

Information Systems Assessment Report

2024-25

Information Systems Program Learning Outcomes

1. Students will be able to write correct and robust software.
2. Students will analyze the interaction between hardware and software.
3. Students will demonstrate general knowledge of theories and practices in the core areas of business.
4. Students will critically analyze and apply business knowledge to solve complex business situations.
5. Students will be able to apply their technical knowledge and critical thinking to solve problems.
6. Students will demonstrate effective business communication through both written and verbal means.
 - *Students will be able to speak about their work with precision, clarity and organization.*
 - *Students will be able to write about their work with precision, clarity and organization.*
 - *Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand.*
7. Students will collaborate effectively in teams.
8. Students will be able to understand and create arguments supported by quantitative evidence.
9. Students will formulate business decisions informed by ethical attitudes and values.
10. Students will understand the professional, ethical and social issues and responsibilities with the implementation and use of technology.

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to write correct and robust software.

Outcome Measure: Annual: CSC2054 Signature Assignment. This assessment has switched to being in CSC2052 which is the first half of CSC2054. This will enable us to capture this outcome for mathematics and data science majors.

Criteria for Success: 80% of the students should have an average score of at least 2 in each of the major areas.

Longitudinal Data:

	Percentage of Class at 2 or Higher						
	2018-19	2019-20*	2020-21**	2021-22	2022-23	2023-24	2024-25
Runtime Correctness	60%	45%	42%	19%	61%	37%	71%
Problem Solving	85%	70%	78%	69%	96%	91%	88%

*Note that the instrument was changed in 2019.

**Note that 2020 was a fully remote semester due to COVID.

Conclusions Drawn from Data: The students find the run-time correctness the most challenging. This is because this is the area of programming that is the most detail oriented. The instrument was changed in 2019. In 2021 we began assessing in CSC2052 rather than CSC2054 which is the midpoint in the class for computer science students (CSC2052 is cross listed with CSC2054 and is the first quad of CSC2054) but the end of the class for information systems students. We are still seeing challenges with runtime correctness, though in 2024 the students came closer to meeting the benchmark.

Changes to be Made Based on Data: Continue to emphasize the need to carefully de-bug computer code during development. While the scores improved as we moved past the pandemic, we are still seeing challenges. We have made some curricular changes and we hope that is part of what is contributing to the improved scores in 2024-25. We will continue to monitor the scores.

CSC 2054 Signature Assignment

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Runtime Correctness	<ul style="list-style-type: none">• Less than 60% correct	<ul style="list-style-type: none">• Between 60% – 79% correctness	<ul style="list-style-type: none">• 80% - 89% correct	<ul style="list-style-type: none">• 90% – 100% correct
Problem Solving	<ul style="list-style-type: none">• Analysis of program source code indicates that program is NOT close to working, and could NOT easily be modified to work given additional time.	<ul style="list-style-type: none">• Analysis of program source code indicates that the student partially understands the problem solution or understands the solution but could not efficiently translate the solution to C++ code.	<ul style="list-style-type: none">• Analysis of program source code indicates that program is close to working, and could be modified to work given additional time.	<ul style="list-style-type: none">• All tasks execute correctly indicating that the code is both correct and robust (can catch user input errors).

Criterion: 80% of students will average 2 in Runtime Correctness and Problem Solving.

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will analyze the interaction between hardware and software.

Outcome Measure: Annual (CS and IS): CSC3014 Signature Assignment.

Criteria for Success: CSC3014 Assignment: 75% of the students should have an average score of at least 7.

Longitudinal Data:

	Percentage of Class at 7 or Higher							
	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Hardware/software interaction	69%	100%	92%	44%	62%	59%	64%	76%

Conclusions Drawn from Data: There is some variation in the data and some of it appears to be related to sample size. However, in 2020-21 the score dropped significantly. This could be due to this assessment being part of a final exam given in the Spring of 2021 during the COVID pandemic. Students were very tired, and this score may be an indication of that fact as much as an indication of their knowledge. The scores have improved since 2021. In 2024-25, we would have hit our benchmark if a single student had answered one more question correctly. historical values.

Changes to be Made Based on Data: Continue to require operating systems (CSC3014) of all CS and IS students. The 2022-23 assessment was changed, and we analyzed the assignment by question for both spring 2023 and spring 2024. This provided some insight into what is being missed. In spring 2023 there were two questions that were missed by at least 75% of the students, the 2024 data is not showing the same pattern. By spring of 2025 we met the benchmark. We will continue to monitor progress.

Rubric Used (CSC3014): The scoring for this assignment is purely points based.

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome:

MICS PLO#3/ FSB PLO #1: Exhibit general knowledge of theories and practices in the core areas of business.

Outcome Measure:

Peregrine Comprehensive Exit Exam Results

Criteria for Success:

Score at or above the following:

Peregrine Undergraduate Comprehensive Exit Exam Criteria for Success	
Disciplinary Area	Score
Accounting	50
Business Ethics	50
Business Finance	50
Strategic Management	55
Business Leadership	55
Economics (Macro/Micro)	52.5
Global Dimensions of Business	50
Information Mgt Systems	50
Legal Environment of Business	55
Management (OPS, HR, OB)	55
Marketing	57.5
Quantitative Techniques/Stats	45

Longitudinal Data:

															Undergraduate Total	Accounting	Business Ethics	Business Finance	Strategic Management	Business Leadership	Economics (Macro/Micro)	Global Dimensions of Business	Information Mgt Systems	Legal Environment of Business	Management (OPS, HR, OB)	Marketing	Quantitative Techniques/Stats
Criteria for Success		50	50	45	55	50	50	45	50	50	55	50	45														
Criteria for Success as of 21-22		50	50	50	55	55	52.5	50	50	55	55	57.5	45														
2016-2017	50.2	54.6	48.3	48.5	54.9	47.9	52.2	44.8	53.6	49.1	51.0	49.6	47.1														
2017-2018	49.8	53.9	47.1	49.8	51.5	48.9	50.1	45.6	51.9	51.5	50.9	53.3	43.5														
2018-2019	51.1	50.9	48.6	46.4	54.9	54.0	52.3	48.0	50.1	55.2	50.3	55.2	47.4														
2019-2020	51.2	50.7	52.1	47.6	54.3	52.3	53.3	48.0	51.3	53.1	49.1	55.6	46.8														
2020-2021	52.8	48.7	51.4	51.3	56.9	55.0	53.7	49.7	51.9	56.1	51.6	60.2	46.7														
2021-2022	50.1	46.4	51.2	47.9	53.9	50.6	50.0	47.9	49.2	51.2	50.6	56.5	45.7														
2022-2023	50.3	47.4	51.6	46.8	56.7	51.2	49.9	47.5	49.9	50.7	50.4	56.8	45.3														
2023-2024	52.2	47.0	55.2	48.9	55.2	58.0	52.8	48.0	52.7	52.0	50.4	56.7	49.9														

Data will be updated when it is available from the FSB.

Conclusions Drawn from Data:

It is important to note that PLNU's methodology of administering the Peregrine Comprehensive Exam is proctored, and students are given a two-hour time limit to complete the test. According to Peregrine, most schools that administer the Peregrine Comprehensive Exam do so in an unproctored format with time limits of up to 48 hours. Therefore, criteria for success were determined considering (a) the average total score and average disciplinary area scores of National and Region 7 ACBSP schools, (b) the FSB's undergraduate curriculum, and (c) the FSB's historical disciplinary area scores. Beginning AY 21-22, the criteria for success were increased in seven of the twelve areas: Finance, Strategic Management, Business Leadership, Economics, Global, Legal Environment, and Marketing, as detailed in the above schedule.

During AY 16-17, the criteria for success were exceeded for five of the twelve disciplinary areas. Scores in the areas of Strategic Management and Global Dimensions of Business were slightly below (within 0.2 points) the criteria for success. Scores in the remaining five areas were below the criteria for success, including Business Ethics, Business Leadership, Legal Environment of Business, Management, and Marketing, as indicated in the table above.

During AY 17-18, the criteria for success were exceeded for seven of the twelve disciplinary areas. Scores in the areas of Business Leadership and Quantitative Techniques and Statistics were slightly below (within 1.5 points) the criteria for success. Scores in the remaining three areas, including business ethics, strategic management, and management, were below the criteria for success.

During AY 18-19, the criteria for success were exceeded for nine of the twelve disciplinary areas. The average score in the area of Strategic Management was 0.1 points below the criteria for success. The average score in the area of Business Ethics was slightly below (within 1.4 points) the criteria for success. The average score in the area of Management was 4.7 points below the criteria for success.

During AY 19-20, the criteria for success were exceeded for ten of the twelve disciplinary areas. The average score in the area of Strategic Management was 0.7 points below the criteria for success. The average score in the area of Management was 5.9 points below the criteria for success.

During AY 20-21, the criteria for success were exceeded for ten of the twelve disciplinary areas. The average score in the area of Accounting was 1.3 points below the criteria for success. The average score in the area of Management was 3.4 points below the criteria for success.

During AY 21-22, the criteria for success (revised as of AY 21-22) were exceeded for two of the twelve disciplinary areas. For seven of the ten areas that did not meet the new criteria for success in AY 21-22 (Finance, Strategic Management, Leadership, Economics, Information Systems, Legal Environment, and Marketing), the new criteria for success were met in AY 20-21. The three areas that did not meet the revised criteria for success in AY 21-22 and AY 20-21 were Accounting, Management, and Global. The average score in the area of Accounting was 3.6 and 1.3 points below the revised criteria for success in AY 21-22 and AY 20-21, respectively. The average score in the area of Management was 4.6 and 3.4 points below the revised criteria for success in AY 21-22 and AY 20-21, respectively. The average score in the area of Global was 2.1 and 0.3 points below the revised criteria for success in AY 21-22 and AY 20-21, respectively.

During AY 22-23, the criteria for success were exceeded for three of the twelve disciplinary areas - Business Ethics, Strategic Management, and Quantitative Techniques/Statistics. In the areas of Accounting, Business Leadership, Information Management Systems, and Marketing, despite the criteria for success not being met, increases in scores from AY 21-22 were seen. Information Management Systems is very close to meeting the criteria for success, being off only 0.1. Additionally, Economics (Macro/Micro), Global Dimensions of Business, Legal Environment of Business, and Management have almost the same scores as in AY 21-22. Business Finance has decreased consistently since AY 2020-2021, by 3.4 points from AY 2020-2021 to AY 2021-2022 and another 1.10 points from AY 2021-2022 to AY 2022-2023. Overall, Accounting, Business Finance, and Global Dimensions of Business are well below the criteria for success.

During AY 23-24, the criteria for success were exceeded for six of the twelve disciplinary areas - Business Ethics, Strategic Management, Business Leadership, Economics, Information Management Systems, and Quantitative Techniques. In the areas of Finance, Global Dimensions of Business, and Legal Environment of Business, despite the criteria for success not being met, increases in scores from AY 22-23 were seen. The remaining three areas - Accounting, Marketing, and Management - all had scores very similar to the prior year and have remained consistent over the past several years.

Changes to be Made Based on Data:

Management has been recognized as an area needing improvement for several years. Scores in this area have been consistently below the criteria for success. Prior analysis regarding course content and related changes have been made in prior years. In AY 24-25, a task force of management professors has been brought together to evaluate and recommend changes to the management curriculum. There has also been a turnover in faculty teaching MGT 2012. These changes will take several years to go into effect, and this area will continue to be closely monitored.

Accounting has been trending downward over the last seven years and is below the criteria for success since AY 20-21. Beginning in Fall 2023, the course curriculum for the accounting program was changed to conform with the new AICPA Standards. The related PLOs were also revised to reflect the new curriculum. It will take a few years for these changes to be seen in exam scores. As such, no additional changes are recommended at this time.

All other disciplines either met the criteria for success, improved since the prior year, or are very close to meeting the criteria for success. Thus, no additional changes are recommended at this time, and data will continue to be monitored.

Rubric:

This is an exam.

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome:

MICS PLO#4/FSB PLO #2: Critically analyze and apply business knowledge to solve complex business situations.

Outcome Measure:

The CAPSIM Inbox GM Simulation provides comparative data on how each student performs against all other students taking the simulation at the same time nationally. The following result is used:

1. CAPSIM Inbox GM Simulation Results – Overall Score

Criteria for Success:

1. Average score of all students will be above 45th percentile on the national CAPSIM Inbox GM Simulation Results

Longitudinal Data:

Semester	N ¹	Inbox GM Simulation Results (%)
Fall 2021	27	45
Spring 2022	79	50
Fall 2022	56	48
Spring 2023	77	37
Fall 2023	50	47
Spring 2024	65	42

¹ Number of Students Completing Module

Data will be updated when it is available from FSB.

Conclusions Drawn from Data:

The measures described above were implemented in the MGT 4088 course beginning Fall 2021. Criteria for success were set at 45 in AY 22-23. Criteria for success were met in four of the six semesters evaluated but fell short in Spring 2023 and Spring 2024.

The analysis identified that students are not spending ample time on the assignment.

Changes to be Made Based on Data:

A new professor is teaching MGT 4088 beginning in AY2023-24. This professor has been instructed to emphasize the importance of this assignment. The professor is also looking into revising the assignment in the future. No changes will be made at this time. Data will continue to be collected and mStudents will be able to apply their technical knowledge and critical thinking to solve problems.

Rubric:

Part of simulation

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to apply their technical knowledge and critical thinking to solve problems.

Outcome Measure: Alternating Year: ISS4014 Signature Assignment using data bases.

Previous: ETS Proficiency Profile: Critical Thinking/Reading Portion.

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas.

Previous: ETS PP: 85% of the students will be marginal or proficient at Level 2 Reading/Critical Thinking.

Longitudinal Data:

	Percentage of Class at 2.5 or Higher						
	2013-14	2015-16	2017-18	2019-20	2021-22	2023-24	2024-25
Relevant Information Chosen	100%	88%	89%	88%	76%	88%	80%
Query Correctness	100%	48%	41%	83%	82%	79%	80%

Previous:

ETS Proficiency Profile	Percentage of Students Marginal or Proficient								
	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
ETS Proficiency Profile Level 2 Critical Thinking	92%	100%	84%	92%	76%	79%	80%	88%	79%

Conclusions Drawn from Data: ISS4014 Assignment: The students are typically meeting our benchmarks. In 2019-20 the assignment was modified a bit to be clearer for students and we saw a marked improvement in scores since that year.

Changes to be Made Based on Data: We have been spending more time in class emphasizing queries. As a note, because the ETS exam is measuring critical reading skills, the department believed that we would be better served by using our home-grown assessment to measure students critical thinking ability in information systems and we moved to focusing on that in the 2022-23 academic year.

Rubric Used

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Recognition of relevant information	3 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	2 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	1 error (an error is defined as missing a relevant database field or listing an irrelevant field)	All relevant database fields are listed and no irrelevant fields are listed for both queries
Query correctness	3 mistakes in the 2 queries	2 mistakes in the 2 queries	1 mistake in the 2 queries	No mistakes in the two queries

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to speak about their work with precision, clarity and organization (Oral Communication).

Outcome Measure: Annual: Each student will be required to give an oral presentation on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Command of background material
- Organization
- Oral presentation skills (added as part of the new rubric in the spring of 2010)
- Use of presentation tools
- Ability to field questions from the audience

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric.

Longitudinal Data:

	Percentage of Students at 2.5 or Higher							
Oral Presentation	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Background	100%	95%	100%	100%	95%	100%	100%	96%
Organization	94%	100%	100%	94%	100%	94%	100%	100%
Depth of Information								96%
Bibliography								96%
Oral Presentation Skills	100%	95%	100%	100%	100%	100%	100%	100%
Presentation Tools	100%	100%	100%	100%	100%	100%	100%	100%
Ability to Field Questions	100%	94%	94%	100%	100%	100%	100%	96%

Note that the rubric was changed in 2025.

Conclusions Drawn from Data: In general, the students have been performing reasonably well in the area of giving oral presentations. We attribute this to the fact that we intentionally have students presenting technical material in front of others starting in their freshman year. We changed the expectations for this presentation and the rubric in 2025. The main changes were to move some elements about depth of information and the use of references to the oral presentation.

Changes to be Made Based on Data: Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to speak at a professional level. We are still evaluating the impact of the change to the rubric in 2025.

Oral Presentation Rubric Through Fall 2024

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
Command of background material	<input type="checkbox"/> Clearly knows material and key facts by memory <input type="checkbox"/> Expands on PPT slides <input type="checkbox"/> Content appropriate for audience	<input type="checkbox"/> Clearly knows key facts with a few memory slips <input type="checkbox"/> Some expansion on PPT slides <input type="checkbox"/> Partial audience adaptation of content	<input type="checkbox"/> Reads some information; knows some facts from memory <input type="checkbox"/> No expansion on PPT slide content <input type="checkbox"/> Little audience adaptation of content	<input type="checkbox"/> Reads sentences from slides <input type="checkbox"/> Dependent on notes <input type="checkbox"/> Lacks audience adaptation of content
Organization	<input type="checkbox"/> Clear and concise outline <input type="checkbox"/> Relevant graphics and key text items on slides <input type="checkbox"/> Presentation is between 10-15 minutes	<input type="checkbox"/> Clear outline <input type="checkbox"/> Too much information on slides (not concise) <input type="checkbox"/> Presentation 1 minute outside of the range (10-15 minutes)	<input type="checkbox"/> Some sense of outline <input type="checkbox"/> Too much detailed information on slides <input type="checkbox"/> Presentation 2 minutes outside of the range (10-15 minutes)	<input type="checkbox"/> No clear outline <input type="checkbox"/> Slides are in paragraphs; too much detailed information on one slide <input type="checkbox"/> Presentation 3 minutes outside of the range (10-15 minutes)
Oral presentation skills	<input type="checkbox"/> Clearly has practiced several times; smooth transitions Engages audience in content multiple times and engagement is well connected to talk (questions, examples, etc.) <input type="checkbox"/> Free of disfluencies (ah, uhm) <input type="checkbox"/> Is clearly heard in the room and uses inflection for emphasis <input type="checkbox"/> Engages audience through eye contact <input type="checkbox"/> Engages audience through gestures	<input type="checkbox"/> Has practiced but transitions are not smooth <input type="checkbox"/> Engages audience at least twice in content (questions, examples, etc.) <input type="checkbox"/> A few disfluencies (ah, umh, er) <input type="checkbox"/> Can be understood most of the time and uses some inflection <input type="checkbox"/> Some engagement of audience through eye contact <input type="checkbox"/> Some engagement of audience through gestures	<input type="checkbox"/> Has practiced presentation but cannot verbally make transitions between slides <input type="checkbox"/> Audience engagement at least once with content (questions, examples, etc.) <input type="checkbox"/> Many disfluencies (ah, umh, er) <input type="checkbox"/> Can sometimes be understood and uses little inflection <input type="checkbox"/> Infrequent eye contact <input type="checkbox"/> Distracting gestures or mannerisms	<input type="checkbox"/> Clearly did not practice presentation; Does not anticipate content of next slide <input type="checkbox"/> No audience involvement <input type="checkbox"/> Disfluencies (ah, umh, er) detract from presentation <input type="checkbox"/> Can not be heard and/or speaks in a monotone <input type="checkbox"/> Little audience awareness or eye contact <input type="checkbox"/> Frequent distracting gestures or mannerisms
Use of presentation tools	<input type="checkbox"/> PPT background is matched to content, legible font, seamless transitions <input type="checkbox"/> Graphics imbedded and matched to topic, necessary hyperlinks work	<input type="checkbox"/> Appropriate PPT slide backgrounds, transitions & font <input type="checkbox"/> Most graphics imbedded and matched to topic, most necessary hyperlinks work	<input type="checkbox"/> Distracting PPT slide backgrounds and transitions, font hard to read <input type="checkbox"/> Some inappropriate graphics or use of PPT embellishments, necessary hyperlinks don't work	<input type="checkbox"/> No attention given to PPT slide backgrounds and transitions, font illegible <input type="checkbox"/> Distracting use of embellishments, graphics not connected to topic
Ability to field questions	<input type="checkbox"/> Able to answer questions clearly and without hesitation and prepared material to answer anticipated questions	<input type="checkbox"/> Can answer all questions with some hesitation	<input type="checkbox"/> Able to answer half of the questions with hesitation	<input type="checkbox"/> Unable to answer any questions

MICS Expanded Oral Presentation Rubric Update January 2025

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
Command of background material	<input type="checkbox"/> Clearly knows material and key facts by memory	<input type="checkbox"/> Clearly knows key facts with a few memory slips	<input type="checkbox"/> Reads some information; knows some facts from memory	<input type="checkbox"/> Reads sentences from slides
	<input type="checkbox"/> Expands on PPT slides	<input type="checkbox"/> Some expansion on PPT slides	<input type="checkbox"/> No expansion of PPT slide content	<input type="checkbox"/> Dependent on notes
	<input type="checkbox"/> Content appropriate for audience	<input type="checkbox"/> Partial audience adaptation of content	<input type="checkbox"/> Little audience adaptation of content	<input type="checkbox"/> Lacks audience adaptation of content
Organization	<input type="checkbox"/> Clear and concise outline	<input type="checkbox"/> Clear outline	<input type="checkbox"/> Some sense of outline	<input type="checkbox"/> No clear outline
	<input type="checkbox"/> Conveys a central theme with all ideas connected arrangement of ideas clearly related to topic	<input type="checkbox"/> Conveys a central idea or topic with some ideas connected to the topic	<input type="checkbox"/> Attempts to focus on an idea or topic with many ideas not connected to the topic	<input type="checkbox"/> Has little or no focus on central idea or topic
	<input type="checkbox"/> Relevant graphics and key text items on slides	<input type="checkbox"/> Too much information on slides (not concise)	<input type="checkbox"/> Too much detailed information on slides	<input type="checkbox"/> Slides are in paragraphs; too much detailed information on one slide
	<input type="checkbox"/> Presentation is between 10-15 minutes	<input type="checkbox"/> Presentation 1 minute outside of the range (10-15 minutes)	<input type="checkbox"/> Presentation 2 minutes outside of the range (10-15 minutes)	<input type="checkbox"/> Presentation 3 minutes outside of the range (10-15 minutes)
Depth of information	<input type="checkbox"/> Highly accurate and substantive content	<input type="checkbox"/> Content is accurate, though key concepts are missing	<input type="checkbox"/> Content is flawed, and/or a significant number of key concepts are missing	<input type="checkbox"/> Content is significantly flawed and/or content is trivial
	<input type="checkbox"/> Appropriately synthesizes information from multiple distinct sources	<input type="checkbox"/> Synthesis of information from at least three distinct sources	<input type="checkbox"/> Synthesis of information from at least two distinct sources	<input type="checkbox"/> Summary reporting of information without synthesis
	<input type="checkbox"/> Draws conclusions and personal insights from synthesis	<input type="checkbox"/> At least two personal insights or conclusions stated	<input type="checkbox"/> At least one personal insight or conclusion stated	<input type="checkbox"/> No personal insights
	<input type="checkbox"/> Provides evidence to support points	<input type="checkbox"/> Lacks support for some points	<input type="checkbox"/> Provides minimal support for points	<input type="checkbox"/> Ideas not supported
Bibliography and supporting documents	<input type="checkbox"/> Multiple references from distinct reputable sources	<input type="checkbox"/> Most references from distinct reputable sources	<input type="checkbox"/> Some references from reputable sources	<input type="checkbox"/> No bibliography or all references from untrusted sites on the internet
	<input type="checkbox"/> References cited in the body of the presentation	<input type="checkbox"/> Some citation of references in the body of the presentation	<input type="checkbox"/> Limited citation of references in the body of the presentation	<input type="checkbox"/> No citation of references in the body of the presentation

Oral presentation skills	<input type="checkbox"/> Clearly has practiced several times; smooth transitions	<input type="checkbox"/> Has practiced but transitions are not smooth	<input type="checkbox"/> Has practiced presentation but cannot verbally make transitions between slides	<input type="checkbox"/> Clearly did not practice presentation; Does not anticipate content of next slide
	<input type="checkbox"/> Engages audience in content multiple time and engagement is well connected to talk (questions, examples, etc.)	<input type="checkbox"/> Engages audience at least twice in content (questions, examples, etc.)	<input type="checkbox"/> Audience engagement at least once with content (questions, examples, etc.)	<input type="checkbox"/> No audience involvement
	<input type="checkbox"/> Free of disfluencies (ah, uhm)	<input type="checkbox"/> A few disfluencies (ah, umh, er)	<input type="checkbox"/> Many disfluencies (ah, umh, er)	<input type="checkbox"/> Disfluencies (ah, umh, er) detract from presentation
	<input type="checkbox"/> Is clearly heard in the room and makes an uses inflection for emphasis	<input type="checkbox"/> Can be understood most of the time and uses some inflection	<input type="checkbox"/> Can sometimes be understood and uses little inflection	<input type="checkbox"/> Can not be heard and/or speaks in a monotone
	<input type="checkbox"/> Engages audience through eye contact	<input type="checkbox"/> Some engagement of audience through eye contact	<input type="checkbox"/> Infrequent eye contact	<input type="checkbox"/> Little audience awareness or eye contact
	<input type="checkbox"/> Engages audience through gestures	<input type="checkbox"/> Some engagement of audience through gestures	<input type="checkbox"/> Distracting gestures or mannerisms	<input type="checkbox"/> Frequent distracting gestures or mannerisms
Use of presentation tools	All are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded <input type="checkbox"/>	3 of 4 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded <input type="checkbox"/>	2 of 4 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded <input type="checkbox"/>	1 or 0 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded <input type="checkbox"/>
Ability to field questions	<input type="checkbox"/> Able to answer questions clearly and without hesitation	<input type="checkbox"/> Can answer all questions with some hesitation	<input type="checkbox"/> Able to answer half of the questions with hesitation	<input type="checkbox"/> Unable to answer any questions

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to write about their work with precision, clarity and organization (Written Communication).

Outcome Measure: Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Bibliography and other supporting documentation
- Organization
- Grammar and spelling
- Depth of information
- Clarity of writing

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric.

Longitudinal Data:

Written Report	Percentage of Students at 2.5 or Higher							
	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
Bibliography and Support	76%	89%	81%	88%	58%	81%	69%	70%
Organization	94%	100%	100%	100%	100%	88%	85%	93%
Grammar and Spelling	88%	94%	94%	94%	89%	88%	92%	56%
Depth of Information	76%	83%	94%	94%	95%	94%	62%	
Clarity of Writing	88%	94%	88%	100%	89%	94%	85%	85%

Note that the assignment and rubric where changed in 2025.

Conclusions Drawn from Data: In general, the students have been performing reasonably well in writing technical reports. We saw some weakness in both references/support and depth of the information in the papers this year. However, the sample size was 13, so the “miss” of the benchmark is the performance of 2-3 students. We made significant changes in the prompt during the 2024-25 academic year. The assignment was changed to have the students write a shorter paper and also to describe the use of AI in the preparation of both their oral presentation and their paper.

Changes to be Made Based on Data: Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to write at a professional level. The current rubric has been in use for the last 11 years. We have instituted more formal faculty reviews of their draft papers and are trying to give more specific feedback, particularly about the use of references and that seems to be helping with the quality of the papers. In the 2024-25 year the significant changes in the prompt were probably part of the reason that the scores were lower. We did not have student work through our usual three phases to write the paper (outline, draft and final paper) and not having those steps clearly led to weakness in the area of grammar and spelling. We will be modifying both the prompt and the drafting process in the 2025-26 academic year.

MICS Written Presentation Rubric Through Fall 2024

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
Bibliography and supporting documents	<input type="checkbox"/> Multiple references from distinct reputable sources <input type="checkbox"/> References cited in the body of the document	<input type="checkbox"/> Most references from distinct reputable sources <input type="checkbox"/> Some citation of references in the body of the document	<input type="checkbox"/> Some references from reputable sources <input type="checkbox"/> Limited citation of references in the body of the document	<input type="checkbox"/> No bibliography or all references from untrusted sites on the internet <input type="checkbox"/> No citation of references in the body of the document
Organization	<input type="checkbox"/> Conveys a central theme with all ideas connected, arrangement of ideas clearly related to topic <input type="checkbox"/> Clear introduction, body (with sections), and conclusion includes summary and closure <input type="checkbox"/> Includes both an abstract and table of contents	<input type="checkbox"/> Conveys a central idea or topic with some ideas connected to the topic <input type="checkbox"/> Includes introduction, body and conclusion <input type="checkbox"/> Includes abstract and table of contents (one partial and one complete)	<input type="checkbox"/> Attempts to focus on an idea or topic with many ideas not connected to the topic <input type="checkbox"/> Introduction, body, conclusion detectable but not clear <input type="checkbox"/> Includes partial abstract and partial table of contents	<input type="checkbox"/> Has little or no focus on central idea or topic <input type="checkbox"/> Introduction, body or conclusion absent <input type="checkbox"/> No abstract or table of contents
Grammar and spelling	<input type="checkbox"/> No use of first-person tense <input type="checkbox"/> No grammatical or spelling errors	<input type="checkbox"/> Few uses of the first-person tense <input type="checkbox"/> Few grammatical and spelling errors	<input type="checkbox"/> Several uses of the first-person tense <input type="checkbox"/> Some grammatical and spelling errors	<input type="checkbox"/> Written in first-person tense <input type="checkbox"/> Many grammatical and spelling errors
Depth of information	<input type="checkbox"/> Highly accurate and substantive content <input type="checkbox"/> Appropriately synthesizes information from multiple distinct sources <input type="checkbox"/> Draws conclusions and personal insights from synthesis <input type="checkbox"/> Has the minimum number of pages including penalty pages; subject coverage is excellent	<input type="checkbox"/> Content is accurate, though key concepts are missing <input type="checkbox"/> Synthesis of information from at least three distinct sources <input type="checkbox"/> At least two personal insights or conclusions stated <input type="checkbox"/> Has the minimum number of pages including penalty pages; subject coverage is good	<input type="checkbox"/> Content is flawed, and/or a significant number of key concepts are missing <input type="checkbox"/> Synthesis of information from at least two distinct sources <input type="checkbox"/> At least one personal insight or conclusion stated <input type="checkbox"/> Has the minimum number of pages including penalty pages; subject coverage is adequate	<input type="checkbox"/> Content is significantly flawed and/or content is trivial <input type="checkbox"/> Summary reporting of information without synthesis <input type="checkbox"/> No personal insights <input type="checkbox"/> Does not have the minimum number of pages including penalty pages
Clarity of writing	<input type="checkbox"/> Sentences flow <input type="checkbox"/> Smooth transitions between paragraphs <input type="checkbox"/> Any and all terms and acronyms are defined <input type="checkbox"/> Provides evidence to support points	<input type="checkbox"/> Good sentence structure <input type="checkbox"/> Adequate transitions between paragraphs <input type="checkbox"/> Most terms and acronyms are defined <input type="checkbox"/> Lacks support for some points	<input type="checkbox"/> Occasional poor sentence structure <input type="checkbox"/> Transitions between paragraphs unclear <input type="checkbox"/> Some terms and acronyms are defined <input type="checkbox"/> Provides minimal support for points	<input type="checkbox"/> Frequent poor sentence structure <input type="checkbox"/> Lacked transitions between paragraphs <input type="checkbox"/> Many terms and acronyms are undefined <input type="checkbox"/> Ideas not supported

MICS Short Writing Rubric Updated Spring 2025

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
Bibliography and supporting documents	<input type="checkbox"/> Multiple references from distinct reputable sources	<input type="checkbox"/> Most references from distinct reputable sources	<input type="checkbox"/> Some references from reputable sources	<input type="checkbox"/> No bibliography or all references from untrusted sites on the internet
	<input type="checkbox"/> References cited in the body of the document	<input type="checkbox"/> Some citation of references in the body of the document	<input type="checkbox"/> Limited citation of references in the body of the document	<input type="checkbox"/> No citation of references in the body of the document
Organization	<input type="checkbox"/> Conveys a central theme with all ideas connected and the arrangement of ideas clearly related to topic	<input type="checkbox"/> Conveys a central idea or topic with some ideas connected to the topic	<input type="checkbox"/> Attempts to focus on an idea or topic with many ideas not connected to the topic	<input type="checkbox"/> Has little or no focus on central idea or topic
	<input type="checkbox"/> Clear introduction, body (with three or four sections), and conclusion includes summary and closure	<input type="checkbox"/> Includes introduction, body (with three or four sections), and conclusion	<input type="checkbox"/> Introduction, body, conclusion detectable but not clear	<input type="checkbox"/> Introduction, body or conclusion absent
	<input type="checkbox"/> Clear explanation of the use of AI in the presentation and paper.	<input type="checkbox"/> Some discussion of the use of AI in at least one of the paper or presentation.	<input type="checkbox"/> Indicates that AI was used but can not describe how it was used.	<input type="checkbox"/> No discussion of the use of AI.
Grammar and spelling	<input type="checkbox"/> No use of first-person tense	<input type="checkbox"/> Few uses of the first-person tense	<input type="checkbox"/> Several uses of the first-person tense	<input type="checkbox"/> Written in first-person tense
	<input type="checkbox"/> No grammatical or spelling errors	<input type="checkbox"/> Few grammatical and spelling errors	<input type="checkbox"/> Some grammatical and spelling errors	<input type="checkbox"/> Many grammatical and spelling errors
Clarity of Writing	<input type="checkbox"/> The sentences have good structure.	<input type="checkbox"/> A few sentences have poor structure.	<input type="checkbox"/> The sentences frequently have poor structure.	<input type="checkbox"/> The sentence structure makes it difficult to understand the content of the paper.
	<input type="checkbox"/> Smooth transitions between paragraphs and sections.	<input type="checkbox"/> Adequate transitions between paragraphs and sections.	<input type="checkbox"/> Transitions between paragraphs and/or sections unclear.	<input type="checkbox"/> Lacked transitions between paragraphs and/or sections.
	<input type="checkbox"/> Provides evidence to support points	<input type="checkbox"/> Lacks support for some points	<input type="checkbox"/> Provides minimal support for points	<input type="checkbox"/> Ideas not supported
	<input type="checkbox"/> Any and all terms and acronyms are defined	<input type="checkbox"/> Most terms and acronyms are defined	<input type="checkbox"/> Some terms and acronyms are defined	<input type="checkbox"/> Many terms and acronyms are undefined

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand (Information Literacy).

Outcome Measure: Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance and their paper will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- References: Multiple references from distinct reputable sources
- Citation: References cited in the body of the document
- Synthesis: Appropriately synthesizes information from multiple distinct sources

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas.

Longitudinal Data:

Information Literacy	Percentage of Students at 2.5 or Higher							
	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25
References (Paper)	71%	89%	81%	94%	74%	81%	69%	92%
Citation (Paper)	76%	89%	81%	88%	74%	75%	69%	72%
Synthesis	82%	78%	81%	94%	95%	81%	92%	96%
References (Talk)								96%
Citation (Talk)								85%

Conclusions Drawn from Data: The students are generally meeting our expectations. This is still one of the areas with which the students have some challenges particularly with citation. In 2025 we expanded the information literacy assessment to also gather data on the depth of information and the use of references in the students' oral presentations. This is because we reduced the length of the required paper and because we are trying to find new ways to assess students given the proliferation of the use of AI.

Changes to be Made Based on Data: We found that we needed to be very specific about our expectations for the use and citation of information in both papers and their talk. We continue to work with students in giving them clear feedback about the need to do a better job with references in technical papers. We are still evaluating the efficacy of the paper and talk changes that we made the senior seminar held in the spring of 2025.

Rubric:

2024 and before: the data was taken from the Written Rubric (above)

2025: the data was taken from both the Oral presentation and the Short Paper Rubrics (above).

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will collaborate effectively in teams.

Outcome Measure: Alternating year: CSC324 Signature Assignment – evaluation of group while working on a project (before 2015-16) and ISS3042 Project Management – evaluation of group while working on a project (2016-17 and beyond).

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas.

Longitudinal Data:

	Percent of students with average at least 2.5					
	Fall 2014 CSC324	Fall 2016 ISS3042	Fall 2018 ISS3042	Fall 2020 ISS3042	Fall 2022 ISS3042	Fall 2024 ISS3042
Contributes to team meetings	80%	90%	100%	100%	100%	100%
Encourages team members	84%	N/A	100%	100%	100%	100%
Contributes individually outside of team meetings	88%	86%	100%	100%	100%	100%
Attitude	96%	N/A	100%	100%	100%	100%
Fosters constructive team climate	92%	N/A	100%	100%	100%	100%
Responds to conflict	100%	90%	100%	100%	100%	100%

Conclusions Drawn from Data: The students are performing well as members of teams. The next evaluation will take place in the fall of 2026.

Changes to be Made Based on Data: Continue to make use of group activities throughout the curriculum.

MICS Teamwork Rubric

Definition

Teamwork is behaviors under the control of individual team members (effort they put into team tasks, their manner of interacting with others on team, and the quantity and quality of contributions they make to team discussions).

Evaluators are encouraged to assign a zero to any work sample or collection of work that does not meet unsatisfactory (cell one) level performance.

The purpose of this is to evaluate individual team members. Although no team member will ever see your evaluation of them, please take it seriously.

Directions:

- **Do not put your own name anywhere on this form, the evaluations are to be anonymous.**
- **Please write the name of the person you are evaluating here.....**_____
- **Please fill out one copy of this form for every person who was on your team, including one for yourself.**
- **For each row, place a checkmark in the box that best describes your teammate's performance.**

	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
Contributes to team meetings	<input type="checkbox"/> Helps the team move forward by articulating the merits of alternative ideas or proposals.	<input type="checkbox"/> Offers new suggestions to advance the work of the group.	<input type="checkbox"/> Shares ideas but does not advance the work of the group.	<input type="checkbox"/> Sits quietly in team meetings and does not contribute.
Encourages members of the team	<input type="checkbox"/> Actively seeks to find opportunities to encourage all members of the team.	<input type="checkbox"/> Offers encouragement to all members of the team.	<input type="checkbox"/> Offers words of encouragement to friends.	<input type="checkbox"/> Does not offer word of encouragement to anyone.
Individual contributions outside of team meetings	<input type="checkbox"/> Completes all assigned tasks by deadline; work accomplished is thorough. Proactively helps other team members complete their assigned tasks.	<input type="checkbox"/> Completes all assigned tasks by deadline; work accomplished is thorough.	<input type="checkbox"/> Completes all assigned tasks by deadline.	<input type="checkbox"/> Does not complete all assigned tasks by deadline.
Attitude	<input type="checkbox"/> Demonstrates (comments, facial expressions, etc.) a negative attitude rarely and helps others to become more positive.	<input type="checkbox"/> Demonstrates (comments, facial expressions, etc.) a negative attitude rarely .	<input type="checkbox"/> Demonstrates (comments, facial expressions, etc.) a negative attitude less often than a positive attitude.	<input type="checkbox"/> Demonstrates (comments, facial expressions, etc.) a negative attitude more often than a positive attitude.

Fosters constructive team climate	<input type="checkbox"/> Supports a constructive team climate by doing <u>all of the following</u> : <ul style="list-style-type: none"> • Treats team members respectfully by being polite and constructive in communication. • Uses positive vocal or written tone, facial expressions, and/or body language to convey a positive attitude about the team and its work. • Motivates teammates by expressing confidence about the importance of the task and the team's ability to accomplish it. 	<input type="checkbox"/> Supports a constructive team climate by doing <u>any two of the following</u> : <ul style="list-style-type: none"> • Treats team members respectfully by being polite and constructive in communication. • Uses positive vocal or written tone, facial expressions, and/or body language to convey a positive attitude about the team and its work. • Motivates teammates by expressing confidence about the importance of the task and the team's ability to accomplish it. 	<input type="checkbox"/> Supports a constructive team climate by doing <u>any one of the following</u> : <ul style="list-style-type: none"> • Treats team members respectfully by being polite and constructive in communication. • Uses positive vocal or written tone, facial expressions, and/or body language to convey a positive attitude about the team and its work. • Motivates teammates by expressing confidence about the importance of the task and the team's ability to accomplish it. 	<input type="checkbox"/> Supports a constructive team climate by doing <u>none of the following</u> : <ul style="list-style-type: none"> • Treats team members respectfully by being polite and constructive in communication. • Uses positive vocal or written tone, facial expressions, and/or body language to convey a positive attitude about the team and its work. • Motivates teammates by expressing confidence about the importance of the task and the team's ability to accomplish it.
Responds to conflict	<input type="checkbox"/> Identifies and acknowledges conflict and acknowledges that relationships can be damaged. Seeks to restore relationships.	<input type="checkbox"/> Identifies and acknowledges conflict and acknowledges that relationships can be damaged.	<input type="checkbox"/> Identifies and acknowledges conflict but will not acknowledge that relationships can be damaged.	<input type="checkbox"/> Will not acknowledge that conflict has occurred or that relationships can be damaged.

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will be able to understand and create arguments supported by quantitative evidence (Quantitative Reasoning).

Outcome Measure: Annual: MTH3083 Mathematical Probability and Statistics Signature Assignment (Mathematics and Data Science Majors). Annual: ISS4014 Database and Web Signature Assignment (Computer Science, Information Systems and Data Science Majors).

Previous: Annual: Each student will participate in the ETS Proficiency Profile exam.

Criteria for Success: 80% of the students will score a 2 or higher on the 5-point rubric for MTH3083 and 2.5 or higher on the 4-point rubric for ISS4014

Previous: 90% of the students will be Marginal or Proficient at Level 2.

Longitudinal Data:

ISS4014:

	Percentage of Class at 2.5 or Higher						
	2013-14	2015-16	2017-18	2019-20	2021-22	2023-24	2024-25
Relevant Information Chosen	100%	88%	89%	88%	76%	88%	80%
Query Correctness	100%	48%	41%	83%	82%	79%	80%

This class became annual in 2024.

MTH3083:

	MTH3083 Percentage of the Class with Average Score of 2 or Higher	
	2022-23	2023-24
Students will be able to formulate a mathematical model from a verbal description of a problem.	100%	75%
Students will be able to construct solutions to problems using computational techniques.	100%	67%
Students will be able to interpret visual data.	20%	50%

Due to low enrollment, this class was not taught in 2024-25.

Previous:

ETS Proficiency Profile	Percentage of Students Marginal or Proficient									
	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
ETS Proficiency Profile Level 2 Mathematics	100%	100%	100%	100%	92%	82%	95%	93%	81%	90%

Conclusions Drawn from Data: Students are in general meeting our criteria. The variation often comes down to a single student because of small sample sizes. The Spring of 2021 was during COVID and students were exhausted by the time that they took the ETS exam, so this may explain the lower score for that year. In spring of 2023 we pilot tested the new assessment in MTH3083 and the results were mixed. We repeated it in 2024 and still have mixed results and we did not teach the class in 2025.

Changes to be Made Based on Data: We do not believe that the ETS exam was accurately measuring student quantitative ability in the department disciplines. In the 2022-23 academic year we began measuring quantitative reasoning in the following classes:
Computer Science, Information Systems and Data: ISS4014 Data Base Systems and Web Integration. We are making use of an ongoing assessment so have past values that have been inserted here. For Mathematics and Data Science: MTH3083 Mathematical Probability and Statistics. We are monitoring the new assessment to see what adjustments we need to make in either the assessment or the curriculum.

Rubrics:

ETS Proficiency Profile (no rubric involved)

ISS4014: Rubric below

MTH3083: Rubric below

ISS4014 Rubric Used

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Recognition of relevant information	3 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	2 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	1 error (an error is defined as missing a relevant database field or listing an irrelevant field)	All relevant database fields are listed and no irrelevant fields are listed for both queries
Query correctness	3 mistakes in the 2 queries	2 mistakes in the 2 queries	1 mistake in the 2 queries	No mistakes in the two queries

MTH3083 Rubric

	Unsatisfactory (0)	Low Satisfactory (1)	Satisfactory (2)	High Satisfactory (3)	Outstanding (4)
Students will be able to formulate a mathematical model from a verbal description of a problem.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able to construct solutions to problems using computational techniques.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able to interpret visual data.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome:

MICS PLO #9/FSB PLO #4: Formulate decisions informed by ethical values.

Outcome Measure:

BUS/BBU4089 – Ethics Assignment - implemented Summer 2022

Criteria for Success:

The average score for each criteria of the PLO #4 Rubric will be a 3.0 or higher out of 4.0.

Initial Data:

PLO #4 Rubric – Average Student Score:

Semester	# of Assessments	Economic Analysis	Legal Analysis	Ethical Duty Analysis	Final Recommendation	Total
Summer 2022	40	3.03	3.10	3.00	3.20	3.08
Fall 2022	26	3.31	3.27	2.96	3.42	3.24
Spring 2023	20	3.18	3.30	2.90	2.94	3.08
Summer 2023	40	3.23	3.20	3.98	3.13	3.13
Fall 2023	36	2.81	2.64	2.53	2.33	2.58
Spring 2024	48	2.42	2.50	2.25	2.29	2.36
Summer 2024	42	2.81	2.88	2.83	2.57	2.22

Data will be updated when it is available from FSB.

Conclusions Drawn from Data:

The assessment of this PLO was moved to BUS 4089 beginning AY 21-22. The change resulted in a superior instrument being used to assess PLO #4. The criteria for success (average of 3.0 or higher out of 4.0) was not met in any of the criteria in the last 3 semesters.

Changes to be Made Based on Data:

While AY 23-24 results were below the criteria for success, the exit exam scores (see PLO 1) did meet the criteria for success in the ethics category. As a result, data will continue to be collected and monitored to see if the trend continues into future semesters or if it was an outlier this academic year.

PLO #4 RUBRIC

Point Loma Nazarene University Program Learning Outcome #4: Formulate decisions informed by ethical values.

Criteria	Excellent 4	Meets Expectations 3	Needs Improvement 2	Does Not Meet Expectations 1
Economic Analysis	Clearly identifies how a decision or action positively or negatively impacts all members of society, including stakeholders.	Identifies how a decision or action positively or negatively impacts all members of society, including stakeholders.	Briefly identifies on how a decision or action positively or negatively impacts all members of society, including stakeholders.	Does not identify how a decision or action positively or negatively impacts all members of society, including stakeholders.
Legal Analysis	Clearly addresses what the law says is right and wrong. Clearly supports claims by referencing constitutional laws, statutory laws, regulatory laws, contractual laws, organizational policy, organizational or professional code of conduct.	Addresses what the law says is right and wrong. Supports claims by referencing constitutional laws, statutory laws, regulatory laws, contractual laws, organizational policy, organizational or professional code of conduct.	Briefly addresses what the law says is right and wrong. Briefly supports claims by referencing constitutional laws, statutory laws, regulatory laws, contractual laws, organizational policy, organizational or professional code of conduct.	Does not address what the law says is right and wrong. Does not support claims by referencing constitutional laws, statutory laws, regulatory laws, contractual laws, organizational policy, organizational or professional code of conduct.
Ethical Duty Analysis	Clearly identifies objective and universal standards (based on reason rather than emotion) regarding what is right, just, and fair. Clearly references at least two ethical tools to support view. *Ethical Tools Include: Personal Virtue, Utilitarianism, Universalism, Distributive Justice, Contributive Liberty, and Eternal Law.	Identifies objective and universal standards (based on reason rather than emotion) regarding what is right, just, and fair. References at least two ethical tools to support view. *Ethical Tools Include: Personal Virtue, Utilitarianism, Universalism, Distributive Justice, Contributive Liberty, and Eternal Law.	Somewhat identifies objective and universal standards (based on reason rather than emotion) regarding what is right, just, and fair. Briefly references one to two ethical tools to support view. *Ethical Tools Include: Personal Virtue, Utilitarianism, Universalism, Distributive Justice, Contributive Liberty, and Eternal Law.	Does not identify objective and universal standards (based on reason rather than emotion) regarding what is right, just, and fair. Does not reference at least one ethical tool to support view. Ethical Tools Include: Personal Virtue, Utilitarianism, Universalism, Distributive Justice, Contributive Liberty, and Eternal Law.
Final Recommendation	Does an excellent job weaving together the economic, legal, and ethical duty analysis to derive at a compelling moral argument that is very difficult to refute.	Does a good job weaving together the economic, legal, and ethical duty analysis to derive at a compelling moral argument that is difficult for someone to refute.	Does a fair job weaving together the economic, legal, and ethical duty analysis to derive at a moral argument that is somewhat difficult to refute.	Does a poor job weaving together the economic, legal, and ethical duty analysis to derive at a moral argument that is difficult to refute.

Average Score: _____(Total/# of criteria)

Assessment Data Mathematical, Information and Computer Sciences

Learning Outcome: Students will understand the professional, ethical and social issues and responsibilities with the implementation and use of technology.

Outcome Measure:

Annual: CSC4133 Signature Assignment

Annual: ISS4072 Signature Assignment

Alternating year: ISS3042 Signature Assignment (discontinued summer 2024)

Alternating year: CSC3023 Signature Assignment (discontinued summer 2024)

Alternating year: ISS4012 Signature Assignment (discontinued summer 2024)

Note that this list is long because there is no single class that captures all CS and IS majors.

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas on the relevant rubric.

Longitudinal Data:

	ISS:4072 Percent of Students at or Above 2.5		
	2022-23	2023-24	2024-25
Can identify an ethical issue in a problem or scenario.	100%	78%	86%
Can apply an ethical framework to ethical issue (virtue, utilitarianism, deontology, analogies) to scenario.	67%	67%	71%
Can make and support plausible ethical decision(s).	100%	67%	86%

	CSC-ISS-MTH4133 Percent of Students at or Above 2.5		
	2022-23	2023-24	2024-25
Can identify an ethical issue in a problem or scenario.	73%	82%	100%
Can apply an ethical framework to ethical issue (virtue, utilitarianism, deontology, analogies) to scenario.	67%	73%	81%
Can make and support plausible ethical decision(s).	100%	91%	94%

	ISS3042: Percent of students with average at least 2.5	
	2020-21	2022-23
Average from both scenarios (ISS3042)	62%	74%

	CSC3023: Percent of Students at or Above 2.5	
	2022-23	
Can identify an ethical issue in a problem or scenario.	27%	
Can make and support plausible ethical decision(s).	80%	

	ISS4012 Percent of Students at or Above 2.5	
	2023-24	
Can identify an ethical issue in a problem or scenario.	82%	
Can apply an ethical framework to ethical issue (virtue, utilitarianism, deontology, analogies) to scenario.	73%	
Can make and support plausible ethical decision(s).	91%	

Conclusions Drawn from Data: The students did not meet our standards in the early assessments. The three students in ISS4072 in 2022-23 were assessed in the spring of 2023 and these three students had also been part of the assessment in ISS3042 in the fall of 2022. So hopefully we are seeing improvement. We streamlined our assessment plans and eliminated ISS3042, CSC3023 and ISS4012 from assessment. All majors will pass through CSC/ISS/MTH4133 or ISS4072. We saw improvement in our 2024-25 assessments. Students are having the most trouble with “applying an ethical framework to an ethical issue,” however, if a single student had improved their answer in this area, we would have met our benchmarks.

Changes to be Made Based on Data: We are in the process of constructing a set of modules that will be embedded in several MICS classes with the intent that students will have multiple exposures to ethics-related issues and case studies. Our hope is that this scaffolding will ultimately support well-developed ethical responses in the classes where we gather data. We have streamlined our data gathering and are using a single rubric which should help with consistency in assessment.

For MICS: Student will understand the professional, ethical and social issues and responsibilities with implementation and use of technology.

MTH4151, MTH4072, CSC/ISS/ MTH4133, ISS4012

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Can identify an ethical issue in a problem or scenario. (Ethical Issue Recognition)	Student is unable to identify the core ethical issue of the scenario.	Student identifies a concern of the scenario, but not a core ethical issue.	Student identifies a core ethical issue, but not a secondary concern.	Student identifies a core ethical issue along with secondary concerns.
Can apply an ethical framework to an ethical issue (virtue, utilitarianism, deontology, analogies) to scenario. (Application of Ethical Perspectives/Concepts)	Student is unable to state an ethical framework.	Student states an ethical framework and makes an attempt to apply it to the scenario.	Student states an ethical framework and is mostly correct in applying it to the scenario.	Student states an ethical framework and can correctly apply it to the scenario.
Can make and support plausible ethical decision(s). (Informed Judgement)	Student is unable to form and support a plausible ethical decision.	Student forms a plausible ethical decision, however no support is given.	Student forms a plausible ethical decision and provides minimum support.	Student forms a plausible ethical decision and provides strong support.

Ethics Rubric (ISS3042 and CSC3023)

	1	2	3	4	5
Question 1	Activity is found to be ethical and no other supporting information is provided.	Activity is found to be unethical, but the support for this behavior is limited and lacks an implied defined framework. Response is a simple, "we shouldn't do this" with a harsh feeling.	Activity is found to be unethical and is supported by an ethical framework (explicit or clearly implied with a deontology framework). Response is a reasoned "we should do this" but is still a somewhat harsh response.	Activity is found to be unethical and is supported by an ethical framework (explicitly stating a deontology framework). Response is a reasoned "we should do this" but is tempered with keeping the issue private between the two people.	Activity is found to be unethical and is supported by an ethical framework (explicitly stating a deontology framework). Response is a reasoned "we should do this" but express a clear justification, is not overly reactive and is kept private.
Question 2	The response does not identify an ethical issue with system reliability and does not clearly apply an ethical framework. The reliability issue is more of an inconvenience to users and does not create actual harm or violate a rule or law.	The response identifies an ethical issue or at least implies (clearly implied or explicitly) an ethical framework. But not both.	The response identifies an ethical issue and at least implies an appropriate ethical framework that correctly relates to the issues and contains a good explanation of why the framework applies to the issue.	The response identifies a clearly ethical issue and explicitly and correctly relates the issue to ethical framework along with explaining why the two are related.	The response identifies a clearly ethical issue and explicitly and correctly relates the issue to ethical framework along with explaining why the two are related. The response goes on to give examples of why the issue is an ethical problem.

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Can identify an ethical issue in a problem or scenario. (Ethical Issue Recognition)	Student is unable to identify the core ethical issue of the scenario.	Student identifies a concern of the scenario, but not a core ethical issue.	Student identifies a core ethical issue, but not a secondary concern.	Student identifies a core ethical issue along with secondary concerns.
Can make and support plausible ethical decision(s). (Informed Judgement)	Student is unable to form and support a plausible ethical decision.	Student forms a plausible ethical decision, however no support is given.	Student forms a plausible ethical decision and provides minimum support.	Student forms a plausible ethical decision and provides strong support.