

Public Safety, 2010-2011 Academic Year GROWTH AND DEVELOPMENT

The vehicle registration process is evolving. Beginning in the fall of 2011, the entire registration process will be accomplished on-line using a third party system known as iParq. This change required a collaborative approach involving Information Technology Services, Accounting and Media and Creative Services.

The jump-start service was recently improved with the purchase of a state of the art heavy duty portable jump-starter. It also has an air compressor. This acquisition allows for greater safety and speed when providing this service.

Injury reporting will continue to be a requirement as it supports the University in complying with CalOSHA regulations. Accurate and timely documentation of all injuries helps to reduce the University's exposure to liability claims.

Incident reporting will continue to improve as training is occurring on an on-going basis. A third party incident reporting system and CAD system are currently under development and should be implemented in the fall of 2011. This new software program is being custom built for PLNU Public Safety by an outside consultant and funded by ITS. It will facilitate a paperless process for incident reporting and statistical tracking of information will be much easier.

The Residence Hall Safety Program was conceived and implemented by student officers during the spring 2009 semester. Each residence hall was adopted by a student officer. This student officer held meetings and distributed fliers on safety issues in their assigned residence hall. It is anticipated this program will continue over the coming year.

STUDENT DEVELOPMENT COLLABORATION

The programs that expand interaction of Public Safety across the university are summarized in Table 1.1. These collaborative programs are jointly planned learning experiences between and within Student Development, and also include institutional resources, services and programs throughout the PLNU community (e.g., Academic Affairs, Admissions, Faculty, Information Technology Services, PLNU Library, Student Financial Services, Study Abroad, etc.).

As Student Development continues to support the quality of student experience regarding the core values of an intentional Christian community and the development of students as whole persons, the process of identifying and assessing collaborative programs is an important factor in determining impact and sustainability.

Table 1.1 Department of Public Safety areas of collaboration.

Area	Program/Service	Who Initiates Contact	Frequency of Interaction	Description of Interaction	Recommendation for future interaction
Public Safety	Vehicle Registration Program	Students, Faculty and Staff	Initial vehicle registration followed by update as needed.	Portal, phone and e-mail.	Continue to work with ITS to keep program efficient and streamlined.
Public Safety	Parking Enforcement	Student and Staff Officers	Multiple daily contacts.	Parking Citations	None
Public Safety	Citation Appeals	Students	Monthly	Portal	The Traffic Appeals Committee will continue to meet monthly.
Public Safety	Residence Hall Safety Program.	Student Officers	Twice per semester.	In person, bulletin boards and fliers	Continue program.
Public Safety/ Human Resources/ Physical Plant	Initial Emergency Response Coordinator Training	Staff Officers/ Director	Three classes annually	In person	Conduct Annual Refresher Training
Public Safety/ Wellness Center/ Spiritual Development/ Residential Life	Alcohol Awareness / Personal Safety Program	Students, Faculty, Staff, Local Law Enforcement	Two per year	Collision Display, Posters, Personal Interaction	Continue Program