Board Data Dashboard

Spring 2016

This document provides a brief summary of some of the key performance indicators that we track as an institution. These numbers help us to make strategic decisions and understand our financial health.

Enrollment Data

Enrollment

| | Fall 2011 | Fall 2012 | Fall 2013 | Fall 2014 | Fall 2015 |
|--|-----------|-----------|-----------|-----------|-----------|
| Bachelors Degree (full time student) | 2,308 | 2,350 | 2,483 | 2,493 | 2,586 |
| Bachelors Degree (part time student) | 68 | 65 | 73 | 75 | 78 |
| Adult Degree Completion Students (all part time) | | | | | 103 |
| Graduate Degree (full time student) | 215 | 155 | 186 | 193 | 290 |
| Graduate Degree (part time student) | 820 | 702 | 617 | 613 | 606 |

Note that as the result of specific recruiting efforts to expand our undergraduate population, PLNU has seen an increase in the number of undergraduates enrolled in the last few years. We have begun our adult degree completion programs and are seeing steady growth each semester.

Academic Quality

Profile of Incoming Freshmen:

| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
|------------------------------------|---------|---------|---------|---------|---------|
| 75 th Percentile SAT | 1250 | 1260 | 1260 | 1220 | 1250 |
| 25 th Percentile SAT | 1030 | 1050 | 1040 | 1010 | 1020 |
| Average weighted GPA | 3.71 | 3.78 | 3.78 | 3.76 | 3.79 |

It is interesting to note that as PLNU's undergraduate enrollment has increased in the last few years, the quality of the students has remained high.

Freshmen Retention:

| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
|-----------------------|---------|---------|---------|---------|---------|
| Freshmen Retention | 81% | 83% | 89% | 84.5% | 84.5% |

Our retention numbers (students who enter as first-time freshmen and return as sophomores) are considered excellent. The fall 2013 retention had a significant increase. We do not yet know if this is a one-time anomaly, but the 2014-15 data suggests that 2013-14 may have been an unusual year.

Traditional Undergraduate Graduation Rates:

| Traditional Onde | igraduate Gradu | ation ivales. | | | |
|---------------------------------------|-----------------|---------------|-------|-------|-------|
| Cohort Year (year entered PLNU) | 2005 | 2006 | 2007 | 2008 | 2009 |
| 6 year graduation rate | 73% | 75% | 72.3% | 73.6% | 75.0% |

Note that PLNU has continued to have strong graduation rates during the economic downturn.

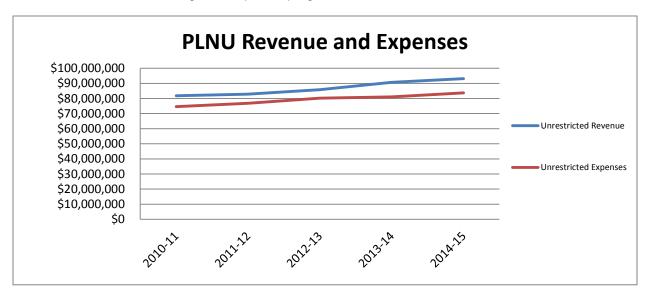
Financial Health

Operating Budget:

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|-----------------------------|--------------|--------------|--------------|--------------|--------------|
| Unrestricted Revenue (Net)* | \$81,849,361 | \$82,847,439 | \$85,849,964 | \$90,706,114 | \$93,157,572 |
| Unrestricted Expenses | \$76,823,556 | \$80,228,440 | \$81,042,127 | \$83,681,032 | \$85,828,820 |
| Unrestricted Net Income | \$5,025,805 | \$2,618,999 | \$ 4,807,837 | \$ 7,025,082 | \$ 7,328,752 |

^{*}The revenue that is displayed in this chart is the revenue less the value of the student discount (institutional scholarships). In 2014-15, PLNU provided more than \$20.4M in student discounts/institutional scholarships.

These figures are from PLNU's audited financial statements and include <u>all</u> unrestricted revenues and operating expenses, not just the annual operating budget. The significant increase in Unrestricted Net Income in 2014-15 was the result of increased undergraduate enrollment, made possible by the use of the Liberty Station Conference Center as well as our new adult degree completion programs.



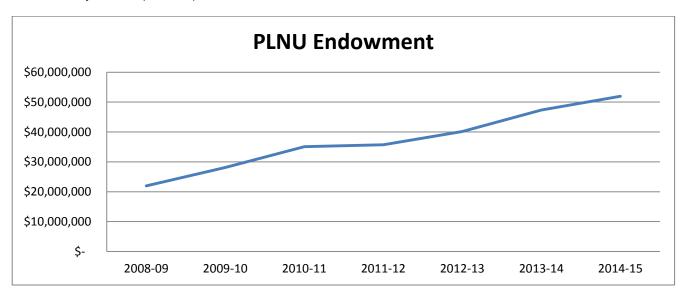
The Funding Gap

Although PLNU successfully weathered the national economic recession of 2008-09, one of the lingering results of that recession has been a "re-set" in the rate of annual tuition increases among higher education institutions. Increases that were consistently in the 5%-6% range prior to 2008 now average 3%-4%, and this is not expected to change in the near future. Recognizing this new normal, in 2012 the university moved to using six-year financial projections for institutional planning. In addition to incorporating lower assumptions for annual tuition increases, those projections were based on a fully funded budget, one that included a number of critical factors such as: increasing the student discount rate (scholarships) to help address affordability concerns, budgeting appropriately for current and long term renewal and replacement of facilities and equipment, and budgeting for the rapidly increasing cost of faculty and staff health insurance. Those projections concluded that if PLNU made no changes in its business model, within six years the university would have an annual operating deficit of nearly \$11 million. To address this looming funding gap, the university took a 3-pronged approach. First, as a result of the availability of the Liberty Station Conference Center, the university undertook to increase its undergraduate enrollment by 200 FTE students, thereby increasing net income by approximately \$3.4 million. Second, in 2012-13, the university initiated a campus-wide prioritization study to identify \$3 million or more in cost reductions in university programs and services. Finally, the university initiated, also in 2012-13, a strategic enrollment planning process to identify new sources of revenue totaling at least \$4.5 million. Both the campus-wide prioritization study and the strategic enrollment planning process were concluded in the spring of 2014. The prioritization study resulted in identified cost savings of approximately \$3.2 million, to be realized over 3-4 years beginning in the 2014-15 fiscal year. Similarly, the strategic enrollment planning process identified new academic programs that could generate net income in excess of \$5 million annually within the next 4-5 years. Taken together, these steps will help PLNU maintain financial stability through the remainder of this decade.

Endowment:

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|------------------------------|--------------|--------------|---------------|--------------|--------------|
| End of Year Endowment Value* | \$35,078,209 | \$35,729,579 | \$ 40,164,509 | \$47,361,554 | \$51,961,162 |

^{*}As of fiscal year end (June 30).

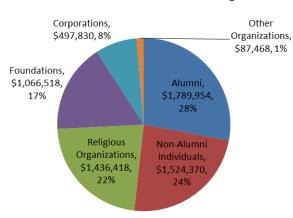


The growth in the endowment has resulted from a combination of investment returns, new gifts from donors for the scholarship endowment, and additions to the quasi-endowment by the university to establish and grow reserves.

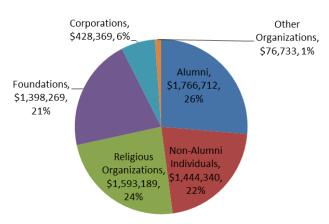
Fundraising

The charts below provide a side by side comparison of the source of donations for the previous two years.

2013-14 Sources of Giving



2014-15 Sources of Giving



The charts show that foundations, corporations and non-alumni individuals are providing an increasing proportion of PLNU's gifts.

Fundraising Trends - Gifts

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|--------------------------------|-------------|-------------|-------------|-------------|-------------|
| Gifts (excludes capital gifts) | \$2,167,044 | \$2,557,718 | \$3,052,728 | \$3,001,663 | \$3,135,324 |
| Capital Gifts | \$50,309 | \$211,713 | \$1,151,640 | \$3,400,895 | \$3,572,288 |
| Total Gifts | \$2,217,353 | \$2,769,431 | \$4,204,368 | \$6,402,558 | \$6,707,612 |

Fundraising Trends - Donors

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|---|---------|---------|---------|---------|---------|
| Number of Donors (excludes capital gift donors) | 2,950 | 2,584 | 2,444 | 2,353 | 2,547 |
| Number of Donors (capital gifts) | 19 | 36 | 82 | 225 | 297 |
| Total Donors | 2,969 | 2,620 | 2,526 | 2,578 | 2,844 |

University Fund Trends

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|-----------------------------|-----------|-----------|-----------|------------|-------------|
| | Full Year | Full Year | Full Year | Full Year | Full Year |
| University Fund Donors | 1,508 | 1,568 | 1,648 | 1,374 | 1,197 |
| University Fund Total Gifts | \$421,629 | \$529,127 | \$593,440 | \$513,029* | \$486,459** |

^{*} Includes President's Gathering 2013 gifts in the amount of \$55,750, which were designated to University Fund FY14.

Alumni Participation

| , admin i artiolpation | | | | | |
|---|---------|---------|---------|---------|---------|
| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
| Number of Undergraduate Alumni of Record | 13,712 | 14,487 | 15,381 | 16,354 | 16,681 |
| Number of Undergraduate Alumni Solicited | 12,927 | 12,548 | 12,740 | 14,057 | 16,038 |
| Number of Undergraduate Alumni Donors | 1,483 | 1,370 | 1,376 | 1,272 | 1,510 |
| Alumni Giving Rate | 11.5% | 10.9% | 10.8% | 9.0% | 9.4% |

Note that the alumni of record, as defined by *US News and World Report*, are former full- or part-time students with an undergraduate degree from PLNU and for whom we believe we have a valid address or other ways to make contact. Alumni Giving Rate is calculated for this report by dividing the number of Undergraduate Alumni Donors by the number of Undergraduate Alumni Solicited.

Alumni Giving

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|-----------------------------------|-----------|-------------|-------------|-------------|-------------|
| Alumni Giving Reported to the CAE | \$872,209 | \$1,453,797 | \$2,004,304 | \$1,789,954 | \$1,766,712 |

Year-to-Date PLNU Fundraising Trends

| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
|---|-------------|-------------|--------------|---------------|-------------|
| | YTD Dec 31 | YTD Dec 31 | YTD Dec 31 | YTD Dec 31 | YTD Dec 31 |
| University Fund Gifts Raised Year to Date | \$306,668 | \$354,591 | \$299,460* | \$324,515** | \$307,397 |
| Restricted Project Funds Raised Year to Date | \$1,360,131 | \$1,387,757 | \$1,060,663 | \$976,161 | \$1,115,027 |
| Total Gifts Raised Year to Date | \$1,768,413 | \$1,882,862 | \$2,671,359* | \$2,522,922** | \$2,167,703 |

The numbers in the table above are all year-to-date (as of December 31) and provide a year-over-year comparison of giving trends.

Undergraduate Applicant Pool and Demographic Trends

^{**} Includes President's Gathering 2013 gifts in the amount of \$69,500.01 which were designated to University Fund FY15

^{*}Includes President's Gathering 2013 gifts in the amount of \$55,750, which were designated to University Fund FY14.

^{**}Includes President's Gathering 2013 gifts in the amount of \$69,500.01 which were designated to University Fund FY15.

First Time Freshman Application Data:

| | Spring 2012 | Spring 2013 | Spring 2014 | Spring 2015 | Spring 2016 |
|---|-------------|-------------|-------------|-------------|-------------|
| First Time Freshman Applicants | 3,446 | 3,005 | 2,843 | 2,692 | 3,309 |
| First Time Freshman Acceptance | 1,603 | 1,629 | 1,603 | 1,587 | 1,710 |
| First Time Freshman Deposits | 110 | 80 | 118 | 138 | 130 |
| First Time Freshman Yield (enrolled following fall) | 601 | 647 | 588 | 599 | TBD |

Traditional Student Transfer Application Data:

| | Spring 2012 | Spring 2013 | Spring 2014 | Spring 2015 | Spring 2016 |
|--|-------------|-------------|-------------|-------------|-------------|
| Transfer Applications | 585 | 451 | 530 | 425 | 410 |
| Transfer Yield (enrolled following fall) | 134 | 144 | 198 | 245 | TBD |

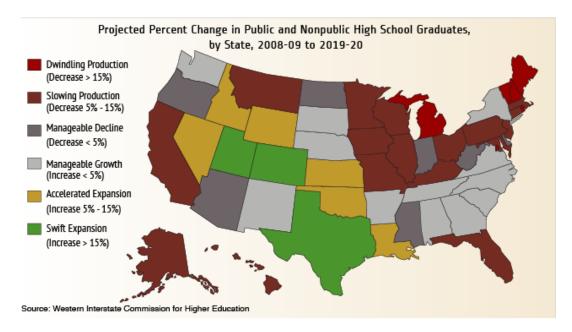
Note that all of the admissions data above is a "snapshot" of the information at the same point in the annual admissions cycle. In 2015 that date was February 26, 2015.

Percentage of Undergraduate Admissions in Ethnic Minority Groups (students entering by year)*:

| | | | | <u> </u> | |
|------------------------------|---------|---------|---------|----------|---------|
| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
| All minority groups combined | 35% | 38% | 35% | 39% | 44% |
| Hispanic | 19% | 20% | 19% | 24% | 25% |
| Asian/Pacific Islander | 10% | 6% | 6% | 6% | 9% |
| Black | 4% | 2% | 1% | 2% | 2% |

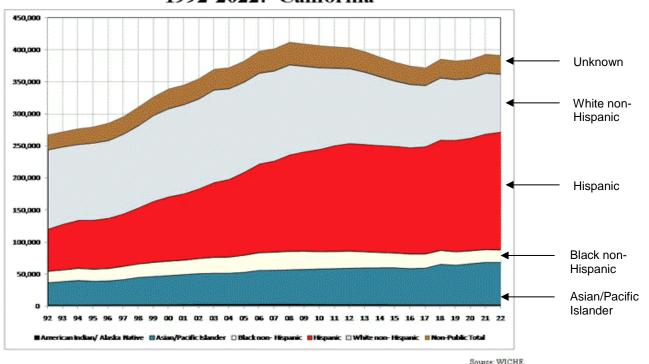
^{*}The ethnicity numbers are for first time freshmen.

PLNU's enrollment planning is informed by a wide variety of data points. Approximately 75% of our undergraduate students come from the State of California. One critical issue that the University is tracking is the changing number of high school graduates in the State of California. As can be seen in the map below, California is expected to see a 5-15% decrease in the number of high school graduates in the coming years. The largest part of the decrease is expected to occur in the window 2010-11 through 2013-14 where the state will experience a 9% decrease in high school graduates. However nearby states: Washington, Nevada, Utah, Colorado, New Mexico and Texas are all expected to see growth. PLNU has already begun new strategies to recruit students from other states.



Below is some graphical demographic data from the College Board. It is important to note that currently about one quarter of high school graduates in California are white non-Hispanic, and in the next ten years, that percentage will continue to drop. Over the next ten years, approximately one half of the pool of high school graduates in the State of California will be Hispanic.

Number of High School Graduates, 1992-2022: California



Financial Aid

Average Financial Aid Package:

| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
|------------------------------------|----------|----------|----------|----------|-------------|
| | Final | Final | Final | Final | Preliminary |
| Traditional Undergraduate Students | \$23,456 | \$25,493 | \$25,658 | \$26,576 | \$26,922 |
| Adult Degree Completion Students | | | | \$6,046 | \$13,717 |
| Graduate Students | \$17,011 | \$16,799 | \$17,500 | \$16,534 | \$20,310 |

Preliminary award amounts for 2015-16 for Graduate and Adult Degree Completion students include students who have been awarded for Fall 2015, Spring 2016, and Summer 2016 sessions but who may still "step out" for the summer session. If the student "steps out" for the summer, their summer aid awarded will removed for non-enrollment and the total will be reduced. An example of this is that the 2014-15 preliminary amount for graduate students was \$18,776 while the final amount (as seen above) is \$16,534. This \$2000 reduction is due to the number of students who stepped out for a term. The preliminary figures also do not reflect any student who enrolls for the Summer 2016 session but not Fall 2015 or Spring 2016.

The Adult Degree Completion program began in the Summer semester of the 2014-15 Academic Year and totals, therefore, would reflect only one semester of enrollment and financial aid, Summer 2015. The 2015-16 Academic Year reflects enrollment for Fall 2015, Spring 2016, and Summer 2016 but as preliminary figures would not reflect any student who enrolls for the Summer 2016 session but not Fall 2015 or Spring 2016.

Number of Undergraduate Students Receiving Financial Aid:

| Number of Undergraduate Students Receiving Financial Aid: | | | | | | | | |
|---|---------|---------|---------|---------|-------------|--|--|--|
| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 | | | |
| | Final | Final | Final | Final | Preliminary | | | |
| Traditional Undergraduates with Aid | 2,149 | 2,227 | 2,325 | 2,352 | 2,450 | | | |
| Traditional Undergraduates with Pell Grants | 680 | 682 | 714 | 717 | 733 | | | |
| Traditional Undergraduates with Cal Grants | 445 | 487 | 522 | 556 | 534 | | | |
| Adult Degree Completion Undergraduates | | | | 21 | 146 | | | |
| Adult Degree Completion with Pell Grants | | | | 10 | 78 | | | |
| Adult Degree Completion with Cal Grants | | | | 0 | 9 | | | |

In the last few years we have seen an increase in the number of Pell Grant- and Cal Grant-eligible students (both grants are need-based) due to the recession and its financial impact on families. Unfortunately, future funding levels for both programs remain uncertain.

Number of Graduate Students Receiving Financial Aid:

| | 2011-12 | 2012-13 | 2013-14 | 2014-15 | 2015-16 |
|-------------------|---------|---------|---------|---------|-------------|
| | Final | Final | Final | Final | Preliminary |
| Graduate Students | 972 | 770 | 719 | 730 | 701 |

The preliminary student numbers for 2015-16 do not reflect any student who enrolls for the Summer 2016 session but not Fall 2015 or Spring 2016. In 2014-15, the preliminary figure was 611, whereas the final number was 730.

Tuition and General Fee Data – need 16-17 PLNU numbers

| School | 2015-16 Tuition | 2015-16 Increase | 2016-17 Tuition* | 2016-17 Increase |
|--------------------------|-----------------|------------------|--------------------|--------------------|
| PLNU | \$32,400 | 3.18% | \$32,400.00 | 3.18% |
| Azusa Pacific University | \$34,754 | 5.01% | Available in March | Available in March |
| Biola | \$34,498 | 3.53% | \$36,696 | 6.37% |
| Cal Baptist | \$30,384 | 3.27% | \$31,372 | 3.25% |
| California Lutheran | \$38,900 | 4.74% | \$39,780 | 2.26% |
| Concordia | \$31,690 | 5.67% | \$32,780 | 3.44% |
| Fresno Pacific | \$27,854 | 4.56% | \$29,120 | 4.55% |
| Master's College | \$30,920 | 3.55% | \$31,910 | 3.20% |
| Vanguard University | \$29,980 | 0.00% | \$31,430 | 4.84% |
| Pepperdine | \$48,342 | 4.10% | Available in March | Available in March |
| University of San Diego | \$44,586 | 4.12% | Available in March | Available in March |
| Westmont College | \$40,640 | 1.63% | Available in March | Available in March |

^{*}Tuition data is for tuition and general fees.

Preparing Students for a Global World Need LW and ministry data

| | 2010-11 | 2011-12 | 2012-13 | 2013-14 | 2014-15 |
|--|---------|---------|---------|---------|---------|
| Percentage of Students Participating in Study Abroad programs (international and domestic) each year | 6.7% | 8.0% | 7.0% | 8.6% | 8.7% |
| Percentage of undergraduate students participating in LoveWorks and Mexico Ministry Trips | 15.2% | 17.2% | 15.4% | 21.8% | |

We have had significant success in our study abroad program, and we continue to see broad student participation in academic year and summer programs. In 2010-11 the Mexico Ministry program was reconfigured to offer a great number of international ministry opportunities for students and to allow for broader participation from faculty and staff. This redesigned program includes the Spring Break Build. An additional benefit of the reshaping of the Mexico Ministry is that it provides a greater number of opportunities for staff and faculty to join students in international ministry.

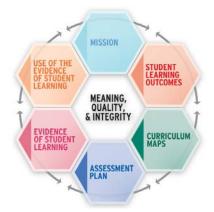
The Center for International Development and the Center for Justice and Reconciliation have a wealth of programs and events that help to expand the global understanding of our students. There are a significant number of classes in the Department of Sociology and Social Work, the School of Business, and the Department of Literature, Journalism and Modern Languages that help students to enlarge their understanding of other cultures and peoples.

Keeping Curriculum Current and Rigorous

PLNU employs a number of quality assurance processes for our curricular offerings. These include:

- The six-year cycle of department program reviews
- The process for making curricular changes through the Academic Policies Committee (undergraduate curriculum) and the Graduate Studies Committee (graduate curriculum)
- WASC accreditation and professional accreditation for some programs (e.g. nursing, education, business)

All of these processes involve comparison with national standards for excellence and the use of assessment for making adjustments in programs and curriculum.



As part of our ongoing work to provide the best possible education for our students, all curricular and co-curricular areas of the university engage in an annual assessment of their work. The new national standard is that basic assessment information be posted on our website where it can be easily viewed by the public. The assessment reports are built around the diagram shown to the left. This allows for a clear and easily navigable way to understand PLNU's assessment system. It has been received positively by academic leaders at PLNU because it greatly simplifies the annual assessment reporting process. To see the curricular assessment data go to: http://assessment.pointloma.edu/academic-assessment/. In addition, PLNU was recently identified as an exemplar institution by the National Institute for Learning Outcomes Assessment (NILOA) for our work in assessment.

Preparing for PLNU's Reaffirmation of Accreditation with WASC in 2016-18

PLNU received reaffirmation for ten-years in February 2008. In fall 2016, PLNU will begin filing their documents for the next reaffirmation cycle. Since the last filing, WASC has significantly redesigned the reaffirmation process in order to reduce the burden on institutions. The new process will be a one-half year to two year process and will begin with PLNU's report filing in fall 2016, followed by an off-sight review in spring 2017 and a campus visit in fall 2017.

The President has formed a WASC Steering Committee that will lead the institution through the reaffirmation process. The WASC Steering Committee is organized around the eight components of the university's self-study. The components of the report include, but are not limited to:

- Institutional context
- Compliance checklist
- · Meaning, Quality, and Integrity of the Degree
- Educational quality
- Student success: graduation and retention
- Quality assurance and improvement
- Sustainability, financial viability, and changing environment
- Reflections and plans for improvement

The Steering Committee is hard at work preparing the first draft of the WASC report.