

**Early Childhood Learning Center (ECLC)  
Annual Parent Survey Results  
May 10, 2013**

Surveys were given to families of 50 children enrolled at the Center. A total of 18 surveys were returned. Numbers below indicate the total responses for each descriptor.

1=ineffective    2=somewhat effective    3=effective    4=highly effective    N/A=unable to rate

Leadership and Management	1	2	3	4	N/A
Clarity of policies		1	1	16	
Smoothness of operations			4	14	
Appropriate planning	1			17	
Overall leadership of Site Director			2	15	1
Overall leadership of Academic Director			3	14	1

**Comments:**

- Excellent
- We felt the ECLC had a well maintained routine for pick up and drop off. Also felt like we know what was expected of us.
- All events should be sent out earlier and through e-mail with at least a weeks notice.

<b>Learning Environment for Children</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>N/A</b>
Safety of physical environment		1	2	15	
Support for social development			2	16	
Nurturing environment				18	
Academic learning environment (one person marked 2 & 3)		3	5	11	
Project-based approach			3	15	
Classroom teaching and instruction			6	12	
Teacher responsiveness			2	16	
Overall environment			2	16	

**Comments:**

- Due to the age of the building/facilities there are some safety concerns, but I know that the University is addressing them (such as the wooden railing, gate on parking lot side doesn't always latch properly).
- I noticed more academic learning this year in the Lions class – more than I've seen before. I think it is important to incorporate more for kindergarten. Mrs. Ah Sing did it in a great way – it always seemed fun and when they were ready.
- We felt Owen was in a comfortable and small environment that helped him to feel nurtured and to grow socially.
- I think a teacher should always be present on outside playground. Student helpers are not credentialed.
- We absolutely love Mrs. Ah Sing. She is an amazing teacher, compassionate, warm and always in tune with our child's needs.

<b>Child Growth and Development</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>N/A</b>
Impact on my child's cognitive growth			7	11	
Impact on my child's social growth			4	14	
Impact on my child's physical growth			6	12	
Ability to meet my child's individual needs			7	11	
Portfolio assessment tool			4	13	1

**Comments:**

- I'm so sad Joshua will not be returning. This program has been perfected. The student (PLNU) going through Mrs. Roger's program are very fortunate. Local schools in San Diego need to pluck teachers who've gone through this program. Every lab child has received so much. Thank you to all the teachers, Site Director (MG), and ECLC teacher aids. AMAZING PROGRAM!
- Portfolio assessment tool ??
- Tamara Heinz and the ECLC did a great job of accepting Owen for who he is and for working with him to get him comfortable in school. We sent him to learn social skills and to grow socially and we feel that it is being achieved.
- I find the scrapbook to not be helpful. An assessment with ratings similar to this is much more helpful at conferences.
- Portfolio assessment tool – Love this! ♥

<b>Service to Parents</b>	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>N/A</b>
Parent conferences (4 – no response)			3	9	2
Parent education events (4 – no response)			3	7	4
Office staff support (4 – no response)			2	12	
Site Director approachability (4 – no response)			4	10	
Site Director responsiveness (4 – no response)			3	11	
Academic Director approachability (4 – no response)			4	10	
Academic Director responsiveness (4 – no response)			5	9	
Overall ability to meet my needs (4 – no response)			3	11	
Weekly letter from teacher (one person marked 3 & 4) (4 no response)			2	13	
Parent handbook and calendar (4 – no response)			3	11	
<b>Comments:</b>					
<ul style="list-style-type: none"> <li>I was sick during fall conferences and Mrs. Heinz was sick @ spring conference, so we didn't connect</li> </ul>					

**Open Ended Responses**

**1. What are some things the Center is doing well?**

- Creating a safe and supportive environment for the children to want to come.
- Everything! Thank you for providing such a nurturing, educational environment.
- Great variety in lessons. Engaging environment – great teachers. My child LOVES going to school!
- Keeping the children safe – check in & check out . . . great, loving teachers! . . . good communication
- I love all the hands on learning and how it matches the seasons and what the kids are into.
- Adjusting to each child's strengths, hiring so well qualified people.
- The lab environment is extremely effective, and I feel it really prepares the children for the next step.
- Communication . . . collaboration of college student & children
- My child loves going to school – she has developed socially this year. She has learned about interesting topics & she looks forward to sharing time each week. Her teacher is obviously engaged and cares for her kids. The extracurricular activities and parties are great and the one-on-one attention from the college students is truly unique.
- Social development for children
- I love the annual calendar – great to get a sense of upcoming events. Plus incorporating the handbook is very helpful so it's always available quickly, if needed.

**2. What are weak areas that need improvement?**

- N/A
- Longer hours – till at least 12:00 . . . don't raise tuition every year!
- What to do with kids that don't nap any more
- Academic instruction for Bears

**3. What suggestions would you offer for improvement?**

- Perhaps offering of language or cultural conversations. I believe some occurs but my child seemed interested in some friends and their ability to speak Spanish/German.
- Wish the AM class/session went a bit longer, or had a more regular lunch-bunch alternative to make it more like an 8:30-12:30 schedule.
- More summer sessions would be helpful for parents who work 😊
- More organized art – I haven't seen much art come home . . . some sort of sibling discount.
- An area for non nappers to be able to draw/read no lying down
- A gardening activity in that plot of land outside (back) of school

**4. What is your overall assessment of the Center's effectiveness?**

- I'm very pleased with the Center and all working staff and teachers. My child has developed more confidence in the classroom, making him ready for kindergarten, which is the goal.
- Very positive. Everything from overall site administration to teaching goes very smoothly.
- Very effective. I have seen growth in my child since the beginning of the year academically and socially. 😊
- We have been extremely happy with everything we have seen or experienced. I have appreciated the helpful tips about how to help my child develop well (overall).
- The kids grow so well emotionally and academically over their 2 years.
- My daughter knows more college students than I do and I am staff.
- We are very pleased with the ECLC. Our child has grown in every way and enjoys every day there. The teachers, staff and students are always friendly and helpful.
- Very good
- I think the center is very effective in meeting my child's needs. She is thriving in the environment and loves all her teachers.

**5. Other Comments:**

- We love all the teachers, and staff! Great team ECLC. Thank you for all they do.
- We have been so thankful for Mrs. Ah Sing and her ability to complement the uniqueness in each child and draw them out, as well as challenge them individually. It has helped me appreciate my child in new ways, as well as helped with discipline. Thank you!
- Thanks
- Great 1<sup>st</sup> year for Mrs. Ah Sing – congrats!
- We are very appreciative to the staff. Thank you for being a part of our children's growth.
- This is a small point but the "Farmer in the Dell" rubs me the wrong way. It seems to reinforce gender stereotypes → farmer → wife, child. The farmer is male (b/c he takes the wife).
- All excellent in our opinion.
- Mrs. Ah Sing has been a very valued asset to this environment. Her positive nature and nurturing ways has helped my child learn and be open. Thank you for adding her to your staff!
- We really are quite satisfied with the entire ECLC and can't think of anything we would want to change from the existing program and staff.

***Return survey to the ECLC office, 3900 Lomaland Drive, San Diego, CA 92106.***