

**Early Childhood Learning Center (ECLC)
Annual Parent Survey Results
May 9, 2014**

Surveys were given to families of 40 children enrolled at the Center. A total of 11 surveys were returned. Numbers below indicate the total responses for each descriptor.

1=ineffective 2=somewhat effective 3=effective 4=highly effective N/A=unable to rate

Leadership and Management	1	2	3	4	N/A
Clarity of policies			1	10	
Smoothness of operations				11	
Appropriate planning			1	10	
Overall leadership of Site Director			1	10	
Overall leadership of Academic Director			1	10	
<p>Comments:</p> <ul style="list-style-type: none"> • Everything is very clear and policies are followed consistently, so there is no guesswork or confusion for parents. • Very good communication skills overall. 					
Learning Environment for Children	1	2	3	4	N/A
Safety of physical environment				10	1
Support for social development				11	
Nurturing environment				11	
Academic learning environment		1	1	9	
Project-based approach			2	8	1
Classroom teaching and instruction				11	
Teacher responsiveness				11	
Overall environment				11	
<p>Comments:</p> <ul style="list-style-type: none"> • I like how the teachers encourage the kids to explore their interests. • The amount of time and attention from Mrs. Ah Sing is more than ever expected and so appreciated. • I was so happy to have my son here. His teacher (Mrs. Ah Sing) was so attentive to every need that my son had. 					

Child Growth and Development	1	2	3	4	N/A
Impact on my child's cognitive growth			2	8	
Impact on my child's social growth				8	
Impact on my child's physical growth				8	1
Ability to meet my child's individual needs			1	8	
Portfolio assessment tool			2	8	
<p>Comments:</p> <ul style="list-style-type: none"> • The portfolio is wonderful. • Love the portfolio! ☺ • I liked that his teacher, Mrs. Ah Sing, asked what I wanted for my son as far as my goals for him. She exceeded my expectations as to how involved she was in order to make sure he met those goals. • Could use little more academics. 					
Service to Parents	1	2	3	4	N/A
Parent conferences			2	9	
Parent education events		2	2	4	3
Office staff support			1	10	
Site Director approachability			1	10	
Site Director responsiveness				11	
Academic Director approachability				9	2
Academic Director responsiveness				9	2
Overall ability to meet my needs			1	10	
Weekly letter from teacher			1	10	
Parent handbook and calendar			1	10	
<p>Comments:</p> <ul style="list-style-type: none"> • The weekly e-mail letter and parent handbook/calendar are great tools. With more than one kid to keep track of, these tools are a good way to make sure I don't miss upcoming events and sharing. • My expectations were exceeded. • Parent education events – haven't been many. • <u>Some</u> aides sometimes look a little bored and unengaged. 					

Open Ended Responses

1. What are some things the Center is doing well?

- My child loves to come to school. She is learning so much this year. Great teaching!
- Communication with parents.
- The teachers and director are wonderful. Their love of children is evident in all that they do.
- The teachers and staff are great!
- Meeting the individual needs of child. Being open to trying whatever is needed.
- Great teachers.
- Supporting each child's individual strengths and creating a risk free environment so that kids feel 'safe' even when they fail at something.
- Overall, the food the children are served is what I really thought they did well, meeting my son's gluten-free needs.
- We love the friendly, nurturing and supportive environment for the kids. Our son thrives here and has grown incredibly under the care here. Academics and project-based learning are fantastic.
- Have had a great 1st time experience with ECLC. Really appreciate the activities and encouraging curiosity and exploration. Staff and student helpers are wonderful!

2. What are weak areas that need improvement?

- Nothing comes to mind.
- N/A
- What to do with kids that don't nap.
- Change lunch meals.
- I honestly can't think of any.
- The amount of weak areas are minimal. My only concern was that my son would be too much for them to handle. ☺
- None
- As my husband picks up/drops off sometimes I feel that I miss the sign-ups for potlucks/parties. Maybe more e-mail communication about the sign up or use an on-line coordination tool for these events.
- More diversity in speakers for parent education events.

3. What suggestions would you offer for improvement?

- With all the money that is going into new facilities around the campus, it would be nice if PLNU added the ECLC facilities to their list for a new building.
- N/A
- Writing books
- Listening center w/ headphones
- 0
- To offer kindergarten classes.
- We would have liked more advance notice for big events such as parties and graduation. Communication done only through the bulletin board was not effective for our family.
- More ABC's, 123's!!

4. What is your overall assessment of the Center's effectiveness?

- My child has grown significantly this year in all areas.
- ECLC does an excellent job of teaching children social skills as well as academics.
- The ECLC is a great program and should continue with all they are they are doing.
- The Center is wonderful!
- Very excellent job.
- I am completely satisfied with the approach and effectiveness of the Center.
- It is a great place for children.
- Very effective for child development in a multitude of arenas. We couldn't be happier.
- Love it!

5. Other Comments:

- Our family couldn't be happier with the experience we've had at the ECLC. Having experience with other preschools prior to moving to Point Loma, we feel very blessed to have our daughter at the ECLC!
- I am very happy with my child's growth this year. 😊
- As the Center's schedule is tied so closely to PLNU student schedule, working I find it difficult to accommodate for the days ECLC is closed and then am paying additionally for someone to care for my child.
- We love the program and our child is thriving and happy in the environment.

Return survey to the ECLC office, 3900 Lomaland Drive, San Diego, CA 92106.