

**MA Public Administration Program Learning Outcomes**

MA Public Administration Program Learning Outcomes  <i>Students who complete the program in Public Administration will be able to:</i>	Core Competency* assessed	Methods of Assessment		Assessors	Criteria for Success	When
		Direct Measures	Indirect Measures			
1. Demonstrate dedication to public service through collaborative and ethical leadership	1	Signature assignment in Capstone Course	Exit interview & program survey	Course Instructor & Program Director	Minimum average of 3.25 (out of 4) for each criterion on the analytic rubric	Annually in the spring
		Measurement tools: <a href="#">Public Administration PLO 1 rubric</a> (which includes the AACU VALUE rubrics)	Measurement tool: Summary of responses			
2. Combine management approaches for fiscal and human resource management, policy formulation, and program administration to enhance service provision within non-profit and governmental sectors.	3	Signature assignment in Capstone Course	Exit interview & program survey	Course Instructor & Program Director	Minimum average of 3.25 (out of 4) for each criterion on the analytic rubric	Annually each spring
		Measurement tools: <a href="#">Public Administration PLO 4 rubric</a> (which includes the AACU VALUE rubrics)	Measurement tool: Summary of responses			

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3. Deliver evidence-based analysis and corresponding solutions to pressing societal issues, incorporating public policy considerations.	4, 5	Signature assignment in Capstone Course	Exit interview & program survey	Course Instructor & Program Director	Minimum average of 3.25 (out of 4) for each criterion on the analytic rubric	Annually each spring
		Measurement tools: <a href="#">Public Administration PLO 3 rubric</a> (which includes the AACU VALUE rubrics)	Measurement tool: Summary of responses			
4. Engage with a diverse population through a commitment to cultural responsiveness and equity.	2	Signature assignment in Capstone Course	Exit interview & program survey	Course Instructor & Program Director	Minimum average of 3.25 (out of 4) for each criterion on the analytic rubric	Annually each spring
		Measurement tools: <a href="#">Public Administration PLO 5 rubric</a> (which includes the AACU VALUE rubrics)	Measurement tool: Summary of responses			

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\* Core Competencies:

1. Written communication
2. Oral communication
3. Information literacy
4. Critical thinking
5. Quantitative reasoning

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