

Psychology PLO Data, FA2024-SP2025

Learning Outcome 1.a. (Learn):

Students will be able to identify the basic tenets of psychology.

Outcome Measure:

ACAT Nationally-Normed Examination of Psychology

Criteria for Success:

60% of our students will score in the 50th percentile or higher on the ACAT Psychology Subject Nationally-Normed Examination.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Percentage of PSY4020 Students Who Scored at the 50th Percentile or above on the ACAT

Nationally-Normed Examination

	2020-21	2021-22	2022-23	2023-24	2024-25
	(n = 46)	(n = 39)	(n = 20)	(n = 20)	(n = 20)
Pass Rate	<u>82.6%</u>	64.1%	<u>55%</u>	<u>70%</u>	<u>50%</u>
	(38/46)	(25/39)	(<u>11/20)</u>	(<u>14/20)</u>	(<u>10/20)</u>

Percentage of PSY4020 Students Who Scored at the 25th Percentile or Lower on the ACAT

Nationally-Normed Examination

	2020-21	2021-22	2022-23	2023-24	2024-25
	(n = 46)	(n = 39)	(n = 20)	(n = 20)	(n = 20)
Pass Rate	<u>6.5%</u>	10.3%	<u>10%</u>	<u>15%</u>	<u>20%</u>
	(3/46)	(4/39)	(2/20)	(3/20)	(4/20)

Conclusions Drawn from Data:

- Students did not meet the criteria for success.
- While we were close to passing our criteria for success (and indeed two students scored near the passing mark which would have met our success criteria), what is interesting is the increase in students who are scoring below the 25th percentile. It is unclear whether this is due to lack of effort, preparation, or test taking skills since this cohort of students experienced COVID-19 related disruptions in their junior/senior year of high school.
- We are initiating discussions whether the ACAT is an appropriate test of student abilities in the future. We appreciated the standardized format of the ACAT in the past, however,

this means this test has not been updated in several years. We will continue to discuss the use of the ACAT in the future.

Changes to be Made Based on Data:

• We will continue to work with the instructor of this course to encourage students to try their best on this exam.

Rubric Used: N/A

PLO Data, FA2024-SP2025

Program Learning Outcome 1.b. (Learn):

Students will be able to summarize and apply facets of "The Good Life" as conceptualized in contemporary positive-moral psychology.

Outcome Measure:

PSY 4020 Good Life Paper (this is the signature assignment for this course)

Criteria for Success:

80% of our students will score a 3 or higher on the Good Life rubric.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
Categories	(n = 25)	(n = 20)	(n = 20)	(n = 20)	(n = 20)
Good Life	100%	90%	90%	100%	100%
Concepts	(25)	(18)	(18)	(20)	(20)
Theory and Research Findings	96% (24)	95% (19)	95% (19)	100% (20)	100% (20)
Practical	96%	90%	90%	100%	100%
Applications	(24)	(18)	(18)	(20)	(20)
Summary	97.3%	91.7%	91.7%	<u>100%</u>	100%

Conclusions Drawn from Data:

• Students met the criteria for success in all rubric categories.

Changes to be Made Based on Data:

- Continue to collaborate with the instructor of PSY4020 to communicate to students that the Good Life Paper content will be used for Departmental Assessment and is not confidential to the instructor.
- Continue emphasizing practical applications during the assignment period, including sample applications both in-class and in earlier assignments.
- Continue to incorporate the rubric in the syllabus.

Rubric Used:

PSY4020 Rubric A course in "applied moral psychology" for the rest of your life							
		Capstone	Miles	stones	Benchmark		
		4	3	2	1		
"Good Life"		Student will be able to	Student can	Student can	Student cannot		
Concep	ts	answer the question:	describe general	describe	identify and		
2.	engagement	what makes a "good life" good? Student can enumerate and clearly articulate detailed and comprehensive knowledge of 1 component of a "good life." Student provides clear explanation of how 1 component contributes to well-being.	knowledge of 1 component of a good life.	satisfactory knowledge of the components of a good life.	adequately describe components of a good life. Descriptions are vague and incomplete.		
Theory Finding	and Research <u>s</u>	Student can enumerate and clearly articulate detailed and comprehensive knowledge of theory and research findings related to 1 of the components of a good life. Student provides clear explanation of how theory and research supports 1 component.	Student can describe general knowledge of theory and research findings related to one component of a good life.	Student can describe satisfactory knowledge of theory and research findings related to one component of a good life.	Student cannot identify and adequately describe theory and research related to 1 component of a good life. Descriptions are vague and incomplete.		
Practica Applica	_	Student can enumerate and clearly articulate detailed and comprehensive knowledge of ow to apply (practice) 1 of the components of a good life.	Student can describe general knowledge of how to apply (practice) 1 component of a good life.	Student can describe satisfactory knowledge of how to apply (practice) 1 component of a good life.	Student cannot identify and adequately describe how to apply (practice) 1 component of a good life. Descriptions are vague and incomplete.		

PLO Data, FA2024-SP2025

Program Learning Outcome 2.a. (Grow):

Students will display an increase in personal growth and development (for the purpose of serving others).

Outcome Measure:

- Indirect measure: Psychology Senior Survey self-report item, "As a result of experiences in the PLNU Psychology Program I have experienced personal growth and development."
- Direct measure: *Increase in Personal Growth and Development rubric* as assessed by departmental faculty.

Criteria for Success:

- Indirect measure: 80% of our students will "Agree" or "Strongly Agree" with the Psychology Senior Survey self-report item.
- Direct measure: 80% of our students will score an average score of 3 or higher on the *Increase in Personal Growth and Development rubric.*

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Table 1

Percentage of Psychology Majors who "Agreed" or "Strongly Agreed" with the statement: "As a result of experiences in the PLNU Psychology Program I have experienced personal growth and development."

Student	2020-21	2021-22	2022-23	2023-24	2024-25
Response	(n = 31)	(n = 33)	(n = 30)	(n = 42)	(<i>n</i> = 46)
<u>Rate</u>	<u>93.5%</u>	<u>100%</u>	<u>96.7%</u>	<u>97.6%</u>	<u>100%</u>

Table 2
Percentage of Psychology Majors rated 3 or higher on the Increase in Growth and Personal Development Rubric as rated by Department Faculty

Rubric Category	2020-21 (<i>n</i> = 20)	2021-22 (<i>n</i> = 20)	2022-23 (n = 20)	2023-24 (<i>n</i> = 20)	2024-25 (<i>n</i> = 20)
Preparedness	95% (19)	100% (20)	95% (19)	95% (19)	95% (19)
Personal Responsibility	100% (20)	100% (20)	95% (19)	95% (19)	100% (20)
Emotional Maturity	100% (20)	100% (20)	100% (20)	100% (20)	100% (20)
Summary	<u>98.3%</u>	<u>100%</u>	<u>96.7%</u>	<u>96.7%</u>	<u>98.3%</u>

- The criteria for success was achieved in both the direct measure (faculty rating) and indirect measure (student rating).
- The data indicates an enormous success in the PLO of personal growth and development for our students.

Changes to be Made Based on Data:

• Continue to share with faculty that their efforts to shape students bear positive results.

Rubric Used: (see next page)

	<u>Capstone</u>	Miles	tones	<u>Benchmark</u>
	4	3	2	1
Preparedness	Has significantly improved and/or already consistently shows competency in solving problems and proactively brings information that might be needed, in addition to bringing basic materials to class/appointments.	Has shown improvement in bringing basic information and/or materials necessary to class/appointments.	Has somewhat improved and occasionally comes to class/appointments without the necessary information and/or materials.	Has not improved; regularly comes to class/appointments without the necessary information and/or materials.
Personal Responsibility	Has significantly grown or has already competently identified their own role in a problem and sees their role in the solution. Has grown or has already shown acquiring the necessary knowledge to solve problems.	Has shown growth in identifying their own role in problem and sees their role in the solution but does not have necessary knowledge to solve problems.	Has somewhat shown growth in identifying their own role in problem but wants others to "fix it".	Has not shown growth i personal responsibility Blames others for problems.
Emotional Maturity	Student has shown significant growth or has already shown competence in demonstrating the ability to evaluate personal situations and life experiences to make complex decisions relating to personal development. Student also shows increased ability to improve and/or shows competence to re-evaluate decisions.	Student has shown growth in possessing some level of emotional maturity but may find it difficult to make decisions related to social/personal situations or see how these decisions relate to personal development.	Student somewhat has grown in their understanding of basic desicion making skills, but may not adequately be able to apply those skills to all areas.	Student shows little or n growth or understanding of decision making skill and is unable to use personal abilities to develop or improve decisions that relate to social, personal, and interpersonal decisions

PLO Data, FA2024-SP2025

Program Learning Outcome 3.a. (Serve):

Students will demonstrate care for others.

Outcome Measure:

Psychology Department Demonstrating Care for Others Rubric

Criteria for Success:

80% of our students will score a 3 or higher on the Demonstrating Care for Others rubric as assessed by Department Faculty.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Table 1

Percentage of Psychology Senior Students who Score 3 or Higher on the Demonstrate Care for Others Rubric as assessed by Department Faculty. Departmental Faculty who know the student well are assigned to assess each student according to the rubric below.

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
Categories	(<i>n</i> = 20)	(n = 20)	(n = 20)	(n = 20)	(n = 20)
Active	95%	100%	100%	100%	95%
Listening	(19)	(20)	(20)	(20)	(19)
Cooperation	100%	100%	100%	100%	100%
	(20)	(20)	(20)	(20)	(20)
Care	100%	100%	100%	100%	100%
	(20)	(20)	(20)	(20)	(20)
Summary	<u>98.3%</u>	<u>100%</u>	<u>100%</u>	<u>100%</u>	<u>98.3%</u>

Conclusions Drawn from Data:

• We met the criteria for success. More than 80% of our students scored at least a 3 or more on the Demonstrate Care for Others Rubrics.

Changes to be Made Based on Data:

None at this time.

Rubric Used:

	Demonstr	ating Care for	Others Rubric	
	Capstone 4	Milestones 3	Milestones 2	Benchmark 1
Active Listening	Student consistently is an active listener and shows full attention to others around them (supervisors, clients, classmates, fellow interns, etc.) Asks thought provoking questions.	Student frequently is an active listener and shows a large amount of attention to others around them (supervisors, clients, classmates, fellow interns, etc.)	Student occasionally is an active listener and shows an adequate amount of attention to others around them (supervisors, clients, classmates, fellow interns, etc.)	Student is not an active listener and shows an inadequate amount of attention to others around them (supervisors, clients, classmates, fellow interns, etc.)
Cooperation	Student worked with class and with teammates effectively. He/she had no behavior problems with peers, and was encouraging to classmates and/or supervisors.	Student worked with class and teammates effectively. He/she had no more than one or two behavior problems and was not discouraging to classmates and/or supervisors.	Student worked with class and teammates with some difficulty. Had no more than 3 or 4 behavior problems. Was not encouraging to classmates and supervisors.	Student worked with class and teammates ineffectively, had five or more behavior problems and was discouraging to others.
Care	Student consistently demonstrates care by striving to show attention to everyone they encounter equally.	Student frequently demonstrates care. Only occasionally does the student demonstrate favoritism.	Student occasionally demonstrates care and/or shows favoritism in demonstration.	Student rarely demonstrates care and shows favoritism in demonstration.

PLO Data, FA2024-SP2025

Program Learning Outcome 3.b. (Serve):

Students will understand careers in the field of psychology.

Outcome Measure:

PSY4020 Vital Engagement Vocation Paper

Criteria for Success:

80% of our students will score a 3 or higher on the outcome measure.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Table 1
Percentage of students who met departmental standards on the Vital Engagement Vocation
Paper

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
Categories	(n = 25)	(n = 20)	(n = 20)	(n = 20)	(n = 19)
Vocational Calling Related to Career Goals	100% (25/25)	95% (19/20)	100% (20/20)	95% (19/20)	100% (19/19)
Detailed Description of a Graduate Program (or Occupation)	100%	95%	90%	95%	100%
	(20/20)	(19/20)	(18/20)	(19/20)	(19/19)
Summary	<u>100%</u>	<u>95%</u>	<u>95%</u>	<u>95%</u>	<u>100%</u>

Conclusions Drawn from Data:

• The criteria for success were met in all categories and overall.

Changes to be Made Based on Data:

• We will continue to work with the instructor for our capstone course PSY4020 to ensure that this assignment integrates into our assessment plan and utilizes the current rubric.

Psychology Assessment Data, 2024-2025

Rubric Used: (see next page)

p.12

	Capstone 4	Miles 3	Milestones 2
Vocational Calling & Career Goals	Specifies their vocational calling(s) and relates it to their career goal(s). Describes three concrete experiences that support their vocational calling and/or career goals.	Specifies their vocational calling(s) and relates it to their career goal(s). Describes two concrete experiences that support their vocational calling and/or career goals.	Specifies their vocational calling(s) and relates it to their career goal(s). Describes one concrete experience that supports their vocational calling and/or career goals.
Details of 1 Graduate Program	For one graduate school includes all six of the following: ☐ Focus of program (e.g., degree, content area, length of	For one graduate school includes five of the following: Grocus of program (e.g., degree, content area, length of	For one graduate school includes four of the following: Focus of program (e.g., degree, content area, length of
(Graduate school track)	Cost including possible sources of funding Acceptance rate (e.g. number applied, number admitted) GPA and GRE requirements (if applicable) Identification of faculty mentor in each program Additional relevant information (e.g., practicum opportunities, licenses/credentials, employment profile of graduates	Cost including possible sources of funding Acceptance rate (e.g. number applied, number admitted) GPA and GRE requirements (if applicable) Identification of faculty mentor in each program Additional relevant information (e.g., practicum opportunities, licenses/credentials, employment profile of graduates	Cost including possible sources of funding Acceptance rate (e.g. number applied, number admitted) GPA and GRE requirements (if applicable) Identification of faculty mentor in each program Additional relevant information (e.g., practicum opportunities, licenses/credentials, employment profile of graduates
		0	OR
Details of 1	For one job includes all six of the	For one job includes five of the	For one job includes four of the
Occupation	following: Definition of occupation	following: Definition of occupation	following: Definition of occupation
(Career track)	(include names of typical companies)	(include names of typical companies)	
	Education and skills requiredSalary/Advancement	Education and skills requiredSalary/Advancement	Education and skills requiredSalary/Advancement
	 Qualities of successful applicants (e.g., major, degree, 	 Qualities of successful applicants (e.g., major, degree, 	
	experience) Identify the title and role of	experience) Identify the title and role of	experience) Identify the title and role of
	☐ Additional relevant information (e.g., practicum opportunities, licenses/credentials, people known in the field)	☐ Additional relevant information (e.g., practicum opportunities, licenses/credentials, people known in the field)	☐ Additional relevant information (e.g., practicum opportunities, licenses/credentials, people known in the field)



Psychology Department General Education Learning Outcome

GELO 2.a. "Students will develop an understanding of self that fosters personal well-being"

PSY 1001 (Psychology of Personal Development)

Autobiography Rubric

PSY 1003 (General Psychology)

Psychology and You: Three Concepts Rubric

GELO Data, FA2024-SP2025

GE Learning Outcome 2a:

Students will develop an understanding of self that fosters personal well-being.

Outcome Measures:

PSY1001 (Psychology of Personal Development) Autobiography Paper Rubric

PSY1001 Freshmen Self-Report of Personal Development

PSY1003 (General Psychology) Psychology and You: Three Concepts Paper Rubric

Criteria for Success:

PSY1001: 80% of our students will score a 3 or higher on the PSY1001 Autobiography Rubric (see Table 1)

PSY1001: 70% of our students will agree overall on a self-report measure of personal development (see Table 2)

PSY1003: 80% of our students will score a 3 or higher on the PSY1003 Psychology and You: Three Concepts Rubric (see Table 3)

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Longitudinal Data:

Table 1
Percentage of PSY1001 Students who Score 3 or Higher on the Autobiography Rubric:
Summary Criteria for Success is 80%

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
	(n = 271)	(n = 194)	(n = 349)	(n = 344)	(n = 377)
Students Enrolled	558	649	701	623	585
% Students Assessed	48.6%	30%	49.8%	55.2%	64.44%
Understanding of Story	94.8%	95.9%	91.1%	98.3%	99.73%
	(257)	(186)	(318)	(338)	(376)
Exhibits accurate perceptions of situations to facilitate wellbeing	92.3%	90.2%	88.0%	97.7%	98.94%
	(250)	(175)	(307)	(336)	(373)

Articulates an understanding of healthy and satisfying relationships	91.1%	93.8%	88.5%	97.4%	97.61%
	(247)	(182)	(309)	(335)	(368)
<u>Summary</u>	<u>92.7%</u>	93.3%	<u>89.2%</u>	<u>97.8%</u>	<u>98.76%</u>

Table 2
Percentage of PSY1001 Students Who Agreed or Strongly Agreed with this Self-Report
Measure of Personal Development: Summary Criteria for Success is 70%

Self-Report	2020-21	2021-22	2022-23	2023-24	2024-25
Item	(<i>n</i> = 486)	(n = 545)	(n = 598)	(n = 600)	(n = 465)
Students Enrolled	558	649	701	623	585
% Students Assessed	87.1%	84.0%	85.3%	96.3%	79.49%
I understand my story better	88.9%	84.8%	83.4%	83.8%	83.66%
	(432)	(462)	(499)	(503)	(389)
I feel that this course allowed me to contribute to my personal growth and development	90.9%	89.9%	88.0%	89.7%	88.60%
	(442)	(490)	(526)	(538)	(412)
I have developed alternative ways of thinking about myself	87.4% (425)	85.3% (465)	84.8% (507)	87.2% (523)	84.73% (394)
This course has allowed me to reflect on my spiritual journey	91.8%	88.4%	89.5%	87.2%	87.74%
	(446)	(482)	(535)	(523)	(408)
Summary	<u>89.8%</u>	<u>87.1%</u>	<u>86.4%</u>	86.98%	<u>86.18%</u>

Table 3
Percentage of PSY 1003 Students Who Score 3 or Higher on the Psychology and You Rubric:
Summary Criteria for Success is 80%

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
	(n = 143)	(n = 97)	(n = 105)	(n = 132)	(n = 104)
Students Enrolled	181	160	159	165	188
% Students Assessed	79.0%	60.6%	66.0%	80.0%	55.32%
1a: Why these?	98.6%	99%	96.2%	93.9%	98.08%
	(141)	(96)	(153)	(124)	(102)
1b: Thriving	90.9%	100%	96.2%	93.9%	99.04%
	(130)	(97)	(153)	(124)	(103)
Summary	94.75%	<u>99.5%</u>	<u>96.2%</u>	<u>93.9%</u>	<u>98.56%</u>

- The criteria for success were met for both PSY1001 and PSY1003.
- It is notable that in evaluating the university's learning objective "to develop an understanding of self that fosters well-being" over half of the first-year entering class are evaluated using both direct (faculty evaluation) and indirect (student evaluation) measures and successfully pass. See Table 1 and Table 2.

Changes to be Made Based on Data:

None at this time.

Rubrics Used:

PSY1001 GE Autobiography Rubric

	<u>Capstone</u>	<u>Miles</u>	tones	<u>Benchmark</u>
	4	3	2	1
Understanding of story	Student has made dramatic increases in the understanding of their story.	Student has made significant increases in the understanding of their story.	Student has made some increases in the understanding of their story.	Student has made minimal to no increases in the understanding of their story.
perceptions of	Independently and quickly implements strategies for correcting thought distortions.	Learns and implements strategies for correcting thought distortions.	Recognizes one's own tendencies toward thought distortions and situations in which they occur but has difficulty implementing strategies for correcting thought distortions.	Begins to understand that we create our own feelings through our perceptions.
healthy and	Student consistently creates positive methods of developing and maintaining healthy/satisfying relationships.	Student has demonstrated flexible behavior in order to maintain healthy/satisfying relationships.	Student recognizes one's own self-defeating patterns of interaction but has not yet began implementing appropriate behavior changes to maintain healthy/satisfying	Student begins to understand the components of self-defeating patterns of interaction that prohibit maintaining healthy/satisfying relationships.

PSY1003

Final Essay: Psychology and You: Three Concepts

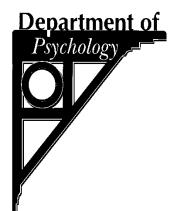
Objective

> Demonstrate an understanding of self that fosters personal well-being

Instructions

- 1. Write an essay explaining how insights from psychology can tell you more about yourself, other people, or your relationships. In your essay, be sure to...
 - a. Choose three concepts from this course that involve you or your life in some way (e.g., depression, stress, cognition, etc.). Define them in your own words. Explain why you chose to include each of those three concepts. Be sure to discuss how each concept affects you/your life on a personal level.
 - b. Describe how learning about these concepts can help you thrive and achieve personal well-being. <u>Include examples of how this course gave you insight on how to better thrive on a personal level.</u>
- 2. Be sure to write approximately 500 words.
- 3. Turn your assignment in electronically on Canvas

	Criteria	Score
1a: Why these?	 Clear/concise; relates three concepts to own life (4 points) Somewhat clear/concise; relates at least two concepts to own life (3 points) Clarity needs work <u>and</u> relates one or fewer concepts to own life (2 points) Off topic (1 point) 	/4
1b: Thriving	 Provides clear picture of how course content fosters personal well-being and uses at least one personal example per concept (4 points) Somewhat clear picture or fewer than one personal example per concept (3 points) Pictures needs work and examples not used (2 points) Off topic (1 point) 	/4
Total		/8



Psychology Department Core Competencies

PSY 4020 Vital Engagement Video Presentation
Oral Communication

PSY 4020 Good Life Paper
Information Literacy
Critical Thinking
Written Communication

PSY Quantitative Reasoning Assessment

Quantitative Reasoning

<u>Psychology</u> Core Competencies FA2024-SP2025

Core Competency Outcome: Oral Communication

Students will be able to speak about their work with precision, clarity and organization (Oral Communication).

Outcome Measure:

PSY4020 Vital Engagement Video Presentation

Criteria for Success:

80% of our students will score a 3 or higher on the Core Competency AAC&U Oral Communication rubric based on the oral resume video project completed in PSY4020.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Table 1
Percentage of students who met department standards on the Oral Resume Video Project:
Criteria for Success is 80%

Rubric	2020-21	2021-22	2022-23	2023-24	2024-25
Categories	(n = 24)	(n = 20)	(n = 20)	(n = 20)	(n = 18)
Organization	87.5%	90%	100%	100%	100%
	(21)	(18)	(20)	(20)	(18)
Language	100%	100%	95%	100%	100%
	(24)	(20)	(19)	(20)	(18)
Delivery	100%	100%	95%	100%	100%
	(24)	(20)	(19)	(20)	(18)
Supporting	100%	90%	100%	100%	100%
Material	(24)	(18)	(20)	(20)	(18)
Central	100%	100%	100%	100%	100%
Message	(24)	(20)	(20)	(20)	(18)
Summary	<u>97.5%</u>	96%	98%	<u>100%</u>	<u>100%</u>

Conclusions Drawn from Data:

• The criteria for success were met for all categories of the rubric and overall.

Changes to be Made Based on Data:

• We will continue to work with the instructor for our capstone course PSY4020 to ensure that this assignment integrates into our assessment plan and utilizes the current rubric.

Rubric Used: The AAC&U Oral Communication Rubric.

ORAL COMMUNICATION VALUE RUBRIC

for more information, please contact value@aacu.org



Definition

Oral communication is a prepared, purposeful presentation designed to increase knowledge, to foster understanding, or to promote change in the listeners' attitudes, values, beliefs, or behaviors.

Evaluators are encouraged to assign a zero to any work sample or collection of work that does not meet benchmark (cell one) level performance.

	Capstone 4	Mile:	atones 2	Benchmark 1
Organization	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is clearly and consistently observable and is skillful and makes the content of the presentation cohesive.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is cleady and consistently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is intermittently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is not observable within the presentation.
Language	Language choices are imaginative, memorable, and compelling, and enhance the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are thoughtful and generally support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are mundane and commonplace and partially support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are unclear and minimally support the effectiveness of the presentation. Language in presentation is not appropriate to audience.
Delivery	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation compelling, and speaker appears polished and confident.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation interesting, and speaker appears comfortable.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation understandable, and speaker appears tentative.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) detract from the understandability of the presentation, and speaker appears uncomfortable.
Supporting Material	A variety of types of supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that significantly supports the presentation or establishes the presenter's credibility/authority on the topic.	Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that generally supports the presentation or establishes the presenter's credibility/authority on the topic.	Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that partially supports the presentation or establishes the presenter's credibility/authority on the topic.	Insufficient supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make reference to information or analysis that minimally supports the presentation or establishes the presenter's credibility/authority on the topic.
Central Message	Central message is compelling (precisely stated, appropriately repeated, memorable, and strongly supported.)	Central message is clear and consistent with the supporting material.	Central message is basically understandable but is not often repeated and is not memorable.	Central message can be deduced, but is not explicitly stated in the presentation.

Core Competencies FA2024-SP2025

Core Competency Outcome: Information Literacy

Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand (Information Literacy)

Outcome Measure:

PSY 4020 Good Life Paper

Criteria for Success:

70% of our students will score a 3 or higher on the Information Literacy Rubric.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3 Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning
- 5. Civic and Global Learning

Table 1
Percentage of students who met department standards for Information Literacy

Rubric Categories	2020-21	2021-22	2022-23	2023-24	2024-25
	(n = 25)	(n = 20)	(n = 20)	(n = 20)	(n = 20)
Determine the Extent of Information Needed	84% (21)	90% (18)	85% (17)	100% (20)	100% (20)
Access the Needed Information	84%	95%	100%	100%	100%
	(21)	(19)	(20)	(20)	(20)
Evaluate Information and its Sources Critically	84%	95%	90%	100%	100%
	(21)	(19)	(18)	(20)	(20)
Use Information Effectively to Accomplish a Specific Purpose	92%	90%	100%	100%	90%
	(23)	(18)	(20)	(20)	(18)
Access and Use Information Ethically and Legally	76% (19)	75% (15)	60% (12)	95% (19)	100% (20)
Summary	<u>84%</u>	<u>89%</u>	<u>87%</u>	<u>99%</u>	98%

• We met our criteria for success for all categories and overall.

Changes to be Made Based on Data:

None at this time.

Rubric Used: We used the AAC&U Information Literacy rubric to assess our students in Information Literacy.

INFORMATION LITERACY VALUE RUBRIC

for more information, please contact value@aacu.org



Definition

The ability to know when there is a need for information, to be able to identify, locate, evaluate, and effectively and sesponsibly use and share that information for the problem at hand. -The National Forum on Information Literary Evaluators are encouraged to assign a zero to any work sample or collection of work that does not meet benchmark (sell one) level performance.

	Capstone 4	Mile:	stones 2	Benchmark 1
Determine the Extent of Information Needed	Effectively defines the scope of the research question or thesis. Effectively determines key concepts. Types of information (sources) selected directly relate to concepts or answer research question.	Defines the scope of the research question or thesis completely. Can determine key concepts. Types of information (sources) selected relate to concepts or answer research question.	Defines the scope of the research question or thesis incompletely (parts are missing, semains too broad or too narrow, etc.). Can determine key concepts. Types of information (sources) selected partially relate to concepts or answer sessarch question.	Has difficulty defining the scope of the research question or thesis. Has difficulty determining key concepts. Types of information (sources) selected do not relate to concepts or answer research question.
Access the Needed Information	Accesses information using effective, well- designed search strategies and most appropriate information sources.	Accesses information using variety of search strategies and some relevant information sources. Demonstrates ability to refine search.	Accesses information using simple search strategies, retrieves information from limited and similar sources.	Accesses information randomly, retrieves information that lacks relevance and quality.
Evaluate Information and its Sources Critically	Thoroughly (systematically and methodically) analyzes own and others' assumptions and carefully evaluates the relevance of contexts when presenting a position.	Identifies own and others' assumptions and several relevant contexts when presenting a position.	Questions some assumptions. Identifies several relevant contexts when presenting a position. May be more aware of others' assumptions than one's own (or vice versa).	Shows an emerging awareness of present assumptions (sometimes labels assertions as assumptions). Begins to identify some contexts when presenting a position.
Use Information Effectively to Accomplish a Specific Purpose	Communicates, organizes and synthesizes information from sources to fully achieve a specific purpose, with clarity and depth	Communicates, organizes and synthesizes information from sources. Intended purpose is achieved.	Communicates and organizes information from sources. The information is not yet synthesized, so the intended purpose is not fully achieved.	Communicates information from sources. The information is fragmented and /or used inappropriately (misquoted, taken out of context, or incorrectly paraphrased, etc.), so the intended purpose is not achieved.
Access and Use Information Ethically and Legally	Students use correctly all of the following information use strategies (use of citations and seferences; choice of paraphrasing, summary, or quoting, using information in ways that are true to original context; distinguishing between common knowledge and ideas sequining attribution) and demonstrate afull understanding of the ethical and legal astrictions on the use of published, confidential, and/or proprietary information.	Students use correctly three of the following information use strategies (use of citations and seferences; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrates a full understanding of the ethical and legal sestications on the use of published, confidential, and/orpropietary information.	Students use corsectly two of the following information use strategies (use of citations and seferences; choice of paraphrasing, summary, or quoting using information in ways that are true to original context; distinguishing between common knowledge and ideas sequicing attabution) and demonstrates a full understanding of the ethical and legal sestications on the use of published, confidential, and /or proprietary information.	Students use correctly one of the following information use strategies (use of citations and seferences; choice of paraphrasing, summary, or quoting; using information in ways that are true to original context; distinguishing between common knowledge and ideas requiring attribution) and demonstrate a full undestanding of the ethical and legal sesticitions on the use of published, confidential, and/or proposetary information.

Core Competencies FA2024-SP2025

Core Competency Outcome: Critical Thinking

Critical Thinking: Students will be able to examine, critique, and synthesize information in order to arrive at reasoned conclusions.

Outcome Measure:

PSY 4020 Good Life Paper

 In 2023-2024, PLNU transitioned from using the ETS exam to assess Critical Thinking to a department-defined task. Before the ETS exam was used, the Psychology Department assessed the Core Competency: Critical Thinking by using the Theory and Research Findings portion of the PSY4020 Capstone Good Life Paper and will return to using this measure.

Criteria for Success:

Current Criteria: 70% of our students will score a 3 or higher on the PSY4020 Good Life Paper: Theory and Research Findings rubric.

Previous Criteria: 70% of our students will score a 3 or higher on the ETS Level 2 Critical Thinking Exam.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

Core Competency Critical Thinking: Percentage of Students Proficient Using the PSY4020 Good Life Paper					
	2023-24 (n = 20)	2024-25 (n=20)			
Good Life Paper: Theory and Research Findings	100%	100%			

Core Competency Critical Thinking: Percentage of Students Proficient Using the ETS Level 2 Critical Thinking Exam					
	2018-19 (<i>n</i> = 59)	2019-20 (n = 44)	2020-21 (n = 43)	2021-22 (n = 63)	2022-23 (n = 66)
ETS Proficiency Profile Level 2 Critical Thinking	69.5%	63.6%	39.5%	81.0%	62.1%

- The students met the criteria for success.
- We believe the Psy4020 Good Life Paper: Theory and Research Findings is a better measure of our students' Critical Thinking than the ETS exam for the following reasons:
 - The Good Life Paper and its rubric have been used by our department for over ten years to assess our Department Learning Objectives. It has been vetted and
 - proved discriminating.
 - The Good Life paper is the signature assignment for our PSY4020 Senior Capstone class. Our students put their best effort into it and we believe it is a fair representation of their true abilities.
 - The ETS test suffered from low participation, effort, and engagement. Students did not know why they were taking the test and their scores often did not represent their best abilities as shown by the variability in performance from year to year.

Changes to be Made Based on Data:

• We will continue to assess in future years whether this assessment of Critical Thinking is useful.

Rubric Used

PSY4020 Rubric for Core Competency: Critical Thinking						
	Capstone 4	Milestones 3	Milestones 2	Benchmark 1		
Theory and Research Findings	Student can enumerate and clearly articulate detailed and comprehensive knowledge of theory and research findings related to 1 of the components of a good life. Student provides clear explanation of how theory and research supports 1 component.	Student can describe general knowledge of theory and research findings related to 1 component of a good life.	Student can describe satisfactory knowledge of theory and research findings related to 1 component of a good life.	Student cannot identify and adequately describe theory and research findings related to 1 component of a good life. Descriptions are vague and incomplete.		

Core Competencies FA2024-SP2025

Core Competency Outcome: Written Communication

Written: Students will be able to effectively express ideas and information to others through written communication.

Outcome Measure:

PSY4020 Good Life Paper.

In 2023-2024, PLNU transitioned from using the ETS exam to assess Written
Communication to a department-defined task. Before the ETS exam was used, the
Psychology Department assessed the Core Competency: Written Communication by
using the "Good Life Concepts" portion of the PSY4020 Capstone Good Life Paper and
will return to using this measure.

Criteria for Success:

Current Criteria: 70% of our students will score a 3 or higher on the PSY4020 Good Life Paper: "Good Life Concepts" rubric.

Previous Criteria: 70% of the students will be marginal or proficient at ETS Level 2 Writing.

Aligned with DQP Learning Areas:

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

Core Competency Writing: Percentage of Students Proficient Using the PSY4020 Good Life Paper					
	2023-24 (n = 20)	2024-25 (<i>n</i> =20)			
Good Life Paper: "Good Life Concepts"	100%	100%			

Core Competency Writing: Percentage of Students Proficient Using the ETS Level 2 Writing Exam					
	2018-19 (n = 59)	2019-20 (n = 44)	2020-21 (n = 43)	2021-22 (n = 63)	2022-23 (n = 66)
ETS Proficiency Profile Level 2 Writing	78.0%	65.9%	48.8%	77.8%	69.7%

- The students met the criteria for success.
- We believe the Psy4020 Good Life Paper: "Good Life Concepts" is a better measure of our students' Written Communication Core Competency for the following reasons:
 - The Good Life Paper and its rubric have been used by our department for over ten years to assess our Department Learning Objectives. It has been vetted and
 - o proved discriminating.
 - The Good Life paper is the signature assignment for our PSY4020 Senior Capstone class. Our students put their best effort into it and we believe it is a fair representation of their true abilities.
 - The ETS test suffered from low participation, effort, and engagement. Students
 did not know why they were taking the test and their scores often did not
 represent their best abilities as shown by the variability in performance from year
 to year.

Changes to be Made Based on Data:

 We will assess in future years whether this assessment of Written Communication continues to be useful.

Rubric Used

PSY4020 Rubric for Core Competency: Written							
Communication							
Capstone 4 Milestones 3 Milestones 2 Benchmark							
"Good Life" Concepts	Student will be able to answer the question: what makes a "good life" good? Student can enumerate and clearly articulate detailed and comprehensive knowledge of 1 component of a "good life". Student provides clear explanation of how 1 component contributes to well-being.	Student can describe general knowledge of theory and research findings related to 1 component of a good life.	Student can describe satisfactory knowledge of theory and research findings related to 1 component of a good life.	Student cannot identify and adequately describe theory and research findings related to 1 component of a good life. Descriptions are vague and incomplete.			

Core Competencies FA2024-SP2025

Core Competency Outcome: Quantitative Reasoning

Quantitative Reasoning: Students will be able to solve problems that are quantitative in nature.

Outcome Measure:

Psychology Quantitative Reasoning Exam.

• In 2023-2024, PLNU transitioned from using the ETS exam to assess Quantitative Reasoning to a department-defined task. The Psychology Department Assessment team piloted a test of quantitative reasoning in Fall 2023. After reviewing the results the assessment and its rubric were revised and piloted again in Spring 2024.

Criteria for Success:

Current Criteria: 70% of the students will score a 3 or more on the Psychology Quantitative Reasoning Exam Rubric.

Previous Criteria: 70% of the students will be marginal or proficient at Level 2 Math.

Aligned with DQP Learning Areas:

- Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

Core Competency Quantitative Reasoning: Percentage					
Proficie	Proficient Using Psychology Quantitative Reasoning Exam				
	2023-24 (n = 20)	2024-25 (<i>n</i> =19)			
Psychology Quantitative Reasoning Exam	90%	100%			

Core Competency Quantitative Reasoning: Percentage Proficient Using the ETS Level 2 Math Exam					
	2018-19 (n = 59)	2019-20 (n = 44)	2020-21 (n = 43)	2021-22 (n = 63)	2022-23 (n = 66)
ETS Proficiency Profile Level 2 Math	71.2%	63.5%	44.2%	63.5%	66.7%

- Students met the criteria for success in this use of the exam.
- The Psychology Quantitative Reasoning Exam was designed to assess quantitative reasoning ability in scenarios that tied directly to Psychology majors' lives. Four questions assessed quantitative reasoning in the areas of:
 - Lifetime earnings
 - Graduate school payback periods
 - Time flexibility
 - Retirement savings
- This assessment is given in the capstone PSY4020 course.
- By using personal finance questions that apply to students' lives, we hoped to increase student engagement and effort.

Changes to be Made Based on Data:

- These questions and rubric were developed in 2023 and piloted in 2024 however, since that time, the advent of AI services such as ChatGPT have made answering these quantitative questions in a take-home exam trivial.
- We are pleased with the topic areas of these quantitative questions but will need to adapt them for testing in the classroom rather than a take-home exam.
- We will pilot an in-class version in 2025-26 for use going forward.

Psychology Quantitative Reasoning Exam (2024-25 version)

Quantitative Questions Key: Psychology Money Matters (Revised for 2024-25)

The following questions ask you to calculate how much a person (in California) might earn in their lifetime, given different degrees. Even if you get an answer wrong, I will give you partial credit if you show your work, and have made correct decisions in some of your calculations (feel free to attach photos of hand-calculations, Word docs, spreadsheets, etc. ... whatever you used to try to figure out the answers).

You have a friend who is thinking of becoming a Marriage and Family Therapist, but they aren't sure that the extra years of schooling are affordable. So, you decide to help them calculate their average earnings to figure out whether a Masters degree is worth it for them. So (of course!) you do your research:

- According to ZipRecruiter, "As of Nov 6, 2023, the average hourly pay for the Bachelor Degree jobs category in California is \$25.72 an hour" (https://www.ziprecruiter.com/Salaries/Bachelor-Degree-Salary--in-Californial-Links to an external site.)
- According to the ZipRecruiter, the average salary of a Marriage and Family Therapist in California is (\$42.98 an hour).
 (https://www.ziprecruiter.com/Salaries/MFT-Salary--in-CaliforniaLinks to an external site.)
- The median cost of an MFT program in California is \$48,500 (https://www.mftcalifornia.com/estimated-total-program-tuitionLinks to an external site.).

Assume that it takes an MFT three years to finish their program (<u>during which</u> <u>they are unpaid</u>). Further, assume that your friend would make an average wage, and that they would work 40 hours per week, 50 weeks a year.

Question1: Assuming that "Year 1" is the first year after your friend graduates, and that they would begin their MFT program during that year, during which year would an MFT's salary difference fully pay for their program? (For partial credit, show your work) (2 points).

Question 2: Perhaps your friends says that they are happy making the average salary of someone with their Bachelor's (\$25.72/hour X 40 hours per week X 50 weeks a year). However, they are thinking of starting a family someday, and wish they didn't have to work so many hours a week. How many hours a week would an MFT have to work in order to make as much as an average BA makes in a 40-hour work week? (For partial credit, show your work) (2 points).

Question 3: Assuming that your friend works **45 years after graduation (or 42 years as an MFT)**, at 40 hours per week (and assuming no inflation and no taxes), **how much more would they earn in their lifetime with an MFT degree** than with just their Bachelor Degree? (For partial credit, show your work) (2 points).

Question 4: Assume that your friend can afford to put into savings everything that they make over \$20/hour (i.e. with a BA they can save \$5.72 per hour, and with an MFT they can save \$22.98 per hour). They start saving the very first year that they graduate, and put their savings into an investment tied to the S&P 500 Index. This index returns (on average) 8.5% per year. Assume that they save for 45 (BA) or 42 (MFT) years after graduation, and that their interest is calculated (compounds) annually. How much would your friend save over their lifetime, with each degree? (For partial credit, show your work) (2 points).

Summary of Answers:

- 1. Year 10
- 2. 23.93 hours/week
- 3. **\$1,295,520 more** with MFT
- 4. Bachelor's: \$5,223,367; MFT: \$16,279,584

Rubric Used:

Psychology Quantitative Reasoning Exam Rubric

Psychology Quantitative Reasoning Exam Rubric					
	4	3	2	1	
Psychology Quantitative Reasoning Exam Scores	8-7	6-5	4-3	2-1	