

Point Loma Writing Center Assessment Plan

Updated AY: 2024-2025

Student Learning Outcomes	Outcome Measure	Criteria for Success	When
<p>1. Student employees will develop career readiness by demonstrating professionalism, effective communication, and critical thinking skills.*</p> <ul style="list-style-type: none"> ● Professionalism- Demonstrate effective work habits such as punctuality, productivity, maintaining confidentiality, acting responsibly, self-advocacy, “being present and being prepared” ● Communication- Clearly and effectively exchange information, ideas, facts, and perspectives with persons in the organization ● Critical Thinking- Gather and analyze information from a diverse set of sources and individuals to fully understand a problem 	<p>Career development KPIs are evaluated by the Tutorial Center supervisor. The rating scale was adopted from the PLNU student Employee Performance Evaluation</p>	<p>Criteria for success (or Key Performance Indicators): 85% of the student employees will demonstrate career development (successful and not fired).</p>	<p>Yearly</p>