style="border: 1px solid black; width: 100px; height: 20px; margin-bottom: 5px;"></div> <div style="display: flex; align-items: center;"> <span style="font-size: 1.2em; margin-right: 5px;">/</span> <span>10.0</span> </div>
<p>Total Points: 0 out of 60.0</p>						

**B.A. IN ORGANIZATIONAL MANAGEMENT (BAOM)  
2017-18**

**Learning Outcome:**

BAOM PLO 4: Evaluate personal, interpersonal, social strengths and weaknesses, and incorporate personal style to effectively and ethically influence the workplace.

**Outcome Measure:**

MRD424 Capstone Paper: Strategic Plan

**Criteria for Success (how do you judge if the students have met your standards):**

Minimum average score of 80% on rubric

**Aligned with DQP Learning Areas (circle one or more but not all five):**

1. Specialized Knowledge
2. Broad Integrative Knowledge
3. Intellectual Skills/Core Competencies
4. Applied and Collaborative Learning, and
5. Civic and Global Learning

**Longitudinal Data:**

	Percentage of Students Meeting or Exceeding Success Criteria					
	SU16	FA16	SP17	SU17	FA17	SP18
MRD424 Capstone Paper: Strategic Plan	100% (7/7)	100% (17/17)	86% (19/22)	N/A	93% (28/30)	95% (19/20)

**Conclusions Drawn from Data:**

Students are meeting the criteria for success.

**Changes to be Made Based on Data:**

Continue to monitor. No changes to be made at this time.

**Rubric Used**

**Strategic Plan Report Rubric**

Strategic Plan Report Rubric					
Criteria	Ratings				Pts
This criterion is linked to a Learning OutcomeLit Review Summary	30.0 pts Distinguished: Thorough summary that includes insight gained from the research	23.0 pts Proficient: Summary is complete	15.0 pts Below Expectations: Summary is incomplete and unclear	0.0 pts Non Performance Lit Review n included	<input type="text" value=""/> / 30.0 pts

### Strategic Plan Report Rubric

Criteria	Ratings				Pts
<p>This criterion is linked to a Learning Outcome The Research Question</p>	<p>30.0 pts Distinguished: The research question is clear and focused</p>	<p>23.0 pts Proficient: The research question is a little unclear, but relevant</p>	<p>15.0 pts Below Expectations: The research question is vague</p>	<p>0.0 pts Non Performance: Research Question is missing.</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 30.0 pts 
<p>This criterion is linked to a Learning Outcome Research Hypothesis</p>	<p>20.0 pts Distinguished: Includes both the null and alternate hypothesis</p>	<p>16.0 pts Proficient: Includes both the null and alternate hypothesis, but they are not clearly stated.</p>	<p>11.0 pts Below Expectations: Is missing the null or research hypothesis.</p>	<p>0.0 pts Non Performance: Hypothesis is missing from presentation</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 20.0 pts 
<p>This criterion is linked to a Learning Outcome Strategic Implementation Plan</p>	<p>30.0 pts Distinguished: Plan is complete and includes timeline and steps</p>	<p>23.0 pts Proficient: Plan is mostly complete with a good sense of timing and steps</p>	<p>15.0 pts Below Expectations: There is some mention of parts of the implementation plan.</p>	<p>0.0 pts Non Performance: Implementation plan is missing</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 30.0 pts 
<p>This criterion is linked to a Learning Outcome Data Plan</p>	<p>30.0 pts Distinguished: Data plan is complete with statistics mentioned, sources of data, and timeline</p>	<p>23.0 pts Proficient: Data plan is missing only 1 element</p>	<p>15.0 pts Below Expectations: Data plan is mentioned but incomplete.</p>	<p>0.0 pts Non Performance: Data plan is missing.</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 30.0 pts 
<p>This criterion is linked to a Learning Outcome SWOT Analysis</p>	<p>30.0 pts Distinguished: SWOT Analysis includes all 4 components.</p>	<p>23.0 pts Proficient: SWOT Analysis is complete but not explained.</p>	<p>15.0 pts Below Expectations: Some of the SWOT Analysis is missing.</p>	<p>0.0 pts Non Performance: SWOT Analysis is missing</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 30.0 pts 
<p>This criterion is linked to a Learning Outcome Outcomes &amp; Implications</p>	<p>30.0 pts Distinguished: Clear understanding of implications and potential outcomes of strategic plan if implemented, with additional insight.</p>	<p>23.0 pts Proficient: Outcomes and Implications are accurate.</p>	<p>15.0 pts Below Expectations: There is some hesitation in outcomes and implications.</p>	<p>0.0 pts Non Performance: Outcomes &amp; Implications are missing</p>	<div style="border: 1px solid black; width: 100px; height: 15px; margin-bottom: 5px;"></div> / 30.0 pts 

Strategic Plan Report Rubric

<b>Criteria</b>	<b>Ratings</b>	<b>Pts</b>
Total Points: 0 out of 200.0		