# Mathematical, Information and Computer Sciences Core Competencies Assessment Report 2024-25

## Core Competency Measures in MICS:

- Oral Communication: Students will be able to speak about their work with precision, clarity and organization.
- Written Communication: Students will be able to write about their work with precision, clarity and organization.
- Information Reasoning: Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand.
- Quantitative Reasoning: Students will be able to understand and create arguments supported by quantitative evidence.
- Critical Thinking:
  - Computer Science: Students will be able to apply their technical knowledge and critical thinking to solve problems.
  - o Information Systems: Students will be able to apply their technical knowledge and critical thinking to solve problems.
  - Mathematics/Data Science: Students will be able to apply their mathematical knowledge and critical thinking to solve problems.

**Learning Outcome:** Students will be able to speak about their work with precision, clarity and organization (Oral Communication).

**Outcome Measure:** Annual: Each student will be required to give an oral presentation on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Command of background material
- Organization
- Oral presentation skills (added as part of the new rubric in the spring of 2010)
- Use of presentation tools
- Ability to field questions from the audience

**Criteria for Success:** 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric.

## **Longitudinal Data:**

		Percentage of Students at 2.5 or Higher										
Oral Presentation	2017-18	2018-19	2019-20	2020-21	2021-22	2022-23	2023-24	2024-25				
Background	100%	95%	100%	100%	95%	100%	100%	96%				
Organization	94%	100%	100%	94%	100%	94%	100%	100%				
Depth of Information								96%				
Bibliography								96%				
Oral Presentation Skills	100%	95%	100%	100%	100%	100%	100%	100%				
Presentation Tools	100%	100%	100%	100%	100%	100%	100%	100%				
Ability to Field Questions	100%	94%	94%	100%	100%	100%	100%	96%				

Note that the rubric was changed in 2025.

**Conclusions Drawn from Data:** In general, the students have been performing reasonably well in the area of giving oral presentations. We attribute this to the fact that we intentionally have students presenting technical material in front of others starting in their freshman year. We changed the expectations for this presentation and the rubric in 2025. The main changes were to move some elements about depth of information and the use of references to the oral presentation.

**Changes to be Made Based on Data:** Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to speak at a professional level. We are still evaluating the impact of the change to the rubric in 2025.

## Oral Presentation Rubric Through Fall 2024

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
	Clearly knows material and key facts by memory	Clearly knows key facts with a few memory slips	Reads some information; knows some facts from memory	Reads sentences from slides
Command of background material	Expands on PPT slides	Some expansion on PPT slides	No expansion on PPT slide content	Dependent on notes
Command o background material	Content appropriate for audience	Partial audience adaptation of content	Little audience adaptation of content	Lacks audience adaptation of content
	Clear and concise outline	Clear outline	Some sense of outline	No clear outline
Organization	Relevant graphics and key text items on slides	Too much information on slides (not concise)	Too much detailed information on slides	Slides are in paragraphs; too much detailed information on one slide
Organ	Presentation is between 10-15 minutes	Presentation 1 minute outside of the range (10-15 minutes)	Presentation 2 minutes outside of the range (10-15 minutes)	Presentation 3 minutes outside of the range (10-15 minutes)
	Clearly has practiced several times; smooth transitions	Has practiced but transitions are not smooth	Has practiced presentation but cannot verbally make transitions between slides	Clearly did not practice presentation; Does not anticipate content of next slide
	Engages audience in content multiple times and engagement is well connected to talk (questions, examples, etc.)	Engages audience at least twice in content (questions, examples, etc.)	Audience engagement at least once with content (questions, examples, etc.)	No audience involvement
<u>o</u>	Free of disfluencies (ah, uhm)	A few disfluencies (ah, umh, er)	Many disfluencies (ah, umh, er)	Disfluencies (ah, umh, er) detract from presentation
ation skills	Is clearly heard in the room and uses inflection for emphasis	Can be understood most of the time and uses some inflection	Can sometimes be understood and uses little inflection	Can not be heard and/or speaks in a monotone
presentation	Engages audience through eye contact	Some engagement of audience through eye contact	Infrequent eye contact	Little audience awareness or eye contact
Oral p	Engages audience through gestures	Some engagement of audience through gestures	Distracting gestures or mannerisms	Frequent distracting gestures or mannerisms
ion tools	PPT background is matched to content, legible font, seamless transitions	Appropriate PPT slide backgrounds, transitions & font	Distracting PPT slide backgrounds and transitions, font hard to read	No attention given to PPT slide backgrounds and transitions, font illegible
Use of presentation tools	Graphics imbedded and matched to topic, necessary hyperlinks work	Most graphics imbedded and matched to topic, most necessary hyperlinks work	Some inappropriate graphics or use of PPT embellishments, necessary hyperlinks don't work	Distracting use of embellishments, graphics not connected to topic
Ability to field questions	Able to answer questions clearly and without hesitation and prepared material to answer anticipated questions	Can answer all questions with some hesitation	Able to answer half of the questions with hesitation	Unable to answer any questions

## **MICS Expanded Oral Presentation Rubric Update January 2025**

Criteria	Outstanding		High Satisfactory		Low Satisfactory	Unsatisfactory
d of und al	Clearly knows material and key facts by memory		Clearly knows key facts with a few memory slips		Reads some information; knows some facts from memory	Reads sentences from slides
Command of background material	Expands on PPT slides		Some expansion on PPT slides		No expansion of PPT slide content	Dependent on notes
Col	Content appropriate for audience		Partial audience adaptation of content		Little audience adaptation of content	Lacks audience adaptation of content
	Clear and concise outline		Clear outline		Some sense of outline	No clear outline
Organization	Conveys a central theme with all ideas connected arrangement of ideas clearly related to topic		Conveys a central idea or topic with some ideas connected to the topic		Attempts to focus on an idea or topic with many ideas not connected to the topic	Has little or no focus on central idea or topic
Organi	Relevant graphics and key text items on slides		Too much information on slides (not concise)		Too much detailed information on slides	Slides are in paragraphs; too much detailed information on one slide
	Presentation is between 10-15 minutes		Presentation 1 minute outside of the range (10-15 minutes)		Presentation 2 minutes outside of the range (10-15 minutes)	Presentation 3 minutes outside of the range (10-15 minutes)
Ē	Highly accurate and substantive content		Content is accurate, though key concepts are missing		Content is flawed, and/or a significant number of key concepts are missing	Content is significantly flawed and/or content is trivial
nformatio	Appropriately synthesizes information from multiple distinct sources		Synthesis of information from at least three distinct sources		Synthesis of information from at least two distinct sources	Summary reporting of information without synthesis
Depth of information	Draws conclusions and personal insights from synthesis		At least two personal insights or conclusions stated		At least one personal insight or conclusion stated	No personal insights
Δ	Provides evidence to support points		Lacks support for some points		Provides minimal support for points	Ideas not supported
Bibliography and supporting documents	Multiple references from distinct reputable sources		Most references from distinct reputable sources		Some references from reputable sources	No bibliography or all references from untrusted sites on the internet
Bibliogre suppo docur	References cited in the body of the presentation		Some citation of references in the body of the presentation		Limited citation of references in the body of the presentation	No citation of references in the body of the presentation
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	Clearly has practiced several times; smooth transitions	Has practiced but transitions are not smooth		Has practiced presentation but cannot verbally make transitions between slides		Clearly did not practice presentation; Does not anticipate content of next slide
n skills	Engages audience in content multiple time and engagement is well connected to talk (questions, examples, etc.)	Engages audience at least twice in content (questions, examples, etc.)		Audience engagement at least once with content (questions, examples, etc.)		No audience involvement
presentation	Free of disfluencies (ah, uhm)	A few disfluencies (ah, umh, er)		Many disfluencies (ah, umh, er)		Disfluencies (ah, umh, er) detract from presentation
Oral prese	Is clearly heard in the room and makes an uses inflection for emphasis	Can be understood most of the time and uses some inflection		Can sometimes be understood and uses little inflection		Can not be heard and/or speaks in a monotone
O	Engages audience through eye contact	Some engagement of audience through eye contact		Infrequent eye contact		Little audience awareness or eye contact
	Engages audience through gestures	Some engagement of audience through gestures		Distracting gestures or mannerisms		Frequent distracting gestures or mannerisms
Use of presentation tools	All are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded	3 of 4 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded		2 of 4 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded		1 or 0 are true: (1) PPT background is matched to content, (2) font is legible, (3) transitions are seamless, (4) graphics are embedded
Ability to field questions	Able to answer questions clearly and without hesitation	Can answer all questions with some hesitation		Able to answer half of the questions with hesitation		Unable to answer any questions

**Learning Outcome:** Students will be able to write about their work with precision, clarity and organization (Written Communication).

**Outcome Measure:** Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Bibliography and other supporting documentation
- Organization
- Grammar and spelling
- Depth of information
- Clarity of writing

**Criteria for Success:** 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric.

## **Longitudinal Data:**

		Percentage of Students at 2.5 or Higher										
Written Report	2017-18	017-18   2018-19   2019-20   2020-21   2021-22   2022-23   2023-24   2024-25										
Bibliography and Support	76%	89%	81%	88%	58%	81%	69%	70%				
Organization	94%	100%	100%	100%	100%	88%	85%	93%				
Grammar and Spelling	88%	94%	94%	94%	89%	88%	92%	56%				
Depth of Information	76%	83%	94%	94%	95%	94%	62%					
Clarity of Writing	88%	94%	88%	100%	89%	94%	85%	85%				

Note that the assignment and rubric were changed in 2025.

**Conclusions Drawn from Data:** In general, the students have been performing reasonably well in writing technical reports. We saw some weakness in both references/support and depth of the information in the papers this year. However, the sample size was 13, so the "miss" of the benchmark is the performance of 2-3 students. We made significant changes in the prompt during the 2024-25 academic year. The assignment was changed to having the students write a shorter paper and also to describe the use of AI in the preparation of both their oral presentation and their paper.

Changes to be Made Based on Data: Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to write at a professional level. The current rubric has been in use for the last 11 years. We have instituted more formal faculty reviews of their draft papers and are trying to give more specific feedback, particularly about the use of references and that seems to be helping with the quality of the papers. In the 2024-25 year the significant changes in the prompt were probably part of the reason that the scores were lower. We did not have student work through our usual three phases to write the paper (outline, draft and final paper) and not having those steps clearly led to weakness in the area of grammar and spelling. We will be modifying both the prompt and the drafting process in the 2025-26 academic year.

## MICS Written Presentation Rubric Through Fall 2024

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
hy and	Multiple references from distinct reputable sources	Most references from distinct reputable sources	Some references from reputable sources	No bibliography or all references from untrusted sites on the internet
Bibliography supporting documents	References cited in the body of the document	Some citation of references in the body of the document	Limited citation of references in the body of the document	No citation of references in the body of the document
	Conveys a central theme with all ideas connected, arrangement of ideas clearly related to topic	Conveys a central idea or topic with some ideas connected to the topic	Attempts to focus on an idea or topic with many ideas not connected to the topic	Has little or no focus on central idea or topic
Ē	Clear introduction, body (with sections), and conclusion includes summary and closure	Includes introduction, body and conclusion	Introduction, body, conclusion detectable but not clear	Introduction, body or conclusion absent
Organization	Includes both an abstract and table of contents	Includes abstract and table of contents (one partial and one complete)	Includes partial abstract and partial table of contents	No abstract or table of contents
	No use of first-person tense	Few uses of the first-person tense	Several uses of the first-person tense	Written in first-person tense
Grammar and spelling	No grammatical or spelling errors	Few grammatical and spelling errors	Some grammatical and spelling errors	Many grammatical and spelling errors
	Highly accurate and substantive content	Content is accurate, though key concepts are missing	Content is flawed, and/or a significant number of key concepts are missing	Content is significantly flawed and/or content is trivial
tion	Appropriately synthesizes information from multiple distinct sources	Synthesis of information from at least three distinct sources	Synthesis of information from at least two distinct sources	Summary reporting of information without synthesis
informa	Draws conclusions and personal insights from synthesis	At least two personal insights or conclusions stated	At least one personal insight or conclusion stated	No personal insights
Depth of information	Has the minimum number of pages including penalty pages; subject coverage is excellent	Has the minimum number of pages including penalty pages; subject coverage is good	Has the minimum number of pages including penalty pages; subject coverage is adequate	Does not have the minimum number of pages including penalty pages
	Sentences flow	Good sentence structure	Occasional poor sentence structure	Frequent poor sentence structure
ng	Smooth transitions between paragraphs	Adequate transitions between paragraphs	Transitions between paragraphs unclear	Lacked transitions between paragraphs
Clarity of writing	Any and all terms and acronyms are defined	Most terms and acronyms are defined	Some terms and acronyms are defined	Many terms and acronyms are undefined
Clarity	Provides evidence to support points	Lacks support for some points	Provides minimal support for points	Ideas not supported

# MICS Short Writing Rubric Updated Spring 2025

Criteria	Outstanding	High Satisfactory	Low Satisfactory	Unsatisfactory
graphy id orting nents	Multiple references from distinct reputable sources	Most references from distinct reputable sources	Some references from reputable sources	No bibliography or all references from untrusted sites on the internet
Bibliography and supporting documents	References cited in the body of the document	Some citation of references in the body of the document	Limited citation of references in the body of the document	No citation of references in the body of the document
uo	Conveys a central theme with all ideas connected and the arrangement of ideas clearly related to topic	Conveys a central idea or topic with some ideas connected to the topic	Attempts to focus on an idea or topic with many ideas not connected to the topic	Has little or no focus on central idea or topic
Organization	Clear introduction, body (with three or four sections), and conclusion includes summary and closure	Includes introduction, body (with three or four sections), and conclusion	Introduction, body, conclusion detectable but not clear	Introduction, body or conclusion absent
0	Clear explanation of the use of AI in the presentation and paper.	Some discussion of the use of Al in at least one of the paper or presentation.	Indicates that AI was used but can not describe how it was used.	No discussion of the use of Al.
Grammar and spelling	No use of first-person tense	Few uses of the first-person tense	Several uses of the first-person tense	Written in first-person tense
Gran and sp	No grammatical or spelling errors	Few grammatical and spelling errors	Some grammatical and spelling errors	Many grammatical and spelling errors
ō	The sentences have good structure.	A few sentences have poor structure.	The sentences frequently have poor structure.	The sentence structure makes it difficult to understand the content of the paper.
Clarity of Writing	Smooth transitions between paragraphs and sections.	Adequate transitions between paragraphs and sections.	Transitions between paragraphs and/or sections unclear.	Lacked transitions between paragraphs and/or sections.
Clarity o	Provides evidence to support points	Lacks support for some points	Provides minimal support for points	Ideas not supported
	Any and all terms and acronyms are defined	Most terms and acronyms are defined	Some terms and acronyms are defined	Many terms and acronyms are undefined

**Learning Outcome:** Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand (Information Literacy).

**Outcome Measure:** Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance and their paper will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- References: Multiple references from distinct reputable sources
- Citation: References cited in the body of the document
- Synthesis: Appropriately synthesizes information from multiple distinct sources

**Criteria for Success:** 80% of the students should have an average score of at least 2.5 in each of the major areas.

## **Longitudinal Data:**

		Percentage of Students at 2.5 or Higher										
Information Literacy	2017-18	017-18   2018-19   2019-20   2020-21   2021-22   2022-23   2023-24   2024-25										
References (Paper)	71%	89%	81%	94%	74%	81%	69%	92%				
Citation (Paper)	76%	89%	81%	88%	74%	75%	69%	72%				
Synthesis	82%	78%	81%	94%	95%	81%	92%	96%				
References (Talk)								96%				
Citation (Talk)								85%				

**Conclusions Drawn from Data:** The students are generally meeting our expectations. This is still one of the areas with which the students have some challenges particularly with citation. In 2025 we expanded the information literacy assessment to also gather data on the depth of information and the use of references in the students' oral presentations. This is because we reduced the length of the required paper and because we are trying to find new ways to assess students given the proliferation of the use of AI.

Changes to be Made Based on Data: We found that we needed to be very specific about our expectations for the use and citation of information in both papers and their talk. We continue to work with students in giving them clear feedback about the need to do a better job with references in technical papers. We are still evaluating the efficacy of the paper and talk changes that we made the senior seminar held in the spring of 2025.

#### Rubric:

2024 and before: the data was taken from the Written Rubric (above)

2025: the data was taken from both the Oral presentation and the Short Paper Rubrics (above).

**Learning Outcome:** Students will be able to understand and create arguments supported by quantitative evidence (Quantitative Reasoning).

**Outcome Measure:** Annual: MTH3083 Mathematical Probability and Statistics Signature Assignment (Mathematics and Data Science Majors). Annual: ISS4014 Database and Web Signature Assignment (Computer Science, Information Systems and Data Science Majors).

Previous: Annual: Each student will participate in the ETS Proficiency Profile exam.

**Criteria for Success:** 80% of the students will score a 2 or higher on the 5-point rubric for MTH3083 and 2.5 or higher on the 4-point rubric for ISS4014

Previous: 90% of the students will be Marginal or Proficient at Level 2.

## **Longitudinal Data:**

ISS4014:

			Percentage	of Class at 2	.5 or Higher		
	2013-14	2015-16	2017-18	2019-20	2021-22	2023-24	2024-25
Relevant Information Chosen	100%	88%	89%	88%	76%	88%	80%
Query Correctness	100%	48%	41%	83%	82%	79%	80%

This class became annual in 2024.

#### MTH3083:

	Class with Avera	centage of the age Score of 2 or her		
	2022-23	2023-24		
Students will be able to formulate a mathematical model from a verbal description of a problem.	100% 75%			
Students will be able to construct solutions to problems using computational techniques.	100%	67%		
Students will be able to interpret visual data.	20%	50%		

Due to low enrollment, this class was not taught in 2024-25.

#### Previous:

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		Percentage of Students Marginal or Proficient										
ETS Proficiency Profile	2012-13	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22		
ETS Proficiency Profile Level 2 Mathematics	100%	100%	100%	100%	92%	82%	95%	93%	81%	90%		

**Conclusions Drawn from Data:** Students are in general meeting our criteria. The variation often comes down to a single student because of small sample sizes. The Spring of 2021 was during COVID and students were exhausted by the time that they took the ETS exam, so this may explain the lower score for that year. In spring of 2023 we pilot tested the new assessment in MTH3083 and the results were mixed. We repeated it in 2024 and still have mixed results and we did not teach the class in 2025.

Changes to be Made Based on Data: We do not believe that the ETS exam was accurately measuring student quantitative ability in the department disciplines. In the 2022-23 academic year we began measuring quantitative reasoning in the following classes:

Computer Science, Information Systems and Data: ISS4014 Data Base Systems and Web Integration. We are making use of an ongoing assessment so have past values that have been inserted here. For Mathematics and Data Science: MTH3083 Mathematical Probability and Statistics. We are monitoring the new assessment to see what adjustments we need to make in either the assessment or the curriculum.

#### Rubrics:

ETS Proficiency Profile (no rubric involved)

ISS4014: Rubric below MTH3083: Rubric below

## **ISS4014 Rubric Used**

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Recognition of relevant information	3 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	2 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	1 error (an error is defined as missing a relevant database field or listing an irrelevant field)	All relevant database fields are listed and no irrelevant fields are listed for both queries
Query correctness	3 mistakes in the 2 queries	2 mistakes in the 2 queries	1 mistake in the 2 queries	No mistakes in the two queries

## MTH3083 Rubric

	Unsatisfactory (0)	Low Satisfactory (1)	Satisfactory (2)	High Satisfactory (3)	Outstanding (4)
Students will be able to formulate a mathematical model from a verbal description of a problem.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able to construct solutions to problems using computational techniques.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able to interpret visual data.	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct

**Learning Outcome:** Students will be able to apply their technical knowledge and critical thinking to solve problems (Computer Science).

**Outcome Measure:** Alternating Year: CSC4093 Software Project (alternating year course). Signature Assignment related to constructing a software application.

Previous: ETS Proficiency Profile: Critical Thinking.

Criteria for Success: CSC4093: 80% of the students will score at least 70%.

Previous: ETS PP: 85% of the students will be marginal or proficient at Level 2 Reading/Critical Thinking.

## **Longitudinal Data:**

	Percentage of Class at 70% or Higher								
	2014-15	2016-17	2018-19	2020-21	2022-23	2024-25			
Problem Solving and Critical Thinking	86%	77%	86%	74%	85%	95%			

#### Previous:

	Percentage of Students Marginal or Proficient								
ETS Proficiency Profile	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
ETS Proficiency Profile Level 2 Critical Thinking	92%	100%	84%	92%	76%	79%	80%	88%	79%

**Conclusions Drawn from Data:** CSC4093: In 2013, 2015 and 2017 changes in the course were made. At each adjustment, the questions were updated. The data from the spring of 2021 was gathered during the COVID pandemic and students were both tired and stressed by the third semester of course disruption. The students are meeting our standards. The class will next be taught in 2026-27.

Changes to be Made Based on Data: The prompt for the assignment has been modified based on student questions. We continue the need to engage in careful software development processes and the change from waterfall to agile development methodology was made in 2016-17. We are seeing consistent patterns in data and will continue to monitor outcomes.

## **Rubric Used**

We will score the questions according to the following table:

Questions	Maximum Points
1. Briefly describe the problem you were trying to solve.	0
2. Give one functional requirement by cutting and pasting from your user stories.	1
3. Give one non-functional requirement by cutting and pasting from your user stories.	1
4. From your software test plan, give one test case that you developed for each of the	
requirements given in #2 and #3 above. Cut and paste the two test cases from your software test document.	2
5. Attach the source code listing for the relevant portions of the code which satisfy the functional requirement given in #2 above. Please use a highlighter to highlight the	
relevant functions/code.	0
6. Did your final project iteration pass these two test cases? If not, why not?	0
7. Out oftests in the Software Test Plan,tests passed for the final	
project.	3
8. How many core requirements did you have in the User Stories? How	
many were implemented in the final version of the software?	3
9. Explain the functionality of your final delivered code (1 point), highlighting	_
similarities and differences with the initial problem requirements (1 point).	2
10. What programming language(s) did you use and why?	1
11. What operating system did you use and why?	1
12. What software tools (e.g. programming IDE, automated test tools, CASE tools, etc.)	
did you use and why?	1
13. Did you reuse software? Describe what libraries, frameworks, etc. you used and	
why.	1
14. Customer Satisfaction Rating.	4

**Learning Outcome:** Students will be able to apply their technical knowledge and critical thinking to solve problems (Information Systems).

Outcome Measure: Alternating Year: ISS4014 Signature Assignment using data bases.

Previous: ETS Proficiency Profile: Critical Thinking/Reading Portion.

**Criteria for Success:** 80% of the students should have an average score of at least 2.5 in each of the major areas.

Previous: ETS PP: 85% of the students will be marginal or proficient at Level 2 Reading/Critical Thinking.

## **Longitudinal Data:**

	Percentage of Class at 2.5 or Higher								
	2013-14	2015-16	2017-18	2019-20	2021-22	2023-24	2024-25		
Relevant Information Chosen	100%	88%	89%	88%	76%	88%	80%		
Query Correctness	100%	48%	41%	83%	82%	79%	80%		

#### Previous:

	Percentage of Students Marginal or Proficient								
ETS Proficiency Profile	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
ETS Proficiency Profile Level 2 Critical Thinking	92%	100%	84%	92%	76%	79%	80%	88%	79%

**Conclusions Drawn from Data:** ISS4014 Assignment: The students are typically meeting our benchmarks. In 2019-20 the assignment was modified a bit to be clearer for students and we saw a marked improvement in scores since that year.

Changes to be Made Based on Data: We have been spending more time in class emphasizing queries. As a note, because the ETS exam is measuring critical reading skills, the department believed that we would be better served by using our home-grown assessment to measure students critical thinking ability in information systems and we moved to focusing on that in the 2022-23 academic year.

# **Rubric Used**

	Unsatisfactory (1)	Satisfactory (2)	Good (3)	Excellent (4)
Recognition of relevant information	3 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	2 errors (an error is defined as missing a relevant database field or listing an irrelevant field)	1 error (an error is defined as missing a relevant database field or listing an irrelevant field)	All relevant database fields are listed and no irrelevant fields are listed for both queries
Query correctness	3 mistakes in the 2 queries	2 mistakes in the 2 queries	1 mistake in the 2 queries	No mistakes in the two queries

**Learning Outcome:** Students will be able to apply their mathematical knowledge and critical thinking to solve problems (Mathematics).

Outcome Measure: Signature assignment in MTH2033 Linear Algebra (Annual)

Previous:

ETS Major Field Test in Mathematics: Applied subscore (Annual). ETS Proficiency Profile – Reading/Critical Thinking (Annual).

**Criteria for Success:** 80% of the students will be at a 2.5 or higher on the rubric.

Previous:

ETS MFT: The department subscore will be at the 50th percentile or higher.

ETS Proficiency Profile: 85% of the students will be marginal or proficient at Level 2

## **Longitudinal Data:**

	Percentage of Students at 2.5 or Higher							
	2022-23	2023-24	2024-25					
Computing Eigenvalues	71%	100%	75%					
Understanding Mutually Orthogonal	71%	100%	88%					

Previous: ETS MFT

Year	Percentile
2015-16	55
2016-17	55
2017-18	*
2018-19	32

<sup>\*</sup> Insufficient students for score to be calculated.

The department discontinued use of the ETS MFT in 2019-20.

	Percentage of Students Marginal or Proficient								
ETS Proficiency Profile	2013-14	2014-15	2015-16	2016-17	2017-18	2018-19	2019-20	2020-21	2021-22
ETS Proficiency Profile Level 2 Critical Thinking	92%	100%	84%	92%	76%	79%	80%	88%	79%

The department discontinued the use of the ETS Proficiency Profile in the fall of 2022.

Conclusions Drawn from Data: The students consistently met our expectations using the ETS PP. We became concerned about the consistency of the questions in the ETS MFT and resulted in the department discontinuing the use of that measure. In spring of 2023 we pilot tested the new assessment in MTH2033. The students nearly met our benchmark; if one more student had been successful, we would have crossed the threshold. In 2024, the students met our benchmark and in 2025, missing the benchmark was a matter of a single student.

**Changes to be Made Based on Data:** None at this time. We will continue to monitor the use of our new assessment.

## Rubric Used:

See the next page.

# MTH2033 Signature Assignment Rubric

## Students will be able to apply their mathematical knowledge and critical thinking to solve problems (CC:CT)

	Unsatisfactory (1)	Low Satisfactory (2)	High Satisfactory (3)	Outstanding (4)
Computing Eigenvectors	More than one major error including completely incorrect.	Made a major error	Made a minor error	Completely correct
Understanding mutually orthogonal	More than one major error including completely incorrect.	Made a major error	Made a minor error	Completely correct