

Fall 2025

Meeting days: Online Course	Instructor title and name: Assistant Professor of Analytics, Thea Copeland, MBA
Meeting times: Online Course	Phone: (760) 653-6140
Meeting location: Online Course	E-mail: tcopelan@pointloma.edu
Final Exam: Due 10/26/25 @ Midnight	Office location and hours: FSB Office ##, M: 1:30 to 2:30 pm, T & Th: 12 to 1 pm, Upon Request

PLNU Mission

To Teach ~ To Shape ~ To Send

Point Loma Nazarene University exists to provide higher education in a vital Christian community where minds are engaged and challenged, character is modeled and formed, and service is an expression of faith. Being of Wesleyan heritage, we strive to be a learning community where grace is foundational, truth is pursued, and holiness is a way of life.

Fermanian School of Business Mission

Character – Professionalism – Excellence – Relationships – Commitment - Innovation

As members of a vital Christian community, we strive to provide high quality business programs that equip students to make a positive impact in their workplace and community by connecting purpose to practice.

COURSE DESCRIPTION

This course explores how leaders can use data to inform the decision-making process. Topics include identifying the right information, eliminating bias, understanding predictive analytics, data visualization, communicating uncertainty, and addressing challenges to your data. An emphasis is placed on basic methods of gathering, analyzing and communicating data.

COURSE LEARNING OUTCOMES

The student who successfully completes this course will be able to:

1. Define “big data” and the increasing role of evidence-based decision making to support executive decision making (PLO 1).
2. Explain the differences between predictive, prescriptive, and descriptive analytics, and the organizational questions that can be answered with each approach (PLO 1).
3. Examine processes of gathering, analyzing, visualizing and communicating data (PLO 1, 2, 3).
4. Demonstrate an understanding of the principles of analytics using examples from a variety of organizational functions and industries (PLO 2, A2, G2).
5. Recognize the ethical implications of collecting, managing, and using data for managers and leaders (PLO 4).

COURSE CREDIT HOUR INFORMATION

It is anticipated that students will spend a minimum of 37.5 participation hours per credit hour on their coursework. The time expectations for this course are shown below:

Category	Time Expectation in Hours
Required Reading	35
Discussions	15
Homework Assignments & Exams	65
Total Hours	115

REQUIRED TEXTS AND RECOMMENDED STUDY RESOURCES

- Richardson, V.J. & Weidenmier Watson, M. (2024). *Introduction to business analytics*. New York: McGraw Hill LLC. ISBN: 978-1-265-45434-0
- Loth, A., Vogel, N., & Sparkes, S. (2019). *Visual analytics with tableau*. John Wiley & Sons. ISBN: 978-1-119-56020-3
- Microsoft Excel – Please ensure you have the [data tools](#) installed in Excel.
- Tableau
 1. [Sign into](#) an existing [Tableau.com](#) account, or [create](#) a new account using your school-issued email
 2. Once signed in, visit the [Academic Quick Start page](#) to download the latest versions of Tableau Desktop and Tableau Prep Builder
 3. Activate with product key: **TC0C-0905-2380-1751-3E7A**
 4. Already have a copy of Tableau Desktop installed? Update the license key in the application: Help menu → Manage Product Keys

ASSESSMENT AND GRADING

Assignments & Exams	Quantity	Points Each	Points Total	Grading Scale
Discussions	16	12.5	200	A=93-100
Homework	5	25 - 150	500	A-=90-92
Exams	2	100 - 150	300	B+=87-89
Total Points			1,000	B=83-86 B-=80-82 C+=77-79 C=73-76 C-=70-72 D+=67-69 D=63-66 D-=60-62

INCOMPLETES AND LATE ASSIGNMENTS

All assignments are to be submitted by the due date indicated in Canvas. Late assignments are not accepted. If missing assignments result in the failure to meet learning outcomes, you may receive a letter grade reduction on the final grade in addition to the loss of points for missing work. Late work will not be accepted for credit except the following University-sanctioned circumstances: illness (with doctor's note), death, university-sponsored field trip or activity, military obligation, religious holiday. There are no makeup quizzes or exams. Exceptions for extenuating circumstances must be pre-approved by the instructor and the program director.

ARTIFICIAL INTELLIGENCE (AI) POLICY

You are allowed to use Artificial Intelligence (AI) tools (e.g., ChatGPT, Gemini Pro 1.5, GrammarlyGo, Perplexity, etc.) to generate ideas, but you are not allowed to use AI tools to generate content (text, video, audio, images) that will end up in any work submitted to be graded for this course. If you have any doubts about using AI, please gain permission from the instructor.

LANGUAGE AND BELONGING

Point Loma Nazarene University faculty are committed to helping create a safe and hospitable learning environment for all students. As Christian scholars we are keenly aware of the power of language and believe in treating others with dignity. As such, it is important that our language be equitable, inclusive, and prejudice free. Inclusive/Bias-free language is the standard outlined by all major academic style guides, including MLA, APA, and Chicago, and it is the expected norm in university-level work. Good writing and speaking do not use unsubstantiated or irrelevant generalizations about personal qualities such as age, disability, economic class, ethnicity, marital status, parentage, political or religious beliefs, race, gender, sex, or sexual orientation. Inclusive language also avoids using stereotypes or terminology that demeans persons or groups based on age, disability, class, ethnicity, gender, race, language, or national origin. Respectful use of language is particularly important when referring to those outside of the religious and lifestyle commitments of those in the PLNU community. By working toward precision and clarity of language, we mark ourselves as serious and respectful scholars, and we model the Christ-like quality of hospitality.

If you (or someone you know) have experienced other forms of discrimination, you can find more information on reporting and resources at www.pointloma.edu/nondiscrimination.

SEXUAL MISCONDUCT AND DISCRIMINATION

In support of a safe learning environment, if you (or someone you know) have experienced any form of sexual discrimination or misconduct, including sexual assault, dating or domestic violence, or stalking, know that accommodations and resources are available through the Title IX Office at pointloma.edu/Title-IX. Please be aware that under Title IX of the Education Amendments of 1972, faculty and staff are required to disclose information about such misconduct to the Title IX Office.

If you wish to speak to a confidential employee who does not have this reporting responsibility, you can contact Counseling Services at counselingservices@pointloma.edu or find a list of campus pastors at pointloma.edu/title-ix or as shown in the PLNU Spiritual Care section of this syllabus.

If you (or someone you know) have experienced other forms of discrimination or bias, you can find more information on reporting and resources at www.pointloma.edu/bias

SPIRITUAL CARE

PLNU strives to be a place where you grow as a whole person. To this end, we provide resources for our Graduate and Adult Undergraduate students to encounter God and grow in their Christian faith. We have onsite chaplains at our different campuses who may be available during class break times across the week. If you have questions or a desire to meet or share any prayer requests with our chaplains, you can find them at the [Chaplain's Page](#) via myPLNU.

In addition, the Mission Valley and Balboa campuses have a prayer chapel for use as a space set apart for quiet reflection and prayer.

GPS ACADEMIC RESOURCES

PLNU offers the following free academic resources virtually for Graduate Professional Studies (GPS) Students. Visit myPLNU through the links below for more information.

- [The GPS Writing Center](#) offers:
 - **Zoom Writers Workshops** offered each quad on a variety of helpful topics
 - **One-to-one appointments** with the Writing Coach
 - **Microlearning YouTube Video Library** for helpful tips anytime
 - [Research Help Guide](#) to help you start your research
 - The physical office is located on the third floor of the [Mission Valley Regional Center](#) off the student lounge
- [Academic Writing Resources Course](#): Found on your Canvas Dashboard, this course is non-credit with 24/7 access, no time limits, and self-paced content. [Watch a quick video run-through](#) and take time now to explore!
- [Grammarly](#): Students have unlimited FREE access to Grammarly for Education, a trusted tool designed to help enhance writing skills by providing real-time feedback, identifying areas for improvement, and providing suggestions. Grammarly's Generative AI is NOT available with our student accounts.
- [Tutoring](#): Students have access to 24/7 live or scheduled subject tutoring through Tutor.com, including a Paper Drop-Off Service with feedback within 12 hours.

We are here to support you! Contact us anytime: GPSWritingCenter@pointloma.edu

STATE AUTHORIZATION

State authorization is a formal determination by a state that Point Loma Nazarene University is approved to conduct activities regulated by that state. In certain states outside California, Point Loma Nazarene University is not authorized to enroll online (distance education) students. If a student moves to another state after admission to the program and/or enrollment in an online course, continuation within the program and/or course will depend on whether Point Loma Nazarene University is authorized to offer distance education courses in that state. It is the student's

responsibility to notify the institution of any change in his or her physical location. Refer to the map on [State Authorization](#) to view which states allow distance education outside of California.

PLNU COPYRIGHT POLICY

Point Loma Nazarene University, as a non-profit educational institution, is entitled by law to use materials protected by the US Copyright Act for classroom education. Any use of those materials outside the class may violate the law.

PLNU RECORDING NOTIFICATION

In order to enhance the learning experience, please be advised that this course may be recorded by the professor for educational purposes, and access to these recordings will be limited to enrolled students and authorized personnel.

Note that all recordings are subject to copyright protection. Any unauthorized distribution or publication of these recordings without written approval from the University (refer to the Dean) is strictly prohibited.

PLNU ACADEMIC HONESTY POLICY

Students should demonstrate academic honesty by doing original work and by giving appropriate credit to the ideas of others. Academic dishonesty is the act of presenting information, ideas, and/or concepts as one's own when in reality they are the results of another person's creativity and effort. A faculty member who believes a situation involving academic dishonesty has been detected may assign a failing grade for that assignment or examination, or, depending on the seriousness of the offense, for the course. For all student appeals, faculty and students should follow the procedures outlined in the University Catalog. See [Adult Undergraduate Academic and General Policies](#) for definitions of kinds of academic dishonesty and for further policy information.

During the first week of class, you will be asked to submit an Academic Honesty Verification Statement. Submitting the statement is a requirement of this course. By submitting the Academic Honesty Verification Statement, you will be verifying all assignments completed in this course were completed by you. Carefully review the Academic Honesty Statement below.

Statement: "In submitting this form, I am verifying all the assignments in this course will be completed by me and will be my own work."

PLNU ACADEMIC ACCOMMODATIONS POLICY

PLNU is committed to providing equal opportunity for participation in all its programs, services, and activities in accordance with the Americans with Disabilities Act (ADA). Students with disabilities may request course-related accommodations by contacting the Educational Access Center (EAC), located in the Bond Academic Center (EAC@pointloma.edu or 619-849-2533). Once a student's eligibility for an accommodation has been determined, the EAC will work with the student to create an Accommodation Plan (AP) that outlines allowed accommodations. Professors are able to view a student's approved accommodations through Accommodate.

PLNU highly recommends that students speak with their professors during the first two weeks of each semester/term about the implementation of their AP in that particular course. Accommodations are not retroactive so clarifying with the professor at the outset is one of the best ways to promote positive academic outcomes.

Students who need accommodations for a disability should contact the EAC as early as possible (i.e., ideally before the beginning of the semester) to ensure appropriate accommodations can be provided. It is the student's responsibility to make the first contact with the EAC. Students cannot assume that because they had accommodations in the past, their eligibility at PLNU is automatic. All determinations at PLNU must go through the EAC process. This is to protect the privacy of students with disabilities who may not want to disclose this information and are not asking for any accommodations.

COURSE MODALITY DEFINITIONS

1. Online Courses: These are courses with class meetings where all instruction and interaction is fully online.
 - a. Synchronous Courses: At least one class meeting takes place at a designated time.
 - b. Asynchronous Courses: All class meetings are asynchronous.
2. Hybrid Courses: These are courses with class meetings that take place both in the classroom and online synchronously and/or asynchronously.
3. In-Person Courses: These are courses that meet in person with the instructor and students in a physical classroom setting. With approval by the area dean, this may include up to 25% of qualified class interactions through a Learning Management System (such as Canvas).

PLNU ATTENDANCE AND PARTICIPATION POLICY

Online Asynchronous Attendance/Participation Definition:

Students taking online courses with no specific scheduled meeting times are expected to actively engage throughout each week of the course. Attendance is defined as participating in an academic activity within the online classroom which includes, but is not limited to:

- Engaging in an online discussion
- Submitting an assignment
- Taking an exam
- Participating in online labs
- Initiating contact with faculty member within the learning management system to discuss course content

Note: Logging into the course does not qualify as participation and will not be counted as meeting the attendance requirement.

USE OF TECHNOLOGY

In order to be successful in your course, you'll need to meet the minimum technology and system requirements; please refer to the [Technology and System Requirements](#) information. Additionally, students are required to have headphone speakers, microphone, or webcams compatible with their computer available to use. Please note that any course with online proctored exams requires a computer with a camera (tablets are not compatible) to complete exams online.

Problems with technology do not relieve you of the responsibility of participating, turning in your assignments, or completing your class work.

FINAL EXAMINATION POLICY

Successful completion of this class requires taking the final examination on its scheduled day.

COURSE SCHEDULE AND ASSIGNMENTS

Assignment Descriptions:

Discussions: This course includes two discussion topics each week. The intention of the discussion topics is to expand your learning, enhance course content, and provide collaboration opportunities with other students. Your discussion posts should do more than state your position. Your posts should explain your logic, raise any additional aspects, and invite feedback. Finally, discussion posts should provide supporting information and link course material, include references (as with a formal report), and implement proper grammar.

Homework: This course includes five homework assignments. All five homework assignments will be submitted in the SOAR Report format. The purpose of the homework assignments is to allow opportunity for deep critical thinking and hands on application with software tools Microsoft Excel and Tableau.

Exams: This course includes two exams. The first exam will focus on exploratory analytics (descriptive and diagnostic) while the second exam will emphasize confirmatory analytics (predictive and prescriptive).

WK Date	Class Content	Assignments
WK1 09/01	Read Loth Chapters 1-3 Analytics Ascendancy Model WK1 Discussion 1 & 2	
WK2 09/08	Read Richardson & Weidenmier Chapter 6 Introduction to Tableau WK2 Discussion 1 & 2	WK2 Homework: Data Visualization Using Tableau, 09/14 @ Midnight
WK3 09/15	Read Richardson & Weidenmier Chapter 1 SOAR Report WK3 Discussion 1 & 2	WK3 Homework: Data Sources, 09/21 @ Midnight
WK4 09/22	Read Richardson & Weidenmier Chapter 2 Obtain the Data WK4 Discussion 1 & 2	WK4 Homework: Data Analysis Labs and SOAR Reports, 09/28 @ Midnight
WK5 09/29	Read Chapter 3 Richardson & Weidenmier Basic Statistics WK5 Discussion 1 & 2	WK5 Midterm Exam, 10/05 @ Midnight

WK6 10/06	Read Chapter 4 Richardson & Weidenmier Descriptive and Diagnostic Analytics WK6 Discussion 1 & 2	WK6 Homework: Descriptive Analytics Case Studies (Grouping and Filtering), 10/12 @ Midnight
WK7 10/13	Read Chapter 5.1 - 5.2 , Richardson & Weidenmier Time Series Analysis WK7 Discussion 1 & 2	WK7 Homework: Creating a Dashboard for a Real Estate Project Using Tableau, 10/19 @ Midnight
WK8 10/20	WK8 Discussion 1 & 2 Read Chapter 5.2 - 5.3, Richardson & Weidenmier Regression	WK8 Exam on Predictive Analytics, 10/26 @ Midnight