### Master of Arts in Education: Concentration in Counseling

# Pupil Personnel Services Credential Annual Assessment Report School of Education 2010-2011 Academic Year

### **Assessment Plan Description**

### **School of Education Expanded Statement of Purpose**

### Mission Statement

Point Loma Nazarene University School of Education is a vital Christian learning community that exists to develop high-performing, reflective educators of noble character who impact the lives of learners to influence the broader community.

### Vision

Point Loma Nazarene University School of Education is a prominent Christian voice in higher education – looked at as a wellspring of resources and support in the areas of pedagogy, leadership, clinical practice, technology, and innovation.

The School of Education is recognized as:

- a Christian learning community that promotes excellence in academic preparation, wholeness in personal development, and faithfulness to mission,
- a source of expertise and resources within the surrounding communities,
- a vital force of change in the transformation of educational landscapes,
- an exemplary model of servant leadership and commitment to ministry, and
- a candidate-centered learning environment where diversity is respected, valued, and encouraged.

# Program Learning Outcomes Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

Institutional Outcomes	School of Education All Student Outcomes	Academic Degree Program Outcomes	CTC Driven Candidate Outcomes
Learning informed by faith.	Equip	Equip 1. Maintains competencies in knowledge, skills of the school counseling profession, and practices attitudes that demonstrate the ability to ethically implement, maintain, and advocate for a results-based counseling program.	Equip 1. Demonstrates knowledge of ethical standards and practices of the counseling profession. (CTC 6,18) 2. Demonstrates knowledge and understanding of major counseling theories and their contribution to the counseling process. (CTC 17,25) 3. Identifies and demonstrates an understanding of the key/current critical issues in education and the need for appropriate action/reaction. (CTC 12, 22) 4. Understands the importance of collaboration within the school community. (CTC, 27)
Growing in a faith community.	Transform	Transform 1. Promotes the comprehensive counseling program through modeling of servant leadership that focuses on positive outcomes for diverse school communities in the belief that all students can learn and succeed.	Transform  1. Demonstrates an understanding of effective leadership skills. (CTC 12, 22)  2. Understands the importance of developing cultural competence and the ways in which ethnic, cultural, socioeconomic, and environmental factors influence pupil learning and achievement. (CTC 3)  3. Identifies the sources of cultural identity and the various agents that transmit culture and understand how a teacher's own cultural identity, assumptions, and expectations of students affect their students' learning and achievement. (CTC 3)  4. Understands the various issues surrounding universal access, equity for all students (including poverty), and employ techniques to protect and support all students in order to create an equitable learning environment in the classroom. (CTC 5)  5. Understands the importance of coordination and collaboration within the school community. (CTC 27)
Serving in the context of faith.	Empower	Empower 1. Engages in on-going professional self-evaluation and personal self-reflection using the dispositions 2. Assesses student needs routinely and uses technology to conduct, analyze, and evaluate research data and communicate results to all school stakeholders.	Empower  1. Demonstrates knowledge of own belief system (spiritual self, personal philosophy) and willingness to model Christianity in the modern world.  2. Demonstrates knowledge and skill in academic assessment, personal and social counseling, academic and career counseling, program development, program coordination and supervision, consultation, legal aspects, and professional ethics. (CTC 1-30)  3. Demonstrates skills in current technology for communication and collecting, organizing, distributing, and analyzing data to facilitate effective outcomes and student achievement. (CTC 4, 15, 25,30 30)

# Curriculum Map Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

(Legend: D=Developed; M=Mastered; P=Practiced; Color Yellow=signature assignment; Color Green=assessed)

	(Legend: D=		_	_	,	es (PLOs) Yellow=sig		nment	
PPS Program Required Courses	1. School Counselor Leaders work collaboratively with other school personnel to coordinate the academic, social/emotional, and career planning needs of all students. This is achieved by:  2. Professional School Counselors demonstrate the attitude, skills, and knowledge that all students can learn, succeed, and should have equal access to quality education by:  3. Professional School Counselors will use technology conducting and analyzing research in order to:		<i>U</i> ,	CTC Standard					
	Ia. Having a working knowledge of how to implement a comprehensive school counseling program using the ASCA model and understanding the cultural, political, legal, and social influences on the educational systems and the students served	1b. Maintaining competencies in knowledge, skills and practices and attitudes that demonstrate the ability to implement, maintain, and advocate a results-based counseling program	Ic. Practices and models professional ethical standards set out by the American School Counselor Association and California Association of School Counselors	2a. Collecting and analyzing data in order to advocate for all students	2b. Cultivating on-going self-evaluation and life-long learning habits that promote PLNU dispositions of noble character and ASCA/CASC ethical standards	3a. Promote the comprehensive counseling program through modeling leadership that focuses on positive outcomes for student	3b. Communicate results to all school stakeholders	3c. Evaluate the ongoing student needs and identify professional growth	
GED 633 Educational Law & Finance (3)			D,M	D,M	D,M		D	D	6,14,18,22
ED 641 School ommunities in a Pluralistic Society	D,M	D,M	D,M		D,M	D,M		D,M	1,3,8,13,18, 21, 24
ED 662 Foundations	D, P	D,P	D,P		D,P	D		D	1,16,17,18,25

0.00 11 0		1	1	1	T		1		1
of Counseling &									
Counseling Theory									
(3)									
GED 663 Individual	D	D,P	D		D	D,P		D,P	1,3,13,14,21,
and Group									25,26,29
Counseling and									
Ethical Standards (3)									
GED 664 Counseling	D,P	D,P	D,P	D,P	D,P	D,P		D	1,4,18,19,20,
for Academic									21,23
Achievement and									
Career Development									
(3)									
GED 667	D,M,P	D,M,P	D,M,P	D,M,P	D,M,P	D,M,P	D,P	D,P	1,13,18,22,
Comprehensive									27,28,30
Counseling and									
Guidance Programs:									
Coordination and									
Collaboration (3)									
GED 670 Advanced		D			D,P			D,P	1,2,11,15,23,
Educational					,			,	24,29
Psychology (3)									
GED 681 Educational		D,P		D,P		D,P	D,P	D,M,P	1,14,20,30
Measurement and		2,1		2,1		2,2	2,1	2,1.1,1	1,1 1,20,50
Evaluation (3)									
GED 672 Philosophy	D	D			D	D		D	1,16,17
of Education (3)	D	<b>D</b>			Б	Б		D	1,10,17
GED 601 Foundations	D,P	D,P	D,P		D	D,M,P	D,P	D,M,P	1,12,13,16,
of Leadership and	<i>D</i> ,1	D,1	D,1		Б	D,111,1	D,1	<i>D</i> ,111,1	22
Educational Issues									
(3)									
GED 675 Family	D,M,P	D	D		D			D	1,2,7,8,21,24
Systems (3)	D,WI,I	D			D			D	1,2,7,0,21,24
GED 677 Teaching	D	D	D,M,P	D,M,P	D,M,P	D,M,P	D	D	6,15,18,
Strategies for Special	ע	ש	D,MI,P	D,M,P	D,WI,P	D,W,P	<mark>Մ</mark>	ש	23,29
Populations (3)									23,27
	MD	MD	MD	MD	MD	MD	MD	MD	1-32
GED 687 Research,	M,P	M,P	M,P	M,P	M,P	M,P	M,P	M,P	1-32
Field Studies &									
Practicum in									
Counseling and									
Guidance (3 units for									
degree only) (9 units									
for PPS)									

# Multiple Year Assessment Plan Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

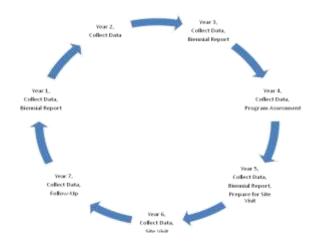
Each year, the California Commission of Teacher Credentialing (CTC) requires universities offering credentials to undertake a thorough review of the assessment processes and procedures to ensure program quality and ongoing improvement. The recursive CTC seven year program improvement cycle and accreditation cycle provide the structure for this ongoing, in depth, internal and external review process.

The following table lists the activities of the accreditation cycle. All data collected are disaggregated by program and regional center, and ultimately leads to the development of the CTC required program assessments and biennial reports. Based upon the findings of these CTS studies and reports, the programmatic changes and improvements are implemented to improve candidate performance, program quality, and program operations.

### CTC Seven Year Cycle of "Red Cohort" Activities:

Academic Year (AY)	2009-2010	2010-2011	2011-2012	2012-2013	2013-2014	2014-2015	2015-2016
Cycle Year	4	5	6	7	1	2	3
Accreditation Activity	Institutional Data Collection	Institutional Data Collection	Institutional Data Collection	Institutional Data Collection	Institutional Data Collection	Institutional Data Collection	Institutional Data Collection
	Program Assessment	Biennial Report	Site Visit	Site Visit follow- up	Biennial Report		Biennial Report
Due to CTC	Program Assessment Document	Biennial Report (Data for AY 2009-10 and 2010-11)	Preconditions Report (6-12 months in advance of visit) Self Study	7 <sup>th</sup> Year Follow Up, if applicable	Biennial Report (Data for AY 2011-12, 2012-13, and 2013-14)	Nothing	Biennial Report (Data for AY 2014-2015 and 2015- 2016)
Due dates	Oct. 2009 or Jan. 2010	Aug. 2011 or Sept. 2011	2 months before Site Visit	Up to 1 Year after Site Visit, if applicable	Aug. 2014, Sept. 2014, or Oct. 2014	None	Aug. 2016 or Sept. 2016
COA/CTC Feedback What & When	Preliminary findings on each program and all standards by Jan. 2011	-CTC Staff feedback in Aug: 6-8 wks Sept: 6-8 wks	-Accreditation decision made by COA	COA Review of 7 <sup>th</sup> Year Report, if applicable	-CTC Staff feedback in Aug: 8-10 wks Sept: 10-12 wks Oct: 12-16 wks	None	-CTC Staff feedback in Aug: 8-10 wks Sept: 10-12 wks
Notes							

### CTC Accreditation Cycle



### **Assessment Activities**

### Methods of Assessment and Criteria for Success Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

Currently, assessment data is collected through internal and external sources. Focus groups representing staff, faculty, clinical supervisors, and advisory councils have worked together to discern a set of balanced assessment measures. They are listed below. Accompanying forms and rubrics are included in the appendix.

### 1. Coursework Assessments (2008)

Using TaskStream as the primary data storage system, the program collects key assessments known as signature assignments to gauge candidates' progress throughout their course of study and ensure CTC program standards are met. Each signature assignment is evaluated using a supporting rubric. At the end of each academic year, collected data is disaggregated by regional center and analyzed with results identifying areas for program improvement. Rubrics may be found in the appendix.

- **Signature Assignment:** In GED 641, candidates report on a particular cultural group present in their school district. They research the values, religious observances/holidays, learning styles, parental role in education, child rearing traditions, most appropriate ways to praise and discipline the children in school, communication styles (verbal and nonverbal), and how to best reach and teach these children. The project includes a reflection section on the most significant learning to the candidate and the application to teaching.
- **Signature Assignment:** In GED 662, Counseling and Counseling Theory, candidates are provided an overview of the school counseling profession including historical content and knowledge of social and cultural foundations. Foundational counseling theories, skills, and techniques are introduced as are stages of the counseling relationship. Purposes, types, and applications of research in counseling are introduced and the signature assignment is a research paper.
- **Signature Assignment:** In GED 667A and GED 677B, Comprehensive Counseling and Guidance Programs: Coordination and Collaboration, candidates gain an understanding of the development, operation, management, and ongoing evaluation of a comprehensive counseling and guidance program at the elementary, middle, and high school levels. The course describes, defines, and discusses the elements necessary for the development of an effective guidance program that includes coordination of services and collaboration with key individuals and groups including parents, administrators, teachers, and community-based organizations. Candidates use the Support Personnel and Accountability Report Card (SPARC) as their signature assignment.
- **Signature Assignment:** In GED 677, Teaching Strategies for Special Populations, candidates build on their knowledge, skills, experiences, and strategies acquired during preliminary preparation for teaching students with disabilities, students in the general education classroom who are at risk, and students who are gifted and talented. Each candidate will review and learn application principles for the statutory provisions of the Individuals with Disabilities Education Improvement Act (IDEIA), Section 504 of the

Rehabilitation Act of 1973, and discuss and reflect on subsequent changes in the Acts, statutory and/or local provisions relating to the education of students who are gifted and talented. A culminating leadership project reflecting collaboration, differentiation strategies, and student advocacy serves as the signature assignment.

• **Signature Assignment:** In GED 687, Research, Field Studies, and Practicum Counseling and Guidance, 100 hours of supervised fieldwork in counseling and guidance are archived. Candidates demonstrate their ability to reflect on their work as a school counselor through a culminating portfolio project in the GED 687 Fieldwork. The portfolio requires candidates to reflect on each of the CTC's 32 standards, write a paragraph stating how they demonstrate competency in each standard, and provide three pieces of evidence to support what they have stated. In addition, candidates are required to conduct four case studies on actual school clients during their fieldwork and one is submitted on TaskStream as a signature assignment.

### 2. Dispositions Assessments (2010)

Every PPS candidate will have four opportunities to be assessed and track their growth on the Dispositions of Noble Character throughout the program. All Disposition assessments and the *School Counselor Professional Growth Chart* will be completed on TaskStream. In GED 662, candidates will complete a self-assessment and have the choice between two professors to assess them from the following PPS courses. For courses GED 663, GED 664, GED 667, GED 665, GED 633, GED 601, GED 670, GED 641, and GED 681, candidates must ask the professor to complete their assessment within the first week of class. The final assessment will be completed by one of the Site Supervisors during the candidate's fieldwork (GED 687). After each assessment, candidates will complete a phase on the *School Counselor Professional Growth Chart*. Candidates who receive a one or two rating from a professor or site supervisor must meet with the professor and Program Director to discuss the growth plan in the identified Disposition.

### 3. Exit Surveys for Program Completers (2009)

Following the completion of the candidate's program of study, each candidate completes an exit survey. The survey probes candidate satisfaction in the area of course content, instructional delivery, learned skills, and overall satisfaction. Collected data is analyzed with results identifying areas for program improvement.

### 4. Follow-up Surveys (2011)

Follow-up surveys are sent to graduated candidates as well as their employers in the spring following their graduation from the program. Completed survey data is considered confidential. The results provide the program with feedback regarding the knowledge, skills and dispositions, and overall program satisfaction.

### Summary of Data Collected Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

### **Data Charts and Discussion of Findings**

Results from PPS in School Counseling Signature Assignment Data

			ission V			- 6	Signature		cadia				Bakers	sfield	
Course	N	Mean	Media n	SD	%	N	Mean	Media n	SD	%	N	Mean	Media n	SD	%
GED 641 Signature Assignme nt	4 5	3.95/4	4	0.1	98.7	1	4.00/4	4	0	100	1	4.00/4	4	0	100
GED 662 Signature Assignme nt	3 2	3.86/4	4	0.2	96.4 1	2 8	3.46/4	3.5	0.3	86.6 1	2	3.60/4	3.6	0.5	90
GED 665 Signature Assignme nt	1 7	3.94/4	4	0.0	98.4	2 7	3.64/4	3.85	0.4	90.9	8	3.71/4	3.81	0.3	92.8
GED 667A Signature Assignme nt	5 3	15.92/1	16	0.3	99.5	4 8	14.85/1	15	1.1	92.8	7	14/00/1	14	1.1 5	87.5
GED 667B Signature Assignme nt	5	4.00/4	4	0	100	4 8	3.57/4	3.7	0.5	89.2 7	7	3.25/4	3.05	0.2	81.2
GED 677 Signature Assignme nt	1 7	3.98/4	4	0.0	99.5 6	1 9	3.67/4	4	0.4	91.8 4	4	3.76/4	3.8	0.2	94.0
GED 687 Signature Assignme nt	0	0	0	0	0	9	14/78/1 6	16	1.5	92.3	2	15.50/1 6	15.5	0.7	96.8 8

### Dispositions of Noble Character Candidate Self Evaluation Data

Dispositions of	Self	1	2	3	4	Average
Noble Character	Assessment	1	·			
1,0010 0114140001	Total from					
	GED 662					
1. 1.Spirit of	44	0.00%	0.00%	29.55%	70.45%	3.7
Collaboration,					, , , , , , ,	
Flexibility and						
Humility						
The candidate						
actively						
participates in and						
contributes to the						
achievement of the						
learning						
community,						
explaining own						
thought process						
with humility and						
considers those of						
others with a						
positive, open-						
minded attitude						
2.Honesty &	44	0.00%	0.00%	11.36%	88.64%	3.89
Integrity						
The candidate						
demonstrates						
honesty, integrity,						
and coherence in						
attitudes, and						
actions, and is						
accountable to the						
norms and						
expectations of the						
learning						
community.	44	0.00%	0.00%	29.55%	70.45%	3.7
3. Caring, Patience, and	44	0.00%	0.00%	29.33%	70.45%	3.7
Respect						
The candidate						
demonstrates						
caring, patience,						
fairness and						
respect for the						
knowledge level,						
diversity, and						
abilities of others,						
ensuring that all						
students have the						
opportunity to						

achieve.						
4. Spirit of	44	0.00%	0.00%	34.09%	65.91%	3.66
Collaboration,						
Flexibility and						
Humility						
The candidate						
actively						
participates in and						
contributes to the						
achievement of the						
learning						
community,						
explaining own						
thought process						
with humility and considers those of						
others with a						
positive, open-						
minded attitude	4.4	0.000/	0.000/	26.640/	(1.260/	2.61
5. Harmony in	44	0.00%	0.00%	36.64%	61.36%	3.61
Learning						
Community						
The candidate						
takes						
responsibility for						
resolving conflicts						
or issues with						
others, and teaches						
students those						
skills, in a way						
that sustains and						
enhances a healthy						
and safe learning						
community						
6. Self-	44	0.00%	0.00%	31.82%	68.18%	3.68
Awareness/Calling						
The candidate						
shows awareness						
of areas of						
strength, interests,						
learning style, and						
areas for						
continuing						
growth; generates						
and follows						
through on						
personalized						
growth plans. The						
candidate						
demonstrates that						
serving as a						

professional educator is a confirmed calling to equip, to transform and to empower every student to fulfill his or her full potential.						
7. Perseverance with Challenge The candidate perseveres, remains engaged, and persists as a life-long learner, especially when academic and professional assignments are perceived as challenging.	44	0.00%	0.00%	31.82%	68.18%	3.68
8. Diligence in Work Habits & /Responsibility for Learning The candidate attends to the roles and responsibilities of the learning community, and is well-prepared and on time. The candidate completes required assignments on time and is reflective and receptive to formative feedback.	44	0.00%	2.27%	27.27%	70.45%	3.68

### **Analysis of Candidate and Program Data**

PPS in School Counseling Candidate Analysis Summary of Data Results from Signature Assignments

Course	Summary of Results	Areas for Improvement
GED 641	Data from the Signature Assignment for	These data indicate a need for students
School Communities	GED 641 indicate that data was collected	to further increase their cultural
in a Pluralistic Society	from 57 students enrolled in this class across	awareness and competence in working
	all Point Loma Nazarene University	with a culturally diverse population.
	Regional Centers from report period Fall	
	2010 to Fall 2011. The data indicate that on	
	a 4-point scoring scale, the average score	
	received by all students who submitted their	
	Signature Assignment through the software-	
	based assessment system Taskstream, was 3.96. The median is one of the measures of	
	central tendency, also defined as the middle	
	score in the frequency distribution. In this	Review Signature Assignment and
	sample the median score was 4.0. The	revise as needed. Ensure that all
	standard deviation was .15 indicating that	candidates submit Signature
	the raters of the students' Signature	Assignments to Taskstream on time.
	Assignments in this class rated the quality of	
	the assignments similarly, between 3 and 4	
	points further revealing that the average	
	score is very near the mean 3.96. Scores for	
	this Signature Assignment at each Regional	
	Center are very high. They indicate that	
	students across the PLNU Regional Centers are culturally aware and able to demonstrate	
	cultural competence in the workplace.	
	cultural competence in the workplace.	
GED 662	Data from the Signature Assignment for	To improve scores, candidates should
Foundations of	GED 662 indicates that data was collected	reinforce their knowledge of each
Counseling &	was from 62 students enrolled in this class	counseling theory with additional
Counseling Theory	across all Point Loma Nazarene University	learning activities as well as increase
	Regional Centers from report period Fall	their awareness of the scoring criteria
	2010 to Fall 2011. The data indicate that on	and the point value associated with each
	a 4-point scoring scale, the average score received by all students who submitted their	in advance of completing the Signature Assignment.
	Signature Assignment through the software-	Assignment.
	based assessment system Taskstream, was	
	3.67. The median is one of the measures of	
	central tendency, also defined as the middle	
	score in the frequency distribution. In this	
	sample the median score was 3.8. The	
	standard deviation was .35 indicating that	
	the raters of the students' Signature	
	Assignments in this class rated the quality of	Review Signature Assignment and
	the assignments similarly, between 3 and 4	revise as needed. Ensure that all
	points further revealing that the average	candidates submit Signature

score is near the mean of 3.67. Scores represent candidate's range of ability from 3.46 to 3.94, to organize and apply knowledge of theory integration and use of writing mechanics. Candidates would benefit from additional pre-assessment review by examining each criterion and point value assigned within the scoring rubric.

Assignments to Taskstream on time.

### GED 667A Comprehensive Counseling & Guidance Programs Coordination & Collaboration

### GED 667A -

Data from the Signature Assignment for GED 667A indicate that data collected was from 108 students enrolled in this class across all Point Loma Nazarene University Regional Centers from report period Fall 2010 to Fall 2011. The data indicate that on a 16-point scoring scale, the average score received by all students who submitted their Signature Assignment through the softwarebased assessment system Taskstream, was 15.32. The median is one of the measures of central tendency, also defined as the middle score in the frequency distribution. In this sample the median score was 16. The standard deviation was 1.04 indicating that the raters of the students' Signature Assignments in this class rated the quality of the assignments further apart from one another, between 3.0 and 4.0 points further revealing that the average score is near the mean of 15.32.

To improve scores candidates should extend their review of the ASCA National Model principles to improve the application of this knowledge when completing this Signature Assignment.

Review Signature Assignment and revise as needed. Ensure that all candidates submit Signature Assignments to Taskstream on line.

Scores on this Signature Assignment are wide ranging from 15.92 to 14.00 and indicate the need for candidates to extend their knowledge of the ASCA National Model, counselor responsibilities as outlined in that document and gain a clearer understanding of the school counselor's role in leadership and collaboration in the school setting.

# GED 667B Comprehensive Counseling & Guidance Programs Coordination & Collaboration

### GED 667B -

Data from the Signature Assignment for GED 667B indicate that data collected was from 106 students enrolled in this class across all Point Loma Nazarene University Regional Centers from report period Fall 2010 to Fall 2011. The data indicate that on a 4-point scoring scale, the average score received by all students who submitted their Signature Assignment through the softwarebased assessment system Taskstream, was 3.76. The median is one of the measures of central tendency, also defined as the middle score in the frequency distribution. In this sample the median score was 4. The standard deviation was .43 indicating that the raters of the students' Signature Assignments in this class rated the quality of the assignments similarly, between 3.0 and 4.0 points further revealing that the average score is near the mean of 3.76. Scores for this Signature Assignment are moderately high at each Regional Center and indicate that candidates across the system are knowledgeable about the essential elements required for and development of a SPARC for school site programs.

To improve scores, candidates would benefit from additional insight into the criterion of the SPARC and further examination of outstanding SPARC examples.

Review Signature Assignment and revise as needed. Ensure that all candidates submit Signature Assignments to Taskstream on time.

### GED 665 Safe Schools & Violence Prevention

Data from the Signature Assignment for GED 665 indicate that data collected was from 52 students enrolled in this class across all Point Loma Nazarene University Regional Centers from report period Fall 2010 to Fall 2011. The data indicate that on a 4-point scoring scale, the average score received by all students who submitted their Signature Assignment through the softwarebased assessment system Taskstream was 3.75. The median is one of the measures of central tendency, also defined as the middle score in the frequency distribution. In this sample the median score was 3.85. The standard deviation was .37 indicating that the raters of the students' Signature Assignments in this class rated the quality of the assignments similarly, between 3.0 and 4.0 points further revealing that the average score is near the mean of 3.75. Scores for this Signature Assignment at each Regional Center are very high and indicate that

To improve scores candidates require additional training and practice in the written expression of their knowledge related to the Signature Assignment topic as well as formatting in APA style.

Review Signature Assignment and revise as needed. Ensure that all candidates submit Signature Assignments to Taskstream on time.

	candidates across the system are successfully able to demonstrate their understanding of issues related to at-risk children and violence prevention.	
GED 677 Teaching Strategies for Special Populations	Data from the Signature Assignment for GED 677 indicate that data collected was from 40 students enrolled in this class across all Point Loma Nazarene University Regional Centers from report period Fall 2010 to Fall 2011. The data indicate that on a 4-point scoring scale, the average score received by all students who submitted their Signature Assignment through the software-based assessment system Taskstream, was 3.81. The median is one of the measures of central tendency, also defined as the middle score in the frequency distribution. In this sample the median score was 4. The standard deviation was .37 indicating that the raters of the students' Signature Assignments in this class rated the quality of the assignments similarly, between 3.0 and 4.0 points further revealing that the average score is near the mean of 3.81. Scores on this Signature Assignment are quite high and indicate that candidates are able to demonstrate an understanding of the needs of k-12 students with learning differences as well as cite the ways in which they would collaborate with key educators at a school site for the benefit of the child.	To improve scores candidates should continue to familiarize themselves with the criterion on the scoring rubric associated with this Signature Assignment.  Review Signature Assignment and revise as needed. Ensure that all candidates submit Signature Assignments to Taskstream on time.
GED 687 Research, Field Studies & Practicum in Counseling and Guidance	Data from the Signature Assignment for GED 687 indicate that data collected was from 11 students enrolled in this class across all Point Loma Nazarene University Regional Centers from report period Fall 2010 to Fall 2011. The data indicate that on a 16-point scoring scale, the average score received by all students who submitted their Signature Assignment through the software-based assessment system Taskstream, was 14.91. The median is one of the measures of central tendency, also defined as the middle score in the frequency distribution. In this sample the median score was 16. The standard deviation was 1.45 indicating that	To improve scores candidates would benefit from reviewing case studies prior to their fieldwork experience.  To compare a cross section of data from the three different centers, the Mission Valley Center will need to begin collecting data from this Signature Assignment in order for it to be aggregated in the next reporting period.

the raters of the students' Signature
Assignments in this class rated the quality of
the assignments widely discrepant, between
3.0 and 4.0 points further revealing that the
average score is near the mean of 14.91.
Data from the Mission Valley Regional
Center has not been aggregated for this
reporting period. Scores from the Arcadia
and Bakersfield Regional Centers indicate
that candidates are able to apply their
knowledge of the academic, career, and
personal/social development needs of
students as reflected in their case study
project.

Review Signature Assignment and revise as needed. Ensure that all candidates submit Signature Assignments to Taskstream on time.

# Use of Results Master of Arts in Education: Concentration in Counseling Pupil Personnel Services Credential

### **Use of Assessment Results to Improve Candidate and Program Performance**

Data Source	Plan of Action or Proposed Changes Made	Applicable Program or Common Standard(s)
Assessment and Program Consistency	a. The Program Director for PPS will meet regularly with course instructors to review the data from the signature assignments as well as to ensure inter-rater reliability of assessments through consistent administration of the assignments and application of the rubrics.  b. Monthly meetings of all Program Directors to review and ensure program consistency throughout the Centers  c. All candidate admissions to exit data will be collected in Taskstream. The transition point system was set up in spring of 2011. Program Directors will need to monitor each candidate's progress through the program by indicating if they have MET or NOT MET criteria for each phase.  d. Actively recruit adjunct faculty who hold terminal degrees and PPS credentials.	Common Standard 1: The education unit implements and monitors a credential recommendation process that ensures that candidates recommended for a credential have met all requirements.  Common Standard 2: The education unit implements an assessment and evaluation system for ongoing program and unit evaluation and improvement.  Common Standard 5: Multiple measures are used in an admission process that encourages and supports applicants from diverse populations.  Common Standard 6: Qualified members of the unit are assigned and available to advise applicants and candidates about their academic, professional and personal development and to assist each candidate's professional placement.
2. Taskstream Signature	Additional Taskstream training     or adjunct faculty to ensure	Common Standard 1: The vision provides direction
Assignments	successful submission and evaluation of signature	for programs, courses, teaching, candidate
	assignments	performance and
	b. The process for assessing the	experiences, scholarship,

	Dispositions of Noble Chara is in Taskstream and will be used to provide candidates or reflection and growth opportunities throughout the PPS program.  c. Site Supervisor Evaluation of be available on Taskstream collect and analyze data more efficiently.  d. Site Supervisors will complete Dispositions of Noble Character Assessment on Taskstream along with the Supervisor evaluation.	with  Common Standard 2: The system collects, analyzes, and utilizes data on candidate and program completer performance and unit operations.
	e. Ensure that all candidates su Dispositions of Noble Chara on Taskstream. In addition, Candidates will complete th School Counselor Growth Con Taskstream.	e e
	f. The Program Directors and adjunct faculty need to collaborate to revise all signature assignments. g. The adjuncts and Program	
	Directors need to ensure tha Taskstream system is used t assess and monitor Transitio points for candidates. h. A new process was develop	o on
	for candidates to complete to exit survey at the time of the final visit with the Program Advisor and Credential Ana Limited data was collected.	he eir
3. Disposition Data	a. More data will need to be collected from the Dispositi process which was impleme in fall of 2010.	and monitors a credential recommendation process
	b. The Transition Points which include the Disposition evaluation process and will to be monitored by the PPS Program Director once candidates have completed a	need candidates recommended for a credential have met all requirements.
	cycle. An indication of "ME or "NOT MET" will be used once candidates have compleach phase.  c. More data will need to be	ET" Multiple measures are used in an admission

with all cen program in	d cross-referenced ters offering the PPS order to have pectations for sceptances.  Candidates preparing to serve as professional school personnel know and demonstrate the professional knowledge and skills necessary to educate and support effectively all students in meeting the state adopted academic standards.
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# **APPENDIX**

### GED 662 - Counseling and Guidance Theory



	1	2	3	4	Score/ Level
Quality of Information as related to main topic (integrative perspective) and reason for choosing topic is clearly stated	Information is incomplete as it relates to the main topic and reason for choosing topic not stated	Information is partially related to the main topic but lacks in substance. Reason for choosing topic is basically stated.	Information is related to the main topic and reason for choosing topic is stated	Information is clearly and thoughtfully related to the main topic	
Organization of research paper	Organization lacks proper structure and shows limited understanding of guidelines established in course syllabus	Organization demonstrates some understanding of how to structure ideas and basic guidelines followed from course syllabus	Organization is evident and course guidelines basically followed	Organization is clearly identified and course guidelines completely followed	
Demonstrates application of knowledge gained from initial question	Knowledge gained is not demonstrated and there is insufficient evidence of research	Knowledge gained is limited and not sufficiently demonstrated throughout the research paper	Knowledge gained is evident at the conclusion of the research paper	Knowledge gained is evident through clear and thoughtful ideas discussed throughout paper	
Mechanics	Excessive grammatical, spelling, and/or punctuation errors. (A rewrite may be required to obtain a passing score between 3 and 4)	Many grammatical, spelling, and/or punctuation errors.	Limited (1-4) grammatical, spelling, and/or punctuation errors.	No grammatical, spelling, or punctuation errors.	
Resources (minimum of 10)	Some sources used are not cited and the source has no attribution (using an undocumented source will result in no credit for the document and possible disciplinary action).	All sources are accurately documented, but many are not in the APA format.	Appropriate and current references are used. All sources are accurately documented, but a few are not in the APA format.	Appropriate and current references are used. All sources are accurately documented in APA format.	

### GED 667A - Comprehensive Counseling & Guidance Programs: Coordination & Collaboration



	1	2	3	4	Score/ Level
Knowledge of the American School Counselor's National Model	Has limited understanding of the ASCA national model and its implementation	Demonstrates a fundamental understanding of the ASCA model and its implementation	Basic knowledge of the understanding of the ASCA model and its implementation are demonstrated	Well defined knowledge of the ASCA model and its implementation are demonstrated	
Communicates clearly and effectively during class presentations	Limited preparation was evident; information was unorganized and difficult to follow	Too much or not enough information shared, was read aloud, and unequally distributed between group presenters	Information was organized and distributed equally among the group, however more awareness of how to effectively present the material needed to be demonstrated	Information was well organized, group members shared equal responsibility, and effective communication skills were evident	
Demonstrates knowledge of professional school counseling responsibilities	Limited understanding of professional school counseling responsibilities	Demonstrates some understanding of professional school counseling responsibilities; areas of growth are identified.	General knowledge of professional school counseling responsibilities is demonstrated.	Well defined knowledge of professional school counseling responsibilities can be articulated effectively	
Leadership and Collaboration	Has limited understanding of the leadership skills necessary in the school counseling profession. Knowledge of the critical skills needed to collaborate are not evident at this time	Some understanding of leadership and collaboration are demonstrated	Demonstration of leadership skills are emerging, understanding of the need to collaborate in order to better serve students is conceptualized	High commitment to develop leadership and collaboration skills are evident and demonstrated	

### GED 667B - Comprehensive Counseling & Guidance Programs: Coorination & Collaboration



	1	2	3	4	Score/ Level
Category 1: Principal's message	Some Statements and explanations were not included and/or poorly written and unstructured	Statements and explanations were included, but poorly written and structure was weak	Four out of five statements were included, well written and structured	All statements were included, structured clearly, defined and well written	
Category 2: Student Support Personnel Team	Some Statements, explanations, and a chart were not included and/or poorly written and unstructured	Statements, explanations, and a chart were included, but poorly written and structure was weak	Three out of four statements and/or explanations were included, chart was sufficient, well written and structured	All statements, explanations, and chart were included, clearly defined, well written and well structured	
Category 3: School Climate and Safety	Some Statements, explanations and graphs were not included and/or poorly written and unstructured	Statements, explanations and graphs were included, but poorly written with limited structure	All statements, explanations, graphs, process and perception data were included and sufficiently represented	All statements, explanations, graphs, process and perception data were clearly defined, well written and structured	
Category 4: Student Results	Some statements, explanations, and graphs were not included and/or poorly written and ASCA standards were missing	Statements, explanations, and graphs were included and/or poorly written without linking ASCA standards	All statements, explanations, and graphs were included with ASCA standards sufficiently embedded	All statements, explanations, and graphs were clearly included with ASCA standards evidently embedded	
Category 5: Community Partnership/Resources	Some statements, resources, volunteer activities and contact information were not included	Statements, resources, volunteer activities, and contact information were included but poorly written	All statements, resources, volunteer activities, and contact information were included	All statements, resources, volunteer activities, and contact information were included and demonstrated a working knowledge of the ASCA national model	
Category 6: Content	SPARC guidelines regarding content, format, and grammatical errors were not followed and	Some SPARC guidelines regarding content, format, and grammatical errors were followed but lack of	SPARC guidelines regarding content, format, and grammatical errors were sufficiently followed	SPARC guidelines regarding content, format, and grammatical errors were followed. No more	
	PARC must be edited and ed en resubmitted			an two errors were	

### GED 687 - Research, Field Studies, and Practicum in Counseling & Guidance



	1	2	3	4	Score/ Level
Knowledge and skills in applying themes and functions of school counseling	Limited knowledge and skills have been identified and functions of school counselor not observed to satisfaction of standards	Fundamental knowledge and skills have been identified and functions of a school counselor demonstrated below level of satisfaction	General knowledge and skills are evident. Demonstration of school counselor functions observed, application is satisfactory	High commitment of applying knowledge and skills within the functions of school counseling are evident and exceed expectations	
Demonstration of ability to address the academic, social/emotional, and vocational needs within a diverse school community	Narrow description of the problem and candidate's limited response to it.	Basic description of problem and candidate's inconsistent response to it	Candidate's description of problem and response were sufficient	Well defined problem and thorough candidate response.	
Legal and Ethical Issues	Partial understanding of legal and ethical issues has been observed. Candidate will need to address identified areas of concern	Fundamental understanding of legal and ethical issues has been observed. Candidate will need to address specific areas of concern	Candidate demonstrates general knowledge and legal and ethical issues and a commitment to professional growth in this area	Candidate demonstrates competency in their understanding of the critical nature of adhering to high standards of professional legal and ethical practices	
Ability to utilize appropriate counseling standards of practice	Limited awareness of appropriate counseling practices were demonstrated	Basic awareness of appropriate counseling practices were demonstrated	Sufficient understanding of how to utilize appropriate counseling practices were demonstrated	Demonstrates a thorough and applied understanding of the appropriate counseling practices	



### GED 641 School Communities in a Pluralistic Society

	Elements Not Evident	Elements Somewhat Evident	Elements Evident	Elements Highly Evident	Score/ Level
Slides	Includes <9 slides with <4 related photos. Not all the required information is evident	Includes 10 slides with 4+ related photos; bullets include the basic required information.	Includes 11+ slides that include more than the basic aspects of the culture with 5+ related photos; bullets are well described, but concise.	Includes 12-15 slides covering many aspects of the culture with 6+ related photos; bullets focus on the more significant information.	
Information sources	Includes information from a few sources and includes a list of "Works Cited" at the end.	Includes accurate information from books and the internet. Includes "Works Cited."	Includes accurate information taken from personal interview(s) as well as information from books and the internet. Includes "Works Cited"	Includes quotes from a personal interview with a person from that culture as well as current information from books, internet. Includes "Works Cited."	
Application of information	Includes some accurate cultural information that would help educators.	Includes accurate cultural information that would help other educators effectively teach the students and one other aspect (praise discipline or learning style or parent communication)	Includes accurate cultural information that would help educators effectively teach the educators and two other aspects (praise/discipline, learning style or parent communication)	The oral presentation effectively communicates critical information; candidate adds relevant description to the bulleted items. Music from the culture is included in some way.	
Oral presentation	The Power Point is not presented orally in such a way as to get the listeners' attention	The oral presentation consists more of reading the Power Point and adding some relevant description of the bulleted items.	The oral presentation communicates the key information in an engaging manner and includes relevant description of the bulleted items.	The oral presentation effectively communicates critical information; candidate adds relevant description to the bulleted items. Music from the culture is included in some way.	



### GED 677 - Teaching Strategies for Special Populations

	1	2	3	4	Score
Collaboration with Key Educators at School Site	Little or no evidence of statements of collaboration with key educators (administrator, special education teacher, courselor, psychologist) that promote inclusive practices for students with diverse needs.	A partial statement of collaboration with key educators (administrator, special education teacher, courselor, psychologist) that promotes inclusive practices for students with diverse needs.	Clear state ments of collaboration with key educators (a dministrator, special education teacher, counselor, psychologist) that promote inclusive practices for students with diverse needs.	Clear, consistent, and convincing, statements of collaboration with key educators (administrator, spe dail e ducation teacher, counselor, psychologist) that promote indusive practices for students with diverse needs.	
Power Point Presentation	Little or no evidence in presentation of the personal philosophy of inclusive practices	Partially shows evidence in the presentation of the personal philosophy of indusive practices	Clearly shows evidence in the presentation of the personal philosophy of inclusive practices	Gearly, consistently, and convincingly shows evidence in the presentation of the personal philosophy of indusive practices	
Power Point Presentation	Little or no evidence in presentation of the specific dassroom strategies for student success	Partially shows evidence in the presentation of the specific classroom strategies for student success	Clearly shows evidence in the presentation of the specific dassroom strategies for student success	Clearly, consistently, and convincingly shows evidence in the presentation of the specific classroom strategies for student success	
Power Point Presentation	Little or no evidence in presentation of the example of individual differentiation for students with diverse needs	Partially shows evidence in the presentation of the example of individual differentiation for students with diverse needs.	Clearly shows evidence in the presentation of the example of individual differentiation for student with diverse needs.	Clearly, consistently, and convincingly shows evidence in the presentation of the example of individual differentiation for student with diverse needs.	
Reflection	Little or no statements of: - Promotion of and	Partial statements of: -Promotion of and	Clear statements of: Promotion of and	Gear and consistent, and convincing statements of:	
I	partidpation in inclusive	participation in indusive	participation in inclusive	- Promotion of and	
	practices for students with diverse needs at school. -Role of leadership and advocacy on behalf of all students at school.	practices for students with diverse needs at school. -Role of leadership and advocacy on behalf of all students at school.	practices for students with diverse needs at schools. -Role of leadership and advocacy on behalf of all students at school.	partidipation in indusive practices for students with diverse needs at school. -Role of leadership and advocacy on behalf of a li students at school.	



### GED 665 - Safe Schools and Violence Prevention

	1	2	3	4	Score/ Level
Quality of Information as related to main topic and reason for choosing topic is clearly stated	Information is incomplete as it relates to the main topic and reason for choosing topic not stated	Information is partially related to the main topic but lacks in substance. Reason for choosing topic is basically stated.	Information is related to the main topic and reason for choosing topic is stated	Information is clearly and thoughtfully related to the main topic	
Organization of research paper	Organization lacks proper structure and shows limited understanding of guidelines established in course syllabus	Organization demonstrates some understanding of how to structure ideas and basic guidelines followed from course syllabus	Organization is evident and course guidelines basically followed	Organization is clearly identified and course guidelines completely followed	
Demonstrates knowledge gained from initial question	Knowledge gained is not demonstrated and there is insufficient evidence of research	Knowledge gained is limited and not sufficiently demonstrated throughout the research paper	Knowledge gained is evident at the conclusion of the research paper	Knowledge gained is evident through clear and thoughtful ideas discussed throughout paper	
Mechanics	Excessive grammatical, spelling, and/or punctuation errors. (A rewrite may be required to obtain a passing score between 3 and 4)	Many grammatical, spelling, and/or punctuation errors.	Limited (1-4) grammatical, spelling, and/or punctuation errors.	No grammatical, spelling, or punctuation errors.	
Resources (minimum of 10)	Some sources used are not cited and the source has no attribution (using an undocumented source will result in no credit for the document and possible disciplinary action).	All sources are accurately documented, but many are not in the APA format.	Appropriate and current references are used. All sources are accurately documented, but a few are not in the APA format.	Appropriate and current references are used. All sources are accurately documented in APA format.	

### **Course: GED 647 Charter School Signature Assignment**

**Description:** For your final project you will be required to design a "Charter School" utilizing evidence-based programs for identified "high-risk" students in grades 7-12. There are twenty students in each grade level for a total of 120 students. The students can be referred through the LEAs, Department of

Probation, the courts, DCFS, SARB and/or parents.

	1	2	3	4	Weight?
Demonstration of how to address barriers to learning within the context of a charter school for at-risk student populations	Information is incomplete as it relates to the main topic and reason for choosing topic not stated	Information is partially related to the main topic but lacks in substance. Reason for choosing topic is basically stated.	Information is related to the main topic and reason for choosing topic is stated	Information is clearly and thoughtfully related to the main topic	25%
Organization of research paper	Organization lacks proper structure and shows limited understanding of guidelines established in course syllabus	Organization demonstrates some understanding of how to structure ideas and basic guidelines followed from course syllabus	Organization is evident and course guidelines basically followed	Organization is clearly identified and course guidelines completely followed	20%
Knowledge of charter school development as stated in guidelines is evident	Knowledge gained is not demonstrated and there is insufficient evidence of research	Knowledge gained is limited and not sufficiently demonstrated throughout the research paper	Knowledge gained is evident at the conclusion of the research paper	Knowledge gained is evident through clear and thoughtful ideas discussed throughout paper	25%
Mechanics	Excessive grammatical, spelling, and/or punctuation errors. (A rewrite may be required to obtain a passing score between 3 and 4)	Many grammatical, spelling, and/or punctuation errors.	Limited (1-4) grammatical, spelling, and/or punctuation errors.	No grammatical, spelling, or punctuation errors.	15%
Resources (minimum of 10)	Some sources used are not cited and the source has no attribution (using an undocumented source will result in no credit for the document and possible disciplinary action).	All sources are accurately documented, but many are not in the APA format.	Appropriate and current references are used. All sources are accurately documented, but a few are not in the APA format.	Appropriate and current references are used. All sources are accurately documented in APA format.	15%

# Point Loma Nazarene University

Dispositions and Indicators of Noble Character					
Candidate:	Date:	Course:			
Check one: Self-assessment	Professor/University	Supervisor	☐ Mentor/Cooperating Teacher		
<ul> <li>Use the participation rubric to indicate the performance level earned for each indicator.</li> <li>Share behavioral evidence to substantiate rating. Performance levels indicated as 1 or 2 require an evidence statement. Evidence box will expand as needed.</li> </ul>					

Indicator	Performanc e Level (1-4)	Evidence
1. Dignity & Honor		
The candidate honors and respects the worthiness of all individuals in word and deed based on PLNU's Wesleyan heritage: We are individuals created in the image of God, committed to civility, respect, hospitality, grace, and service.		
2. Honesty & Integrity		
The candidate demonstrates honesty, integrity, and coherence in attitudes, and actions, and is accountable to the norms and expectations of the learning community.		
3. Caring, Patience, and Respect		
The candidate demonstrates caring, patience, fairness and		
respect for the knowledge level, diversity, and abilities of		
others, ensuring that all students have the opportunity to achieve.		
achieve.		
4. Spirit of Collaboration, Flexibility and Humility		
The candidate actively participates in and contributes to the		
achievement of the learning community, explaining own		
thought process with humility and considers those of others		
with a positive, open-minded attitude.		
5. Harmony in Learning Community		

The candidate takes responsibility for resolving conflicts or issues with others, and teaches students those skills, in a way that sustains and enhances a healthy and safe learning community.			
6. Self-Awareness/Calling			
The candidate shows awareness of areas of strength, interests, learning style, and areas for continuing growth; generates and follows through on personalized growth plans. The candidate demonstrates that serving as a professional educator is a confirmed calling to equip, to transform and to empower every student to fulfill his or her full potential.			
7. Perseverance with Challenge			
The candidate perseveres, remains engaged, and persists as a life-long learner, especially when academic and professional assignments are perceived as challenging.			
8. Diligence in Work Habits & /Responsibility for Learning			
The candidate attends to the roles and responsibilities of the learning community, and is well-prepared and on time. The candidate completes required assignments on time and is reflective and receptive to formative feedback.			
RUBRICS FOR PERFORM	ANCE LEVEL		
4 - Consistently and spontaneously demonstrates indicator with correct or demonstrates responsiveness to feedback from peers			
<b>3</b> -Demonstrates indicator with minimal prompting. Demonstrator teacher.	tes an openness	to reflect on feedback from peers	
<b>2</b> -Demonstrates indicator with direct prompting from peers or topenly to feedback from peers or teacher.	eacher. May ha	ave some difficulty in responding	
1 – Demonstrates indicator infrequently if at all.			
OVERALL RATING: (Performance level most descrip Quad.)	tive of <u>overall</u> p	performance throughout the	
8/20/10 Capstone Assessment	Property	of Point Loma Nazarene University	

### **PPS Program Exit Survey: 2010**

- 1. Select the year you entered the MA/PPS program:
- 2. Select the semester and year you completed your program:
- Gender
- 4. Ethnicity (optional)
- 5. Years of Classroom Teaching
- 6. Age
- 7. Current Professional Status
- 8. Select all degrees, certificates, and credentials you have completed at PLNU
- 9. My initial experience with Point Loma Nazarene University was positive
- 10. The Admissions staff was accessible, knowledgeable, and helpful
- 11. Overall, the advising and scheduling services were accessible and helpful
- 12. Overall, I felt prepared to enter the counseling profession in a k-12 school
- 13. Overall, the teaching faculty demonstrated their subject matter expertise
- 14. Overall, the teaching faculty helped me become more knowledgeable and sensitive in my preparation to work with diverse students, including students with exceptionalities
- 15. Overall, the course syllabi were clear and helpful
- 16. Overall, the faculty modeled appropriate professional dispositions
- 17. The MA/PPS increased my ability to:
  - a. Work with students from diverse backgrounds other than my own
  - b. Utilize various strategies when providing academic advisement to k-12 students
  - c. Utilize various strategies when providing one on one counseling for students experiencing social/emotional challenges
  - d. Assess student's needs within the academic, social/emotional, and vocational domains
- 18. The MA/PPS program increased my ability to:
  - a. Feel competent in the 32 state standards set out by CTC
  - b. Collect and analyze data in order to create effective programs for k-12 students
  - c. Understand and apply college/career counseling knowledge when advising students
  - d. Apply legal and ethical knowledge when working with k-12 students
  - e. Understand various family dynamics and the impact on student learning
  - f. Collaborate and coordinate services on behalf of students
  - g. Use technology for various student services
  - h. Take on leadership roles that enable collaboration with colleagues to better serve k-12 students
  - Research conducted during graduate studies that relate to real world application such as in GED 662 and GED 665
  - j. Have a successful field experience where I was able to apply theory to practice under the supervision of a qualified counselor
  - k. Implement prevention and intervention models within a comprehensive counseling program such as taught in GED 667
  - 1. Understand the responsibilities required during my field experience
  - m. Feel confident working with learners from diverse backgrounds; culturally, learning style, religious affiliation, gender, and socioeconomic status
- 19. List 2-3 counseling strategies, courses, and /or assignments that were most relevant and applicable to you as a counselor presently
- 20. List 2-3 counseling strategies, courses, and/or assignment that were most relevant and applicable to you as a counselor presently
- 21. List any program strengths or suggestions you have regarding your overall experience in the MA/PPS program

### Survey of Alumni

### One Year Out (Spring 2010 graduates)

### Surveys completed on Survey Monkey

### Demographics

- 1. Select gender
- 2. Select racial/ethnic background
- 3. Select program and the year student entered the program
- 4. Select Regional Center where majority of coursework completed

### Program Analysis and Current Employment

- 5. Select licensure that student was most recently awarded;
  - a. Select program
  - b. Select Preliminary Credential, Clear Credential, Certificate
- 6. Further studies since program completion
  - a. Select Completion of Additional Degree(s), Additional Graduate Work, Professional Workshops, None, Other (please specify)
- 7. Current employment status
  - a. Select Part-time in the field of education, Full-time in the field of education, Not employed in the field of education
- 8. Select type of organization where student is currently employed
  - a. Select Higher Education University/College, Community College, K-12 Elementary, K-12 Secondary, Government, Business or Industry, Self-employed or Private Sector, Non-Profit Organization, Other (please specify)
- 9. Select primary responsibility in current position
  - a. Select Teaching, Administration or Management, Research, Professional Services, Other (please specify)
- 10. What is student's current job title for primary responsibilities
- 11. Select the geographic region where student is currently employed
  - a. Select San Diego County, Los Angeles County, Kern County, Riverside County, Imperial County, Tulare County, In California other than listed counties, Other State (USA), Outside USA
- 12. Information about current supervisor/employer
- 13. Select the program/level that best describes your educational focus at PLNU
  - a. Select Master of Arts in Teaching (MAT, MS/SS/Special Education; Master of Arts in Education (MATL), Clear/CLAD/Reading Certificate; School Counseling (PPS, CWA); Educational Leadership (Preliminary, Clear)

#### Content Knowledge Preparation – 5-point Likert Scale

- 14. A. The program prepared student for the "real" work and the daily tasks in his/her content area of choice
  - B. The courses were relevant for student's intended profession
  - C. Courses addressed current developments in student's field
  - D. The courses presented current literature in student's field
  - E. The student acquired a strong knowledge base in his/her area of specialization

### Perceptions of Preparation: Pedagogical Content Knowledge & Skills - 5-point Likert Scale

- 15. A. Carry out your professional responsibilities
  - B. Impact student achievement
  - C. Use appropriate technologies in your work

- D. Apply critical thinking skills
- E. Employ problem-solving skills
- F. Use interpersonal skills
- G. Communicate in writing, complete professional projects
- H. Respond to diverse student/community needs

### Professional Pedagogical Knowledge and Skills Preparation – 5-point Likert Scale

- 16. A. The courses addressed current developments in my field
  - B. Student acquired a stronger pedagogical knowledge and skill base
  - C. Student is an active member of a professional organization
  - D. Student pursues and conducts own research agenda
  - E. Student critically evaluates the literature in his/her field
  - F. Student designs and manages professional projects
  - G. Student pursues his/her professional career insights

### <u>Perceptions of Preparation: Rate how well the program enhanced the ability to help all students learn – 5-point</u> Likert Scale

- 17. A. Carry out student's professional abilities
  - B. Impact student achievement
  - C. Use appropriate technologies in student's work
  - D. Employ problem-solving skills
  - E. Use interpersonal skills
  - F. Communicate effectively with students, families, and community
  - G. Respond to diverse student/community needs

#### Knowledge & Skills Preparation – 5-point Likert Scale

- 18. A. The courses were relevant for student's intended profession
  - B. The courses addressed current developments in student's field
  - C. Student acquired a strong knowledge base in his/her area of specialization
  - D. Student designs and manages professional projects
  - E. Student uses appropriate technologies in his/her work
  - F. Student is pursuing his/her professional career interests

### <u>Perceptions of Preparation: Rate how well program enhanced student's ability to create positive learning environments – 5-point Likert Scale</u>

- 19. A. Carry out student's professional responsibilities
  - B. Impact student achievement
  - C. Assume a leadership role
  - D. Apply critical thinking skills
  - E. Employ problem-solving skills
  - F. Use interpersonal skills
  - G. Communicate effectively with students, families, and community
  - H. Critically evaluate the literature in student's field

### <u>Professional Dispositions and Scholarly Qualities: To what degree does each disposition support student in his/her current role – 5-point Likert Scale</u>

- 20. A. Dignity and honor
  - B. Honesty and integrity
  - C. Caring, patience, and respect
  - D. Flexibility and humility
  - E. Harmony in learning community
  - F. Self-awareness/calling
  - G. Perseverance with challenge
  - H. Diligence in work habits and responsibility for learning

### <u>In Retrospect: Reflections – 5-point Likert scale</u>

- 21. A. If student had the opportunity to repeat studies at PLNU, would he/she
  - B. If student had the opportunity to pursue graduate studies in the same field he/she chose, would he/she
- 22. What are two most important contributions or achievements to his/her field since completing degree
- 23. What were two strongest aspects of his/her graduate education at PLNU
- 24. List two ways the program could be improved

### Survey of Employers and Supervisors (Advanced Degree)

1. Graduate's name

#### Part 1: Demographics and Current Position

- 2. Select geographic region that institution is located
  - a. Select San Diego County, Los Angeles County, Kern County, Riverside County, Tulare County, In California aside from counties listed, Other State (USA), Outside USA
- 3. Which of the following best describes the organization
  - b. Select Primary or elementary school system, Secondary or High School system, Higher education university/college, Community college, School district office, Government, Other (i.e. Charter, Private, etc.,)
- 4. What is the employee's/graduate's job title
- 5. Which of the following best describes your relationship with the graduate
  - c. Select Employer, Supervisor, Director of the Division, Other (please specify)
- 6. How long have you known the graduate in your workplace
  - d. Select Less than a year, 1-2 years, 3-4 years, Over 4 years

#### Part Two:

Content Knowledge: Rate the impact that PLNU preparation program had on the following areas (Poor – Excellent)

- 7. A. Content knowledge for assigned role and duties
  - B. Technology-based knowledge and skills
  - C. Knowledge of the law and legal responsibilities

Pedagogical Content Knowledge & Skills: Rate the impact PLNU preparation program had on the following areas (Poor – Excellent)

- 8. A. Instructional and pedagogical skills
  - B. Impact on student achievement
  - C. Ability to organize work and the learning environment
  - D. Communication with students, families, and community
  - E. Carry out professional responsibilities
  - F. Respond to diverse student/community needs

Dispositions: Rate the impact that PLNU training has had on professional and scholarly qualities, reflected in habits of mind and emotion shown in behavior and relationships (Poor – Excellent)

- 9. A. Dignity and honor
  - B. Honesty and integrity
  - C. Caring, patience, and respect
  - D. Flexibility and humility
  - E. Harmony in learning community
  - F. Self-awareness/calling
  - G. Perseverance with challenge
  - H. Diligence in work habits and responsibility for learning

Rate the graduate/employee/University in the following questions (Poor – Excellent)

- 10. A. To what extent has the graduate's/employee's university training added to his/her ability for career advancement
  - B. What is your overall rating of the educational training received by the graduate as it pertains to his/her job (student achievement)
  - C. The university has been effective in communication and collaboration with involved parties at the school/district
  - D. The university has provided additional learning opportunities and support with involved parties at the school/district
- 11. Indicate any additional areas that are of concern or areas that will enhance the overall effectiveness of the preparation of educators
- 12. If willing to do a brief interview, please include your name and best contact information