Mathematical, Information and Computer Sciences Core Competencies 2014-2015

Learning Outcome: Students will be able to gather relevant information, examine information and form a conclusion based on that information (Critical Thinking).

Outcome Measure: Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria which will be applied to their paper and will be rated by the faculty using a rubric with a scale of 4 (capstone) to 1 (benchmark) in the following areas:

- Explanation of issues
- Evidence: Selecting and using information to investigate a point of view or conclusion
- Conclusion and related outcomes (implications and consequences)

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas. This is based on the AAC&U 1-4 point scoring system.

Aligned with DQP Learning Areas (circle one or more):

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

-	Percentage of Students at 2.5 or Higher			
	2012-13 2013-14 2014			
Explanation of issues	100%	77%	100%	
Evidence	100%	77%	89%	
Conclusions and related outcomes				
(implications and consequences)	100%	85%	89%	

Conclusions Drawn from Data:

The AAC&U rubrics are written in a language that is rooted in the humanities. We have had to work with students to translate/clarify the meaning of some aspects of the rubric, assignment and our expectations. However, they are generally meeting our expectations. We however still have work to do.

Changes to be Made Based on Data:

We are providing the students with the critical thinking rubric as part of the instructions for the assignment and starting in 2014-15 we began having them self-assess their work with the rubric before submission. We expect to need to further modify the rubric to use language that is better understood by our students.

Rubric:

MICS Critical Thinking Rubric (2/6/13) Adapted from the AAC&U Value Rubric

	Capstone – 4	Milestone -3	Milestone - 2	Benchmark -1
Explanation of issues	Issue/problem to be considered critically is stated clearly and described comprehensively, delivering all relevant information necessary for full understanding.	Issue/problem to be considered critically is stated, described, and clarified so that understanding is not seriously impeded by omissions.	Issue/problem to be considered critically is stated but description leaves some terms undefined, ambiguities unexplored, boundaries undetermined, and/or backgrounds unknown.	Issue/problem to be considered critically is stated without clarification or description.
Evidence Selecting and using information to investigate a point of view or conclusion	Information is taken from source(s) with enough interpretation/evaluation to develop a comprehensive analysis or synthesis. Viewpoints of experts are questioned thoroughly.	Information is taken from source(s) with enough interpretation/evaluation to develop a coherent analysis or synthesis. Viewpoints of experts are subject to questioning.	Information is taken from source(s) with some interpretation/evaluation, but not enough to develop a coherent analysis or synthesis. Viewpoints of experts are taken as mostly fact, with little questioning.	Information is taken from source(s) without any interpretation/evaluation. Viewpoints of experts are taken as fact, without question.
Conclusions and related outcomes (implications and consequences)	Conclusions and related outcomes (consequences and implications) are logical and reflect student's informed evaluation and ability to place evidence and perspectives discussed in priority order.	Conclusion is logically tied to a range of information, including opposing viewpoints; related outcomes (consequences and implications) are identified clearly.	Conclusion is logically tied to information (because information is chosen to fit the desired conclusion); some related outcomes (consequences and implications) are identified clearly.	Conclusion is inconsistently tied to some of the information discussed; related outcomes (consequences and implications) are oversimplified.

Learning Outcome: Students will be able to identify, locate, evaluate, and effectively and responsibly use and cite information for the task at hand (Information Literacy).

Outcome Measure: Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance and their paper will be rated by the faculty using a rubric with a scale of 4 (capstone) to 1 (benchmark) in the following areas:

- Determine the Extent of Information Needed
- Access the Needed Information
- Evaluate Information and its Sources Critically (carefully explains the reason for the choice of sources).
- Use Information Effectively to Accomplish a Specific Purpose
- Access and Use Information Ethically and Legally

Criteria for Success: 80% of the students should have an average score of at least 3 in each of the major areas.

Aligned with DQP Learning Areas (circle one or more):

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

-	Percentage of Students at 2.5 or Higher				
Information Literacy	2012-13	2013-14	2014-15		
Determine the Extent of Information					
Needed	100%	62%	78%		
Access the Needed Information	91%	69%	100%		
Evaluate Information and its Sources Critically (carefully explains the reasons for the choice of source) (added 2014-15)			33%		
Use Information Effectively to Accomplish a Specific Purpose	91%	85%	89%		
Access and Use Information Ethically and Legally	91%	77%	100%		

Conclusions Drawn from Data:

For the first two years we applied the rubric to the student's final senior paper to measure their use of information. The quality of the use of information was uneven and we had not made our expectations clear.

The students are still having trouble articulating the reasons that they have selected a specific reference for use in their final paper. They are also not cite sources with the consistency that we would desire.

Changes to be Made Based on Data:

In 2014-15 we changed the assignment so that seniors submit a literature review in advance of submitting their final senior paper. The literature review is evaluated using the first three criteria in the rubric and students are asked to self-assess as well. The final paper is evaluated using all elements 1,2,4 and 5 of the information literacy and students also do a self-assessment with the rubric before turning in their final paper.

The first year of the literature review process was disappointing. We need to work with students so that they can articulate the reasons for their reference selections. The assignment needs to be redesigned to focus more clearly on this issue.

In addition, the change in general education requirements means that all students will be required to take an upper division literature course and that should help reinforce some of these skills closer to the time that our students are writing their final paper in senior seminar.

MICS Information Literacy Rubric Adapted from the AAC&U Value Rubric

	Capstone - 4	Milestone - 3	Milestone - 2	Benchmark - 1
Determine the Extent of Information Needed	Effectively defines the scope of the research question or thesis. Effectively determines key concepts. Types of information (sources) selected directly relate to concepts or answer research question.	Defines the scope of the research question or thesis completely. Can determine key concepts. Types of information (sources) selected relate to concepts or answer research question.	Defines the scope of the research question or thesis incompletely (parts are missing, remains too broad or too narrow, etc.). Can determine key concepts. Types of information (sources) selected partially relate to concepts or answer research question.	Has difficulty defining the scope of the research question or thesis. Has difficulty determining key concepts. Types of information (sources) selected do not relate to concepts or answer research question.
Access the Needed Information	Accesses information using effective search strategies and most appropriate information sources.	Accesses information using variety of search strategies and some relevant information sources.	Accesses information using simple search strategies, retrieves information from limited and similar sources.	Accesses information randomly, retrieves information that lacks relevance and quality.
Evaluate Information and its Sources Critically	Thoroughly (systematically and methodically) analyzes own and others' assumptions and carefully evaluates the relevance of contexts when presenting a position.	Identifies own and others' assumptions and several relevant contexts when presenting a position.	Questions some assumptions. Identifies several relevant contexts when presenting a position. May be more aware of others' assumptions than one's own (or vice versa).	Shows an emerging awareness of present assumptions (sometimes labels assertions as assumptions). Begins to identify some contexts when presenting a position.
Use Information Effectively to Accomplish a Specific Purpose	Communicates, organizes and synthesizes information from sources. Supports all points in the paper.	Communicates, organizes and synthesizes information from sources. Supports most points in the paper.	Communicates and organizes information from sources. The information is not yet synthesized and/or supports only a few points.	Communicates information from sources. The information is fragmented and/or used inappropriately (misquoted, taken out of context, or incorrectly paraphrased, etc.).
Access and Use Information Ethically and Legally	Students use correctly all of the following information use strategies: use of citations and references; use of paraphrasing, summary, or quoting; use of information in ways that are true to original context; distinguishes between common knowledge and ideas requiring attribution and (where appropriate) demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly three of the following information use strategies: use of citations and references; use of paraphrasing, summary, or quoting; use of information in ways that are true to original context; distinguishes between common knowledge and ideas requiring attribution and (where appropriate) demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly two of the following information use strategies: use of citations and references; use of paraphrasing, summary, or quoting; use of information in ways that are true to original context; distinguishes between common knowledge and ideas requiring attribution and (where appropriate) demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.	Students use correctly one of the following information use strategies: • use of citations and references; • use of paraphrasing, summary, or quoting; • use of information in ways that are true to original context; • distinguishes between common knowledge and ideas requiring attribution • and (where appropriate) demonstrates a full understanding of the ethical and legal restrictions on the use of published, confidential, and/or proprietary information.

Learning Outcome: Students will be able to speak about their work with precision, clarity and organization (Oral Communication).

Outcome Measure: Annual: Each student will be required to give a 20-minute oral presentation on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Command of background material
- Organization
- Oral presentation skills (added as part of the new rubric in the spring of 2010)
- Use of presentation tools
- Ability to field questions from the audience

Note that the department has a mapping between its rubric and the AAC&U Oral Communication Value Rubric.

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric. This translates to 80% of the students being above a 3.5 in the AAC&U rubric.

Our translation from our data to the AAC&U is included. Our department continues to provide the students with our departmental rubric because it has been developed over many years and works effectively with our majors.

Aligned with DQP Learning Areas (circle one or more):

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Background	92%	80%	94%	94%	88%	100%	95%	100%	100%	92%	100%
Organization	92%	80%	94%	94%	94%	100%	85%	100%	100%	100%	100%
Oral presetnation skills (2010)						100%	90%	100%	100%	92%	100%
Presentation Tools	83%	80%	94%	88%	94%	100%	100%	100%	100%	100%	100%
Ability to field questions	92%	80%	94%	81%	100%	100%	100%	83%	100%	100%	89%

AAC&U "translation" (we have only done this for the years that PLNU has been making use of the DQP)

	2012-13	2013-14	2014-15
Organization	100%	100%	100%
Language	100%	92%	100%
Delivery	100%	92%	100%
Supporting Material	100%	100%	100%
Central Message	100%	100%	89%

Conclusions Drawn from Data:

In general, the students have been performing reasonably well in the area of giving oral presentations. We attribute this to the fact that we intentionally have students presenting technical material in front of others starting in their freshman year.

Changes to be Made Based on Data:

Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to speak at a professional level. Looking at the scores, it is possible to see the times when alterations have been made:

- 2008-09 Standards tightened
- 2009-10 Rubric expanded to include more detailed instructions

MICS Oral Presentation Rubric

Criteria	a Outstanding		High Satisfactory	Low Satisfactory		Unsatisfactory	
naterial		Clearly knows material and key facts by memory	Clearly knows key facts with a few memory slips	Reads some information; knows some facts from memory		Reads sentences from slides	
and of		Expands on PPT slides	Some expansion on PPT slides	No expansion of PPT slide content		Dependent on notes	
Command of background material		Content appropriate for audience	Partial audience adaptation of content	Little audience adaptation of content		Lacks audience adaptation of content	
		Clear and concise outline	Clear outline	Some sense of outline		No clear outline	
Organization		Relevant graphics and key text items on slides	Too much information on slides (not concise)	Too much detailed information on slides		Slides are in paragraphed; too much detailed information on one slide	
Orgar		Presentation length is +/- 30 seconds of time limit	+/- 1 minute of time limit	+/- 1:30 of time limit		+/- 2 minutes of time limit	
		Clearly has practiced several times; smooth transitions	Has practiced but transitions are not smooth	Has practiced presentation but cannot verbally make transitions between slides		Clearly did not practice presentation; Does not anticipate content of next slide	
		Engages audience in content at least twice and engagement is well connected to talk (questions, examples, etc)	Engages audience at least once in content (questions, examples, etc.) and engagement is well connected to the talk.	Audience engagement at least once with content (questions, examples, etc.) but it is not well connected to the talk.		No audience involvement	
		Free of disfluencies (ah, uhm)	A few disfluencies (ah, umh, er)	Many disfluencies (ah, umh, er)		Disfluencies (ah, umh, er) detract from presentation	
n skills		Is clearly heard in the room and uses inflection for emphasis	Can be understood most of the time and uses some inflection	Can sometimes be understood and uses little inflection		Can not be heard and/or speaks in a monotone	
Presentation		Engaged audience through eye contact	Some engagement of audience through eye contact	Infrequent eye contact		Little audience awareness or eye contact	
Oral		Engaged audience through gestures	Some engagement of audience through gestures	Distracting gestures or mannerisms		Frequent distracting gestures or mannerisms	
Presentation		PPT background is matched to content, legible font, seamless transitions	Appropriate PPT slide backgrounds, transitions & font	Distracting PPT slide backgrounds and transitions, font hard to read		No attention given to PPT slide backgrounds and transitions, font illegible	
Use of Pre Tools		Graphics imbedded and matched to topic, necessary hyperlinks work	Most graphics imbedded and matched to topic, most necessary hyperlinks work	Some inappropriate graphics or use of PPT embellishments, necessary hyperlinks don't work		Distracting use of embellishments, graphics not connected to topic	
Ability to field questions		Able to answer questions clearly and without hesitation and prepared material to answer anticipated questions	Can answer all questions with some hesitation	Able to answer half of the questions with hesitation		Unable to answer any questions	

)

Translation between MICS and AAC&U Rubric

MICS Item

	iviles item	
MICS Category	Position in Rubric	AAC&U Category
Clear and concise outline	4	Organization
Relevant graphics and key text items on		
slides	5	Organization
Presentation length is +/- 30 seconds of time		
limit	6	Organization
Expands on PPT slides	2	Language
Content appropriate for audience	3	Language
Engages audience	8	Language
Transitions	7	Delivery
Free of disfluencies (ah, uhm)	9	Delivery
Is clearly heard in the room and uses		
inflection for emphasis	10	Delivery
Engaged audience through eye contact	11	Delivery
Engaged audience through gestures	12	Delivery
PPT background is matched to content,		
legible font, seamless transitions	13	Delivery
Relevant graphics and key text items on		·
slides	5	Supporting
Graphics imbedded and matched to topic,		
necessary hyperlinks work	14	Supporting
Clearly knows material and key facts by		
memory	1	Central Message
Able to answer questions clearly and without		
hesitation	15	Central Message

	Capstone 4	Milestones 3	Milestones 2	Benchmark 1
Organization	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is clearly and consistently observable and is skillful and makes the content of the presentation cohesive.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is clearly and consistently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is intermittently observable within the presentation.	Organizational pattern (specific introduction and conclusion, sequenced material within the body, and transitions) is not observable within the presentation.
Language	Language choices are imaginative, memorable, and compelling, and enhance the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are thoughtful and generally support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are mundane and commonplace and partially support the effectiveness of the presentation. Language in presentation is appropriate to audience.	Language choices are unclear and minimally support the effectiveness of the presentation. Language in presentation is not appropriate to audience.
Delivery	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation compelling, and speaker appears polished and confident.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation interesting, and speaker appears comfortable.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) make the presentation understandable, and speaker appears tentative.	Delivery techniques (posture, gesture, eye contact, and vocal expressiveness) detract from the understandability of the presentation, and speaker appears uncomfortable.
A variety of types of supporting materials (explanations, examples, illustrations, statistics, analogies,		Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that generally supports the presentation or establishes the presenter's credibility/authority on the topic.	Supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make appropriate reference to information or analysis that partially supports the presentation or establishes the presenter's credibility/authority on the topic.	Insufficient supporting materials (explanations, examples, illustrations, statistics, analogies, quotations from relevant authorities) make reference to information or analysis that minimally supports the presentation or establishes the presenter's credibility/authority on the topic.
Central Message	Central message is compelling (precisely stated, appropriately repeated, memorable, and strongly supported.)	Central message is clear and consistent with the supporting material.	Central message is basically understandable but is not often repeated and is not memorable.	Central message can be deduced, but is not explicitly stated in the presentation.

Learning Outcome: Students will be able to understand and create arguments supported by quantitative evidence, and they can clearly communicate those arguments in a variety of formats (Quantitative Reasoning).

Outcome Measure: Annual: Each student will be required to complete a quantitative reasoning assignment as part of Senior Seminar. The students will be given the evaluation criteria with their assignment and will rated by the faculty using a rubric with a scale of 4 (completely correct) to 0 (completely incorrect) in the following areas:

- The ability to formulate a mathematical model from a verbal description of a problem.
- The ability to solve non-routine problems using logic and quantitative techniques.
- The ability to construct solutions to problems using computational techniques.

Criteria for Success: 80% of the students should have an average score of at least 3 in each of the major areas.

Aligned with DQP Learning Areas (circle one or more):

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

2014-15 is the first year that we are formally assessing QL in a manner connected with the DQP.

	Percent 2.5 or Higher
	2014-15
Students will be able to formulate a mathematical model from a verbal description of a problem.	44%
Students will be able it solve non- routine problems using logic and quantitative techniques.	100%
Students will be able to construct solutions to problems using computational techniques.	89%

Conclusions Drawn from Data:

We scoring the problems, we realized that some of the students had mis-interpreted the question related to "formulate a mathematical model from a verbal description." This made the problem difficult to score. We will need to revise that problem.

Changes to be Made Based on Data:

Revise one of the questions on the assignment. The majors in our department are heavily quantitative and thus our students' quantitative skill is regularly assessed because it underlies many of the tasks that they do in their classes.

Quantitative Reasoning Rubric (this is the same rubric we use for general education)

	Unsatisfactory	Low Satisfactory	Satisfactory	High Satisfactory	Outstanding
Students will be able to formulate a mathematical model from a verbal description of a problem (#1 up to filling in formula).	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able it solve non-routine problems using logic and quantitative techniques (#2).	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct
Students will be able to construct solutions to problems using computational techniques (#1 computation of payment).	Completely incorrect	Missed more than one key step or concept	Missed one key step or concept	Made a minor error	Completely correct

Translation between AAC&U Value Rubric and MICS Quantitative Literacy Rubric

Note that the main reason that our department has chosen to not use the AAC&U rubric is that the underlying assumption of the rubric is that students are working with statistical information and are writing text about that statistical information. There is a great deal more to quantitative literacy than statistics and writing about data.

MICS Category	AAC&U Category
	Interpretation Ability to explain information presented in mathematical forms (e.g., equations, graphs, diagrams, tables, words)
Students will be able to formulate a mathematical model from a verbal description of a problem	Representation Ability to convert relevant information into various mathematical forms (e.g., equations, graphs, diagrams, tables, words)
Students will be able to construct solutions to problems using computational techniques	Calculation
	Application / Analysis Ability to make judgments and draw appropriate conclusions based on the quantitative analysis of data, while recognizing the limits of this analysis
	Assumptions Ability to make and evaluate important assumptions in estimation, modeling, and data analysis
	Communication Expressing quantitative evidence in support of the argument or purpose of the work (in terms of what evidence is used and how it is formatted, presented, and contextualized)
Students will be able it solve non-routine problems using logic and quantitative techniques	

AAC&U Value Rubric

	Capstone 4	Milestones 3	Milestones 2	Benchmark 1	
Interpretation Ability to explain information presented in mathematical forms (e.g., equations, graphs, diagrams, tables, words)	Provides accurate explanations of information presented in mathematical forms. Makes appropriate inferences based on that information. For example, accurately explains the trend data shown in a graph and makes reasonable predictions regarding what the data suggest about future events.	Provides accurate explanations of information presented in mathematical forms. For instance, accurately explains the trend data shown in a graph.	Provides somewhat accurate explanations of information presented in mathematical forms, but occasionally makes minor errors related to computations or units. For instance, accurately explains trend data shown in a graph, but may miscalculate the slope of the trend line.	Attempts to explain information presented in mathematical forms, but draws incorrect conclusions about what the information means. For example, attempts to explain the trend data shown in a graph, but will frequently misinterpret the nature of that trend, perhaps by confusing positive and negative trends.	
Representation Ability to convert relevant information into various mathematical forms (e.g., equations, graphs, diagrams, tables, words)	Skillfully converts relevant information into an insightful mathematical portrayal in a way that contributes to a further or deeper understanding.	Competently converts relevant information into an appropriate and desired mathematical portrayal.	Completes conversion of information but resulting mathematical portrayal is only partially appropriate or accurate.	Completes conversion of information but resulting mathematical portrayal is inappropriate or inaccurate.	
Calculation	Calculations attempted are essentially all successful and sufficiently comprehensive to solve the problem. Calculations are also presented elegantly (clearly, concisely, etc.)	Calculations attempted are essentially all successful and sufficiently comprehensive to solve the problem.	Calculations attempted are either unsuccessful or represent only a portion of the calculations required to comprehensively solve the problem.	Calculations are attempted but are both unsuccessful and are not comprehensive.	
Application / Analysis Ability to make judgments and draw appropriate conclusions based on the quantitative analysis of data, while recognizing the limits of this analysis	Uses the quantitative analysis of data as the basis for deep and thoughtful judgments, drawing insightful, carefully qualified conclusions from this work.	Uses the quantitative analysis of data as the basis for competent judgments, drawing reasonable and appropriately qualified conclusions from this work.	Uses the quantitative analysis of data as the basis for workmanlike (without inspiration or nuance, ordinary) judgments, drawing plausible conclusions from this work.	Uses the quantitative analysis of data as the basis for tentative, basic judgments, although is hesitant or uncertain about drawing conclusions from this work.	
Assumptions Ability to make and evaluate important assumptions in estimation, modeling, and data analysis	Explicitly describes assumptions and provides compelling rationale for why each assumption is appropriate. Shows awareness that confidence in final conclusions is limited by the accuracy of the assumptions.	Explicitly describes assumptions and provides compelling rationale for why assumptions are appropriate.	Explicitly describes assumptions.	Attempts to describe assumptions.	
Communication Expressing quantitative evidence in support of the argument or purpose of the work (in terms of what evidence is used and how it is formatted, presented, and contextualized)	Uses quantitative information in connection with the argument or purpose of the work, presents it in an effective format, and explicates it with consistently high quality.	Uses quantitative information in connection with the argument or purpose of the work, though data may be presented in a less than completely effective format or some parts of the explication may be uneven.	Uses quantitative information, but does not effectively connect it to the argument or purpose of the work.	Presents an argument for which quantitative evidence is pertinent, but does not provide adequate explicit numerical support. (May use quasi-quantitative words such as "many," "few," "increasing," "small," and the like in place of actual quantities.)	

Learning Outcome: Students will be able to write about their work with precision, clarity and organization (Written Communication).

Outcome Measure:

Annual: Each student will be required to write a paper on a topic in their field as a part of their participation in the Senior Seminar. The audience for this talk will include department faculty, fellow students and possibly some alumni. The students will be given the evaluation criteria in advance of their presentation and will be rated by the faculty using a rubric with a scale of 4 (outstanding) to 1 (unsatisfactory) in the following areas:

- Bibliography and other supporting documentation
- Organization
- Grammar and spelling
- Depth of information
- Clarity of writing

Note that the department has a mapping between its rubric and the AAC&U Written Communication Value Rubric.

Criteria for Success: 80% of the students should have an average score of at least 2.5 in each of the major areas in the department rubric. This translates to 80% of the students being above a 3.5 in the AAC&U rubric.

Our translation from our data to the AAC&U is included. Our department continues to provide the students with our departmental rubric because it has been developed over many years and works effectively with our majors

Aligned with DQP Learning Areas (circle one or more):

- 1. Specialized Knowledge
- 2. Broad Integrative Knowledge
- 3. Intellectual Skills/Core Competencies
- 4. Applied and Collaborative Learning, and
- 5. Civic and Global Learning

Longitudinal Data:

	2004-05	2005-06	2006-07	2007-08	2008-09	2009-10	2010-11	2011-12	2012-13	2013-14	2014-15
Bibliography and support	82%	60%	88%	69%	75%	88%	55%	93%	100%	100%	100%
Organization	91%	87%	94%	100%	88%	63%	65%	93%	100%	100%	100%
Grammar and Spelling	91%	73%	88%	94%	75%	81%	60%	79%	100%	92%	89%
Depth of Information	82%	60%	88%	81%	88%	88%	50%	93%	91%	77%	78%
Clarity of Writing	82%	80%	94%	94%	69%	81%	70%	79%	91%	77%	78%

AAC&U "translation" (we have only done this for the years that PLNU has been making use of the DQP)

Written Report	2012-13	2013-14	2014-15
Context and Purpose for Writing	100%	77%	100%
Content Development	91%	77%	78%
Genre and Disciplinary Conventions	100%	100%	100%
Sources and Evidence	100%	100%	100%
Control of Syntax and Mechanics	100%	92%	89%

Conclusions Drawn from Data:

In general, the students have been performing reasonably well in writing technical reports. We still some weaknesses in the quality of their writing and the use of their source material.

Changes to be Made Based on Data:

Over time we have increased our standards and expanded the rubric to increase clarity for students and to push them to speak at a professional level. Looking at the scores, it is possible to see the times when alterations have been made:

- 2008-09 Standards tightened
- 2009-10 Rubric expanded to include more detailed instructions
- In 2014-15 we instituted a literature review assignment to strengthen the students' capacity for using resources and identifying why the resources are relevant. This assignment needs to be adjusted, but seems to have helped students to understand their work.

In addition, the university has just changed general education requirements so that students will take an upper division literature class. We hope that this further exposure to formal writing later in their academic career will help to strengthen our students' writing.

MICS Written Presentation Rubric

Criteria	a Outstanding		High Satisfactory		Low Satisfactory		Unsatisfactory	
ly and		Multiple references from distinct reputable sources		Most references from distinct reputable sources	Some references from reputable sources		No bibliography or all references from untrusted sites on the internet	
Bibliography supporting documents		References cited in the body of the document		Some citation of references in the body of the document	Limited citation of references in the body of the document		No citation of references in the body of the document	
		Conveys a central theme with all ideas connected, arrangement of ideas clearly related to topic		Conveys a central idea or topic with some ideas connected to the topic	Attempts to focus on an idea or topic with many ideas not connected to the topic		Has little or no focus on central idea or topic	
ב		Clear introduction, body (with sections), and conclusion includes summary and closure		Includes introduction, body and conclusion	Introduction, body, conclusion detectable but not clear		Introduction, body or conclusion absent	
Organization		Includes both an abstract and table of contents		Includes abstract and table of contents (one partial and one complete)	Includes partial abstract and partial table of contents		No abstract or table of contents	
		No use of first- person tense		Few uses of the first-person tense	Several uses of the first- person tense		Written in first-person tense	
Grammar and spelling		No grammatical or spelling errors		Few grammatical and spelling errors	Some grammatical and spelling errors		Many grammatical and spelling errors	
		Appropriately synthesizes information from multiple distinct sources		Synthesis of information from at least three distinct sources	Synthesis of information from at least two distinct sources		Summary reporting of information without synthesis	
Depth of information		Draws conclusions and personal insights from synthesis		At least two personal insights or conclusions stated	At least one personal insight or conclusion stated		No personal insights	
Depth of		Has the minimum number of pages including penalty pages; subject coverage is excellent		Has the minimum number of pages including penalty pages; subject coverage is good	Has the minimum number of pages including penalty pages; subject coverage is adequate		Does not have the minimum number of pages including penalty pages	
		Sentences flow		Good sentence structure	Occasional poor sentence structure		Frequent poor sentence structure	
		Smooth transitions between paragraphs		Adequate transitions between paragraphs	Transitions between paragraphs unclear		Lacked transitions between paragraphs	
Clarity of writing		Any and all terms and acronyms are defined		Most terms and acronyms are defined	Some terms and acronyms are defined		Many terms and acronyms are undefined	
Clarity		Provides evidence to support points		Lacks support for some points	Provides minimal support for points		Ideas not supported	

Translation between MICS and AAC&U Rubric

MICS Category	MICS Item Position in Rubric	AAC&U Category
Conveys a central theme with all ideas connected, arrangement of ideas clearly related to topic	3	Purpose
Appropriately synthesizes information from	3	Тигрозс
multiple distinct sources	8	Development
Draws conclusions and personal insights from synthesis	9	Development
Has the minimum number of pages including penalty pages; subject coverage is excellent	10	Development
Provides evidence to support points	14	Development
Clear introduction, body (with sections), and conclusion includes summary and closure	4	Genre
Includes both an abstract and table of contents	5	Genre
Multiple references from distinct reputable		
sources	1	Source
References cited in the body of the document	2	Source
No use of first- person tense	6	Syntax
No grammatical or spelling errors	7	Syntax
Sentences flow	11	Syntax
Smooth transitions between paragraphs	12	Syntax
Any and all terms and acronyms are defined	13	Syntax

AAC&U Written Communication Value Rubric

	Capstone 4	Milestones 3	Milestones 2	Benchmark 1
Context of and Purpose for Writing Includes considerations of audience, purpose, and the circumstances surrounding the writing task(s).	Demonstrates a thorough understanding of context, audience, and purpose that is responsive to the assigned task(s) and focuses all elements of the work.	Demonstrates adequate consideration of context, audience, and purpose and a clear focus on the assigned task(s) (e.g., the task aligns with audience, purpose, and context).	Demonstrates awareness of context, audience, purpose, and to the assigned tasks(s) (e.g., begins to show awareness of audience's perceptions and assumptions).	Demonstrates minimal attention to context, audience, purpose, and to the assigned tasks(s) (e.g., expectation of instructor or self as audience).
Content Development	Uses appropriate, relevant, and compelling content to illustrate mastery of the subject, conveying the writer's understanding, and shaping the whole work.	Uses appropriate, relevant, and compelling content to explore ideas within the context of the discipline and shape the whole work.	Uses appropriate and relevant content to develop and explore ideas through most of the work.	Uses appropriate and relevant content to develop simple ideas in some parts of the work.
Genre and Disciplinary Conventions Formal and informal rules inherent in the expectations for writing in particular forms and/or academic fields (please see glossary).	Demonstrates detailed attention to and successful execution of a wide range of conventions particular to a specific discipline and/or writing task (s) including organization, content, presentation, formatting, and stylistic choices	Demonstrates consistent use of important conventions particular to a specific discipline and/or writing task(s), including organization, content, presentation, and stylistic choices	Follows expectations appropriate to a specific discipline and/or writing task(s) for basic organization, content, and presentation	Attempts to use a consistent system for basic organization and presentation.
Sources and Evidence	Demonstrates skillful use of high-quality, credible, relevant sources to develop ideas that are appropriate for the discipline and genre of the writing	Demonstrates consistent use of credible, relevant sources to support ideas that are situated within the discipline and genre of the writing.	Demonstrates an attempt to use credible and/or relevant sources to support ideas that are appropriate for the discipline and genre of the writing.	Demonstrates an attempt to use sources to support ideas in the writing.
Control of Syntax and Mechanics	Uses graceful language that skillfully communicates meaning to readers with clarity and fluency, and is virtually error-free.	Uses straightforward language that generally conveys meaning to readers. The language in the portfolio has few errors.	Uses language that generally conveys meaning to readers with clarity, although writing may include some errors.	Uses language that sometimes impedes meaning because of errors in usage.